

Jen Nguyen

Columbia, SC

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Education

University of South Carolina

Columbia, SC

Bachelor of Science in Integrated Information Technology

May 2023

- Cumulative GPA: 3.85
- Relevant Courses: Algorithm Design I and II, Intro to Web Systems, Database Systems, Human Computer Interaction I and II.

Work Experiences

UserTesting

Remote

Independent Contractor

Aug. 2018 - Current

- Conducted more than 150 user experience design testing sessions for a diverse range of software and products across multiple companies (e.g. Google).
- Demonstrated excellent verbal communication skills with customers through feedback about the products' capabilities and limitations.
- Achieved the highest average performance rating (5 stars) from customers on the platform.

BlueCross BlueShield of SC

Columbia, SC

Pipeline and Enterprise Monitoring Intern

May 2022 - Aug. 2022

- Developed a pipeline using CI/CD tools (Jenkins, Sonarqube, Artifactory, and Docker) to automate integration and testing of development builds in a team of four interns.
- Achieved a reduction in onboarding time and learning curve for non-tech departments by creating and maintaining a comprehensive documentation website for GitHub usage.
- Worked within a team using agile project management styles to efficiently collaborate and achieve business necessities daily.

Projects

Videa

Github

Personal Project

2023

- Developed and designed a web application where user can search, view, and upon login, bookmark to track video games using IGDB API.
- Implemented Twitch OAuth client credentials flow to retrieve access token and data from API.
- Leveraged Firebase Auth and Cloud Firestore to authenticate user and store user's favorite games, lists, and images.
- Displayed individual game web page dynamically utilizing React-Router.
- **Technology Used:** Firebase, React, React-Router, IGDB API, SCSS, styled-components

Pockeity

Github

Personal Project

2023

- Developed and designed a productivity application to enhance user's productivity with widgets like pomodoro timer, to-do list, and ambience sounds.
- Implemented features such as customize background and movable widget containers for a personalize user experience using Framer Motion and Styled-Components.
- Consumed data from Quotable API to display popular quotes as a widget.
- **Technology Used:** React, Quotable API, SCSS, Framer Motion, styled-components

Housing Assessment Application

Link

ITEC 564: Capstone Project for Information Technology

2023

- Developed a full-stack document management application for the U.S. Army Central in a team of four.
- Accelerated the housing application creation process for soldiers to store and create form digitally.
- Spearheaded the front-end development of the application from scratch using HTML/CSS and deployed the application using Render.
- Worked closely with clients to design the application utilizing Figma and Balsamiq.
- **Technology Used:** JavaScript, HTML/CSS, MySQL

Skills

Languages JavaScript, TypeScript, HTML, CSS, SCSS/Sass, SQL

Frameworks React, Next.js

Libraries jQuery, React-Router, Framer Motion, styled-components

Tools and Platforms Firebase, Jenkins, Sonarqube, Docker, Artifactory, Git, Github, Vercel, Figma

Operating Systems Windows, Linux