

Account No: 7432432338-0 Statement Date: 01/29/2024

Due Date: 02/20/2024

Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

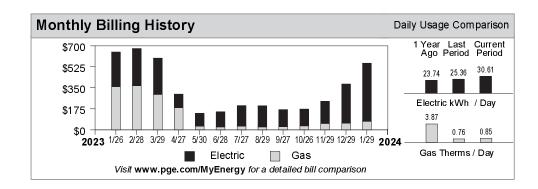
Ways To Pay

www.pge.com/waystopay

Your Account Summary

Amount Due on Previous Statement	\$383.48
Payment(s) Received Since Last Statement	-383.48
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$325.66
San Jose Clean Energy Electric Generation Charges	157.98
Current Gas Charges	73.19

Total Amount Due by 02/20/2024	\$556.83
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Important Messages

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at **www.pge.com/fera**.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web **www.pge.com/fera**.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number: Due Date: **7432432338-0 02/20/2024**

Total Amount Due:

\$556.83

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 7432432338-0

Statement Date: 01/29/2024

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Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

Dịch vụ khách tiếng Việt (Vietnamese)

Business Customer Service

1-800-298-8438

1-800-893-9555

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 7432432338-0

Phone

Change my mailing address to:

 City
 ______ State
 _____ ZIP code

 Primary
 Primary

Email

Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- State ZIP code At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



Account No: 7432432338-0 Statement Date: 01/29/2024

Due Date: 02/20/2024

Details of PG&E Electric Delivery Charges

12/21/2023 - 01/22/2024 (33 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 XB Residential Service

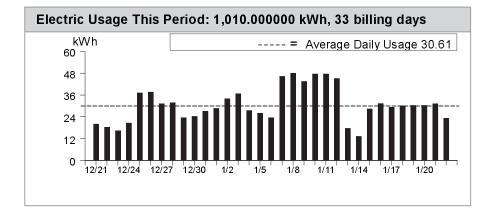
04/04/2024 04/22/2024

12/21/2023 - 12/31/2023	Your Tier Usa	ge	1	2	
Tier 1 Allowance	106.70	kWh	(11	days x 9	9.7 kWh/day)
Tier 1 Usage	106.700000	kWh	@ \$	0.35841	\$38.24
Tier 2 Usage	229.966670	kWh	@ \$1	0.44692	102.78
Generation Credit					-52.57
Power Charge Indifference Adjust	ment				0.89
Franchise Fee Surcharge					0.37
San Jose Utility Users' Tax (5.000)%)				4.47
San Jose Franchise Surcharge	•				0.27

01/01/2024 - 01/22/2024	Your Her Usag	je	1 2	
Tier 1 Allowance	213.40	kWh	(22 days _X 9.7 kV	Vh/day)
Tier 1 Usage	213.400000	kWh	@ \$0.42009	\$89.65
Tier 2 Usage	459.933330	kWh	@ \$0.52566	241.77
Generation Credit				-118.76
Power Charge Indifference Adjusti	ment			6.14
Franchise Fee Surcharge				0.81
San Jose Utility Users' Tax (5.000	%)			10.94
San Jose Franchise Surcharge				0.66

Total PG&E Electric Delivery Charges \$325.66

2018 Vintaged Power Charge Indifference Adjustment



Service Information

Meter#	1007232593
Current Meter Reading	91,654
Prior Meter Reading	90,644
Total Usage	1,010.000000 kWh
Baseline Territory	Х
Heat Source	B - Not Electric
Serial	Υ
Rotating Outage Block	50



Account No: 7432432338-0

Statement Date: 01/29/2024

Due Date: 02/20/2024

Details of San Jose Clean Energy Electric Generation Charges

12/21/2023 - 01/22/2024 (33 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

12/21/2023 - 01/22/2024

Rate Schedule: E-1

Generation - Total 1,010.000000 kWh @ \$0.14868 \$150.17

Net Charges 150.17

Local Utility Users Tax

7.51

0.30

Energy Commission Surcharge

Your service: GreenSource - SJCE's standard service with more renewable energy

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

Total San Jose Clean Energy Electric Generation Charges

\$157.98

Service Information

Total Usage

1,010.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org info@SanJoseCleanEnergy.org

Additional Messages

About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with electricity from sources like solar, wind, and hydropower. SJCE offers the additional benefits of customer choice, community programs, local control, transparency, and accountability.

SJCE's standard electricity generation service, GreenSource, provides customers with more renewable power. SJCE also offers a 100% renewable product, TotalGreen, for a small premium. Learn more:

www.SanJoseCleanEnergy.org/TotalGreen.

Understanding SJCE Charges

SJCE replaces PG&E Generation Charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The PG&E Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE's rate-setting. Learn more:

www.SanJoseCleanEnergy.org/Understandin g-Your-Bill.

SJ Cares is SJCE's program that allows customers enrolled in CARE or FERA financial assistance programs to receive cleaner energy at the lowest possible rates. Learn more: www.SanJoseCleanEnergy.org/Discount-Programs.

Please pay your SJCE charges directly to PG&E (see page 1 of this bill). Do not send payment to San José Clean Energy.



Account No: 7432432338-0 Statement Date: 01/29/2024

Due Date: 02/20/2024

Details of Gas Charges

12/21/2023 - 01/22/2024 (33 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 XB Residential Service

		•		
12/21/2023 - 12/31/2023	Your Tier Usage	1	2	

 Tier 1 Allowance
 22.00 Therms (11 days x 2.00 Therms/day)

 Tier 1 Usage
 9.333330 Therms @ \$2.25438
 \$21.04

 Gas PPP Surcharge (\$0.11055 /Therm)
 1.03

 San Jose Utility Users' Tax (5.000%)
 1.05

 San Jose Franchise Surcharge
 0.06

01/01/2024 - 01/22/2024	Your Tier Usage	1	2

Tier 1 Allowance 44.00 Therms (22 days x 2.00 Therms/day)
Tier 1 Usage 18.666670 Therms @ \$2.43888 \$45.53
Gas PPP Surcharge (\$0.11051 / Therm) 2.06
San Jose Utility Users' Tax (5.000%)
San Jose Franchise Surcharge 0.14

Total Gas Charges

\$73.19

Therms ----- = Average Daily Usage 0.85

Service Information

Meter#	60542990
Current Meter Reading	7,721
Prior Meter Reading	7,694
Difference	27
Multiplier	1.049916
Total Usage	28.000000 Therms
Baseline Territory	Х
Serial	Υ

Gas Procurement Costs (\$/Them)

12/21/2023 - 12/31/2023 \$0.90733 01/01/2024 - 01/22/2024 \$0.75508



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02/20/2024 Due Date:

Important Messages (continued from page 1)

Learn how you can manage your monthly bill and save energy this winter. Visit www.pge.com/billexplainer to learn more.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call 9-1-1.

Your Electric Charges Breakdown (from page 2)	
Conservation Incentive	\$29.96
Transmission	50.31
Distribution	186.44
Electric Public Purpose Programs	27.04
Nuclear Decommissioning	-1.29
Wildfire Fund Charge	5.56
Recovery Bond Charge	5.34
Recovery Bond Credit	-5.34
Wildfire Hardening Charge	2.57
Competition Transition Charges (CTC)	0.78
Energy Cost Recovery Amount	-0.26
PCIA	7.03
Taxes and Other	17.52
Total Electric Charges	\$325.66