

2.3.9 Review Seller

Intent	The intent of this use case is to provide feedback and a rating system for a seller based on their experience during transactions in the scope of the application.
Scope	Student U Marketplace
Primary Actor	College Student Users (Seller)
Secondary Actors	College Student Users (Buyer)
Preconditions	Buyer has logged in and transaction has been completed
Trigger	Seller selects the “Review Buyer” option on the “Completed Transactions” section
Success Post Condition	Review and rating for the Seller is saved and adjusts average rating Confirmation Message is present when Buyer submits review
Failed Post Condition	System is unable to save the review and an error message is displayed to the Buyer to prompt them to try again later.

Sunny Day Scenario

Step	Action
Start	Buyer completes transaction with Seller
Step 1	Buyer goes to “Completed Transactions” section in the app
Step 2	Buyer selects the recognized Seller and clicks on “Review Seller” option
Step 3	System shows a 5-star rating system and a short comment section
Step 4	Buyer selects 5 stars and writes an excellent review
Step 5	Buyer clicks “Submit Review.”
Step 6	System saves the response and displays a confirmation message

	stating "Thank you for reviewing Jane Doe!"
End	Seller's profile is updated with the new review, and the average rating changes if applicable

Rainy Day Scenario

Step	Action
Start	Buyer completes transaction with Seller
Step 1	Buyer goes to "Completed Transactions" section in the app
Step 2	Buyer selects the recognized Seller and clicks on "Review Seller" option
Step 3	System shows a 5-star rating system and a short comment section
Step 4	Buyer selects 1 star and writes a terrible review
Step 5	Buyer clicks "Submit Review"
Step 6	System unexpectedly crashes and Buyer closes the app
End	Buyer finds that the review was not saved and needs to restart the whole process

3. Specific Requirements

3.3 System Features

3.3.1 The system software supports the Use Cases Described in the Figure above,

3.3.1.1 Add to Wishlist

3.3.1.1.1 Introduction/Purpose of Feature

Helps user add an item to the wishlist

3.3.1.1.2 Stimulus/Response Sequence

3.3.1.1.3 Associated Function Requirements

3.3.1.1.3.1. The system shall display an "Add to Wishlist" button or option next to each item in the marketplace.

3.3.1.1.3.2. When the user selects the "Add to Wishlist" option, the system shall add the item to the user's wishlist.