

Due Date: 12/20/2023

Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

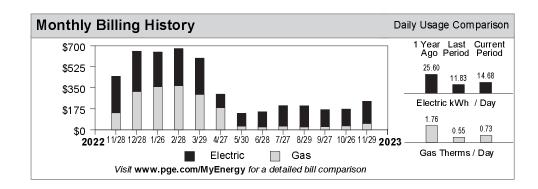
Ways To Pay

www.pge.com/waystopay

Your Account Summary

Amount Due on Previous Statement	\$173.41
Payment(s) Received Since Last Statement	-173.41
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$113.06
San Jose Clean Energy Electric Generation Charges	71.17
Current Gas Charges	55.40

Total Amount Due by 12/20/2023	\$239.63
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Important Messages

PG&E has moved its headquarters to: Pacific Gas and Electric Company, 300 Lakeside Drive, Suite 210, Oakland, CA 94612 For customers with solar or other generation interconnection agreements, please send any future agreement-related documents to the address above, with: Attn: Electric Grid Interconnection – Contract Management. This notice is for information only.

Continued on page 8

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number: Due Date: **7432432338-0 12/20/2023**

Total Amount Due:

\$239.63

Amount Enclosed:

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JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Statement Date: 11/29/2023

Due Date: 12/20/2023

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

 Servicio al Cliente en Español (Spanish)
 1-800-660-6789
 Dịch vụ khách tiếng Việt (Vietnamese)
 1-800-298-8438

 華語客戶服務 (Chinese)
 1-800-893-9555
 Business Customer Service
 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

Please do not mark in box. For system use only.	
Undate My Information (English Only)	Waya Ta Day
Update My Information (English Only)	Ways To Pay
Please allow 1-2 hilling cycles for changes to take effect	

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- State ____ ZIP code _____ At a neighborhood payment center: To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

Service Agreement ID: 7438003196

Service For: 722 WEBSTER DR

You have electric rate plan options

PG&E and San Jose Clean Energy have Time-of-Use rate plan options that encourage the use of cleaner, renewable energy when it is most available, and that encourage less energy use when demand is highest. Each of these rate plans give you the opportunity to control your costs by managing how much and when you use electricity. Go to **pge.com/myrate** to view your household's electricity usage and compare rate plan options. For assistance, visit **pge.com/helpcenter**.

Your Personalized Electric Rate Plan Comparison

Annual estimates below are based on your past 12 months of electricity usage and assumes no change to how you use energy. Visit **pge.com/myrate** to review your report online and to also change your rate plan.

Your Current Rate Plan	Optional Rate Plan	Optional Rate Plan	Optional Rate Plan
Tiered Rate Plan (E-1)	Electric Home Rate Plan (E-ELEC)*	Home Charging (Non-tiered, Time-of-Use) (EV2-A)*	Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day) (E-TOU-C)
Features multiple pricing levels, known as tiers. As you use up your electricity allowance for each tier during the billing period, you move to the next, higher-priced tier. Visit pge.com/rates.	For customers with Electric Vehicles (EV), battery storage, and/or heat pump space conditioning/water heater. Includes a \$15/month Base Services Charge. Prices vary based on when electricity is used each day. Visit pge.com/electrichome.	For customers with Electric Vehicles (EV), battery storage, and/or electric heat pump. Price of electricity varies based on the time-of-use each day. Customers using over 800% of Baseline Allowance in the last 12 months are ineligible. Visit pge.com/evrates.	Prices vary based on when electricity is used each day. Reduce some usage during higher priced times between 4 - 9 p.m. Includes a baseline credit that offers a price discount for usage below the baseline allowance. Visit pge.com/toueveryday.
\$2,555/annual	\$2,395/annual	\$2,410/annual	\$2,465/annual

*E-ELEC and EV2-A rate plans are only available for those customers who have one or more: electric vehicle(s), battery storage, electric heat pump water heater and/or electric heat pump space conditioner (HVAC).

Online rate plan comparisons are frequently updated to reflect your past usage. Annual bill estimates on this report may not exactly match annual estimates provided online. Current rates in effect at the time of the report.

This comparison looks back at your available historical interval usage over the past 12 months and uses that information to depict what you would have paid over that same period had you been on a different rate plan (without any change in usage patterns). Because your future usage may differ, your actual savings could differ from your historical results. Rate plan comparisons are provided for illustrative purposes only and do not constitute a representation or recommendation by PG&E. This comparison is based on current rates, which are subject to change, as approved by the CPUC. This comparison does not include other fees such as local utility user taxes, certain other taxes, surcharges, and fees. PG&E cannot guarantee the accuracy, completeness, or usefulness of rate plan information or the estimated cost information displayed. PG&E expressly disclaims any and all liability for any damages of any nature (including direct, indirect, incidental and consequential) arising in connection with the use of rate plan comparisons.

Service Agreement ID: 7438003196

Service For: 722 WEBSTER DR

Your Personalized Electric Rate Plan Comparison Continued

Annual estimates below are based on your past 12 months of electricity usage and assumes no change to how you use energy. Visit **pge.com/myrate** to review your report online and to also change your rate plan.

Your Current Rate Plan	Optional Rate Plan	Optional Rate Plan	Optional Rate Plan
Tiered Rate Plan (E-1)	Time-of-Use (Peak Pricing 5 - 8 p.m. Weekdays) (E-TOU-D)	(Intentionally left blank)	(Intentionally left blank)
Features multiple pricing levels, known as tiers. As you use up your electricity allowance for each tier during the billing period, you move to the next, higher-priced tier. Visit pge.com/rates.	Prices vary based on when electricity is used each day. Reduce some usage during higher priced times between 5 - 8 p.m. on weekdays. This rate plan has no baseline allowance. Visit pge.com/rates.	(Intentionally left blank)	(Intentionally left blank)
\$2,555/annual	\$2,555/annual	(Intentionally left blank)	(Intentionally left blank)

Online rate plan comparisons are frequently updated to reflect your past usage. Annual bill estimates on this report may not exactly match annual estimates provided online. Current rates in effect at the time of the report.

This comparison looks back at your available historical interval usage over the past 12 months and uses that information to depict what you would have paid over that same period had you been on a different rate plan (without any change in usage patterns). Because your future usage may differ, your actual savings could differ from your historical results. Rate plan comparisons are provided for illustrative purposes only and do not constitute a representation or recommendation by PG&E. This comparison is based on current rates, which are subject to change, as approved by the CPUC. This comparison does not include other fees such as local utility user taxes, certain other taxes, surcharges, and fees. PG&E cannot guarantee the accuracy, completeness, or usefulness of rate plan information or the estimated cost information displayed. PG&E expressly disclaims any and all liability for any damages of any nature (including direct, indirect, incidental and consequential) arising in connection with the use of rate plan comparisons.



Due Date: 12/20/2023

Details of PG&E Electric Delivery Charges

10/21/2023 - 11/20/2023 (31 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 XB Residential Service

10/21/2023 - 11/20/2023	Your Tier Usa	ge	1 2	
Tier 1 Allowance	300.70	kWh	(31 days _X 9.7 k	Wh/day)
Tier 1 Usage	300.700000	kWh	@ \$0.35841	\$107.77
Tier 2 Usage	154.300000	kWh	@ \$0.44692	68.96
Generation Credit				-71.04
Power Charge Indifference Adju	ıstment			1.20
Franchise Fee Surcharge				0.51
San Jose Utility Users' Tax (5.0)	00%)			5.34
San Jose Franchise Surcharge	,			0.32

Total PG&E Electric Delivery Charges

2018 Vintaged Power Charge Indifference Adjustment

Electric Usage This Period: 455.000000 kWh, 31 billing days ----- = Average Daily Usage 14.68

Service Information

\$113.06

Meter#	1007232593
Current Meter Reading	89,883
Prior Meter Reading	89,428
Total Usage	455.000000 kWh
Baseline Territory	Х
Heat Source	B - Not Electric
Serial	Υ
Rotating Outage Block	50



Statement Date: 11/29/2023

Due Date: 12/20/2023

Details of San Jose Clean Energy Electric Generation Charges

10/21/2023 - 11/20/2023 (31 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

10/21/2023 - 11/20/2023

Rate Schedule: E-1

Generation - Total 455.000000 kWh @ \$0.14868 \$67.65

Net Charges 67.65

Local Utility Users Tax

3.38

Energy Commission Surcharge

0.14

\$71.17

Your service: GreenSource - SJCE's standard service with more renewable energy For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

Total San Jose Clean Energy Electric Generation Charges

o o

Service Information

Total Usage

455.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org info@SanJoseCleanEnergy.org

Additional Messages

About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with electricity from sources like solar, wind, and hydropower. SJCE offers the additional benefits of customer choice, community programs, local control, transparency, and accountability.

SJCE's standard electricity generation service, GreenSource, provides customers with more renewable power. SJCE also offers a 100% renewable product, TotalGreen, for a small premium. Learn more:

www.SanJoseCleanEnergy.org/TotalGreen.

Understanding SJCE Charges

SJCE replaces PG&E Generation Charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The PG&E Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE's rate-setting. Learn more:

www.SanJoseCleanEnergy.org/Understandin g-Your-Bill.

SJ Cares is SJCE's program that allows customers enrolled in CARE or FERA financial assistance programs to receive cleaner energy at the lowest possible rates. Learn more: www.SanJoseCleanEnergy.org/Discount-Programs.

Please pay your SJCE charges directly to PG&E (see page 1 of this bill). Do not send payment to San José Clean Energy.



Due Date: 12/20/2023

Details of Gas Charges

10/19/2023 - 11/20/2023 (33 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 XB Residential Service

10/19/2023 - 10/31/2023	Your Tier Usage	1	2

Tier 1 Allowance	6.37 Therms (13 days x 0.49 The	rms/day)
Tier 1 Usage	6.370000Therms @ \$1.99385	\$12.70
Tier 2 Usage	3.084550Therms @ \$2.39243	7.38
Gas PPP Surcharge (\$0.11055 /Therm)		1.05
San Jose Utility Users' Tax (5.000%)		1.00
San Jose Franchise Surcharge		0.06

11/01/2023 – 11/20/2023 Your Tier Usage 1 2

 Tier 1 Allowance
 29.60 Therms (20 days x 1.48 Therms/day)

 Tier 1 Usage
 14.545460 Therms @ \$2.06297
 \$30.01

 Gas PPP Surcharge (\$0.11055 /Therm)
 1.61

 San Jose Utility Users' Tax (5.000%)
 1.50

 San Jose Franchise Surcharge
 0.09

Total Gas Charges

\$55.40

Therms ----- = Average Daily Usage 0.73 5 4 3 2 10/19 10/22 10/25 10/28 10/31 11/03 11/06 11/09 11/12 11/15 11/18

Service Information

Meter#	60542990
Current Meter Reading	7,672
Prior Meter Reading	7,649
Difference	23
Multiplier	1.039992
Total Usage	24.000000 Therms
Baseline Territory	Х
Serial	Υ

Gas Procurement Costs (\$/Them)

10/19/2023 - 10/31/2023	\$0.64680
11/01/2023 - 11/20/2023	\$0.71592

Due Date:

12/20/2023

Important Messages (continued from page 1)

The winter Tier 1 (baseline) season begins on November 1. Your baseline quantity will vary during the winter months. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Holiday wishes from PG&E. From all of us at Pacific Gas and Electric Company, we wish you and your family a peaceful, safe and happy holiday season.

Your Electric Charges Breakdown (from page 2)	
Conservation Incentive	-\$2.47
Transmission	24.49
Distribution	67.94
Electric Public Purpose Programs	11.73
Nuclear Decommissioning	0.61
Wildfire Fund Charge	2.41
Recovery Bond Charge	2.40
Recovery Bond Credit	-2.40
Wildfire Hardening Charge	1.16
Competition Transition Charges (CTC)	0.14
Energy Cost Recovery Amount	-0.32
PCIA	1.20
Taxes and Other	6.17
Total Electric Charges	\$113.06