Account No: 7432432338-0

Statement Date: 04/29/2020

> Due Date: 05/20/2020

Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

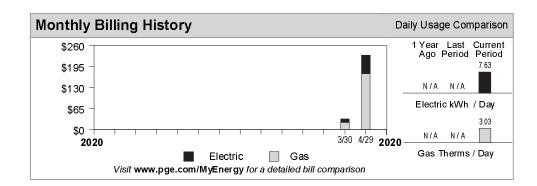
Your Account Summary

| Amount Due on Previous Statement | \$33.45 |
|---|---------|
| Payment(s) Received Since Last Statement | 0.00 |
| Previous Unpaid Balance | \$33.45 |
| Current PG&E Electric Delivery Charges | \$35.02 |
| Electric Adjustments | -37.63 |
| San Jose Clean Energy Electric Generation Charges | 21.43 |
| Current Gas Charges | 174.48 |
| Gas Adjustments | -28.62 |

| Total Amount Due by 05/20/2020 | \$198.13 |
|--------------------------------|----------|
|--------------------------------|----------|



Current charges include a discount of \$62.91 for CA Climate Credit.



Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907432432338000000230930000019813



Account Number: 7432432338-0 05/20/2020

Due Date:

Total Amount Due:

\$198.13

Amount Enclosed: \$

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 7432432338-0

Statement Date: 04/29/2020

Due Date: 05/20/2020

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

| Your Electric Charges Breakdown | |
|--------------------------------------|---------|
| Conservation Incentive | -\$9.35 |
| Transmission | 8.80 |
| Distribution | 22.96 |
| Electric Public Purpose Programs | 2.84 |
| Nuclear Decommissioning | 0.20 |
| DWR Bond Charge | 1.33 |
| Competition Transition Charges (CTC) | 0.25 |
| Energy Cost Recovery Amount | -0.13 |
| PCIA | 6.20 |
| Taxes and Other | 1.92 |
| Total Electric Charges | \$35.02 |

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| Please do not mark in box. | For system | use only. |
|----------------------------|------------|-----------|
|----------------------------|------------|-----------|

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 7432432338-0

| Change my mailing addres | s to: | | |
|--------------------------|---------|----------|--|
| | | | |
| City | State | ZIP code | |
| Primary | Primary | | |
| Phone # | Fmail | | |

Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local
 office near you, please visit www.pge.com or call 800-743-5000. Please bring a
 copy of your bill with you.



Due Date: 05/20/2020

Details of PG&E Electric Delivery Charges

03/24/2020 - 04/22/2020 (30 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 X Residential Service

| 03/24/2020 - 04/22/2020 | Your Tier Usage | 1 2 |
|-----------------------------------|-----------------|-----------------------------|
| Tier 1 Allowance | 315.00 kW | /h (30 days x 10.5 kWh/day) |
| Tier 1 Usage | 229.000000 kW | /h @ \$0.23522 \$53.8 |
| Generation Credit | | -26.9 |
| Power Charge Indifference Adju | stment | 6.2 |
| Franchise Fee Surcharge | | 0.1 |
| San Jose Utility Users' Tax (5.0) | 00%) | 1.6 |
| San Jose Franchise Surcharge | | 0.1 |

Total PG&E Electric Delivery Charges

2018 Vintaged Power Charge Indifference Adjustment

Adjustments

| CA Climate Credit UUT Adjustment | -\$1.79 |
|---|---------|
| CA Climate Credit City Franchise Surcharge Adjustment | -0.11 |

Total Adjustments

-\$37.63

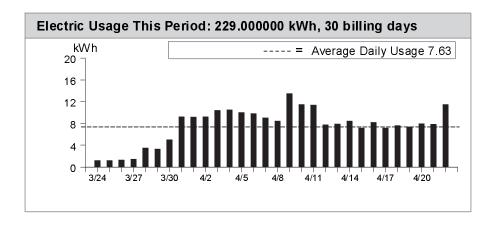
\$35.02

Service Information

| Meter# | 1007232593 |
|-----------------------|------------------|
| Current Meter Reading | 67,154 |
| Prior Meter Reading | 66,925 |
| Total Usage | 229.000000 kWh |
| Baseline Territory | Х |
| Heat Source | B - Not Electric |
| Serial | Υ |
| Rotating Outage Block | 7L |
| | |

Additional Messages

You received a California Climate Credit on your electric bill. Households receive the electric credit twice a year. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.





Due Date: 05/20/2020

Details of San Jose Clean Energy Electric Generation Charges

03/24/2020 - 04/22/2020 (30 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

03/24/2020 - 04/22/2020

Rate Schedule: E-1

Generation - Total 229.000000 kWh @ \$0.08882 \$20.34

Net Charges 20.34

Local Utility Users Tax 1.02
Energy Commission Surcharge 0.07

San Jose Clean Energy Information

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

Total San Jose Clean Energy Electric Generation Charges

Service Information

Total Usage 229.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST FL 14 SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org

Additional Messages

About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with electricity from clean sources like solar, wind and hydroelectric at competitive rates

Understanding SJCE Charges

\$21.43

SJCE replaces PG&E generation charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE rates. Learn more: www.SanJoseCleanEnergy.org/understanding-your-bill.



Due Date: 05/20/2020

Service Information

| 60542990 |
|------------------|
| 5,429 |
| 5,342 |
| 87 |
| 1.048093 |
| 91.000000 Therms |
| X |
| Υ |
| |

Gas Procurement Costs (\$/Therm)

| 03/24/2020 - 03/31/2020 | \$0.35346 |
|-------------------------|-----------|
| 04/01/2020 - 04/22/2020 | \$0.23856 |

Additional Messages

You received a California Climate Credit on your natural gas bill. Households receive the natural gas credit once a year. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

Details of Gas Charges

03/24/2020 - 04/22/2020 (30 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 X Residential Service

| 00/04/0000 00/04/0000 V TiI | |
|-------------------------------------|-----------|
| 03/24/2020 – 03/31/2020 Your Tier L | Usage 1 2 |

| Tier 1 Allowance | 12.40 Therms (8 days x | 1.55 Therms/day) |
|--------------------------------------|------------------------------|------------------|
| Tier 1 Usage | 12.400000 Therms @ \$1.48472 | \$18.41 |
| Tier 2 Usage | 11.866670 Therms @ \$2.00207 | 23.76 |
| Gas PPP Surcharge (\$0.03651 /The | rm) | 0.89 |
| San Jose Utility Users' Tax (5.000%) | | 2.11 |
| San Jose Franchise Surcharge | | 0.13 |
| | _ | |

| 1 Juli Hel Osage | 04/01/2020 - 04/22/2020 | Your Tier Usage | 1 | 2 | |
|------------------|-------------------------|-----------------|---|---|--|
|------------------|-------------------------|-----------------|---|---|--|

| Tier 1 Allowance | 10.78 Therms (22 days x 0.49 | Therms/day) |
|-------------------------------------|------------------------------|-------------|
| Tier 1 Usage | 10.780000 Therms @ \$1.36982 | \$14.77 |
| Tier 2 Usage | 55.953330 Therms @ \$1.88717 | 105.59 |
| Gas PPP Surcharge (\$0.03651 /The | erm) | 2.44 |
| San Jose Utility Users' Tax (5.000% | o) | 6.02 |
| San Jose Franchise Surcharge | | 0.36 |

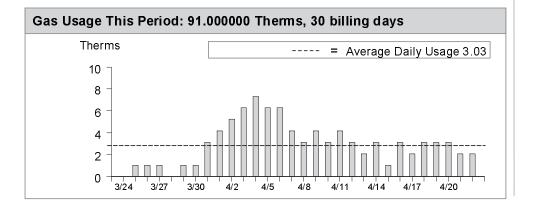
Total Gas Charges \$174.48

Adjustments

| California Climate Credit | -\$27.18 |
|---|----------|
| CA Climate Credit UUT Adjustment | -\$1.36 |
| CA Climate Credit City Franchise Surcharge Adjustment | -0.08 |

Total Adjustments

-\$28.62



Due Date: 05/20/2020

Important Messages (continued from page 1)

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at **www.pge.com/fera**.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web **www.pge.com/fera**.

To learn more about how we are working to reduce the impact of PSPS outages, please visit pge.com/wildfiresafety.

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at **www.pge.com/energysavings** or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al 1-800-989-9744.