Account No: 7432432338-0

Statement Date: 03/30/2021

Due Date: 04/20/2021

#### Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

#### Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

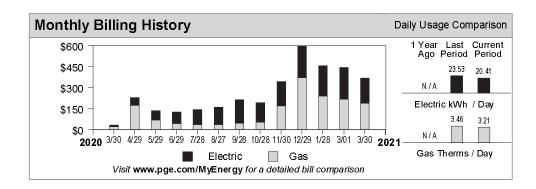
#### Ways To Pay

www.pge.com/waystopay

### **Your Account Summary**

Amount Due on Previous Statement	\$445.37
Payment(s) Received Since Last Statement	-445.37
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$138.65
San Jose Clean Energy Electric Generation Charges	41.61
Current Gas Charges	188.59

Total Amount Due by 04/20/2021	\$368.85
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#### Important Messages

**Thank you for selecting e-Bills** This is your last paper energy statement. With e-Bills, you can now view and pay your PG&E bill at **www.pge.com/MyEnergy** 

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

#### 99907432432338000000368850000036885



Account Number: Due Date: 7432432338-0 04/20/2021

Total Amount Due:

\$368.85

Amount Enclosed:

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 7432432338-0

Statement Date: 03/30/2021

Due Date: 04/20/2021

## Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR. not PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Total Electric Charges	\$138.65
Taxes and Other	7.26
PCIA	27.42
Energy Cost Recovery Amount	0.19
Competition Transition Charges (CTC)	0.02
Wildfire Fund Charge	3.43
Nuclear Decommissioning	0.55
Electric Public Purpose Programs	9.15
Distribution	67.60
Transmission	21.23
Conservation Incentive	\$1.80
Your Electric Charges Breakdown	

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	Please do not mark in box. For system use only.

#### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

#### **Account Number: 7432432338-0**

Change my mailing address to:			
City		State	ZIP code
Primary	Primary		
Phone #	Email		

#### Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local
  office near you, please visit www.pge.com or call 800-743-5000. Please bring a
  copy of your bill with you.



Due Date: 04/20/2021

## **Details of PG&E Electric Delivery Charges**

02/23/2021 - 03/23/2021 (29 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 X Residential Service

03/01/2021 - 03/23/2021

02/23/2021 - 02/28/2021 Yo	our Tier Usa	ge	1 2	
Tier 1 Allowance	63.00	kWh	(6 days <sub>X</sub> 10.5 ∣	kWh/day)
Tier 1 Usage	63.000000	kWh	@ \$0.24986	\$15.74
Tier 2 Usage	59.482760	kWh	@ \$0.31443	18.70
Generation Credit				-13.73
Power Charge Indifference Adjustme	nt			5.33
Franchise Fee Surcharge				0.06
San Jose Utility Users' Tax (5.000%)				1.30
San Jose Franchise Surcharge				0.08

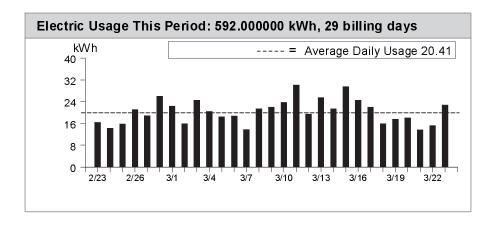
00/01/2021		<b>9</b>		
Tier 1 Allowance	241.50	kWh	(23 days x 10.5	kWh/day)
Tier 1 Usage	241.500000	kWh	@ \$0.25902	\$62.55
Tier 2 Usage	228.017240	kWh	@ \$0.32596	74.32
Generation Credit				-53.61
Power Charge Indifference Adjustme	nt			22.09
Franchise Fee Surcharge				0.23
San Jose Utility Users' Tax (5.000%)				5.27
San Jose Franchise Surcharge				0.32

Your Tier Usage

# Total PG&E Electric Delivery Charges

\$138.65

2018 Vintaged Power Charge Indifference Adjustment



#### Service Information

Meter#	1007232593
Current Meter Reading	73,094
Prior Meter Reading	72,502
Total Usage	592.000000 kWh
Baseline Territory	Х
Heat Source	B - Not Electric
Serial	Υ
Rotating Outage Block	7L

Due Date: 04/20/2021

# **Details of San Jose Clean Energy Electric Generation Charges**

02/23/2021 - 03/23/2021 (29 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

#### 02/23/2021 - 03/23/2021

Rate Schedule: E-1

 Generation - Total
 469.517200 kWh @ \$0.06636
 \$31.16

 Generation - Total
 122.482800 kWh @ \$0.06778
 8.30

Net Charges 39.46

Local Utility Users Tax

1.97
Energy Commission Surcharge

San Jose Clean Energy Information

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

# Total San Jose Clean Energy Electric Generation Charges

\$41.61

#### Service Information

Total Usage 592.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org

#### **Additional Messages**

#### About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with cleaner electricity from sources like solar, wind, and hydroelectric. Customers save money with SJCE: rates for GreenSource, SJCE's default service, are 1% lower than PG&E rates.

SJCE also offers a 100% renewable product for a small premium. Learn more: www.SanJoseCleanEnergy.org/totalgreen

#### **Understanding SJCE Charges**

SJCE replaces PG&E generation charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE rates. Learn more: www.SanJoseCleanEnergy.org/understandin g-your-bill

Please pay your SJCE charges directly to PG&E (see page 1 of this bill). Do not send payment to San José Clean Energy.



Due Date: 04/20/2021

# **Details of Gas Charges**

02/23/2021 - 03/23/2021 (29 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 X Residential Service

			•	
02/23/2021 - 02/28/2021	Your Tier Usage	1	2	

 Tier 1 Allowance
 9.30 Therms (6 days x 1.55 Therms/day)

 Tier 1 Usage
 9.300000 Therms @ \$1.58659
 \$14.76

 Tier 2 Usage
 9.941380 Therms @ \$2.02825
 20.16

 Gas PPP Surcharge (\$0.07021 /Therm)
 1.35

 San Jose Utility Users' Tax (5.000%)
 1.75

 San Jose Franchise Surcharge
 0.10

			•
03/01/2021 - 03/23/2021	Your Tier Usage	1	2

 Tier 1 Allowance
 35.65 Therms (23 days x 1.55 Therms/day)

 Tier 1 Usage
 35.650000 Therms @ \$1.62184
 \$57.82

 Tier 2 Usage
 38.108620 Therms @ \$2.10350
 80.16

 Gas PPP Surcharge (\$0.07021 /Therm)
 5.18

 San Jose Utility Users' Tax (5.000%)
 6.90

 San Jose Franchise Surcharge
 0.41

# **Total Gas Charges**

\$188.59

# Therms ----- = Average Daily Usage 3.21

#### Service Information

Meter#	60542990
Current Meter Reading	6,146
Prior Meter Reading	6,058
Difference	88
Multiplier	1.051637
Total Usage	93.000000 Therms
Baseline Territory	X
Serial	Y

#### Gas Procurement Costs (\$/Therm)

02/23/2021 - 02/28/2021	\$0.49073
03/01/2021 - 03/23/2021	\$0.42316

Due Date: 04/20/2021

#### Important Messages (continued from page 1)

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite **www.pge.com/espanol/care**.

Thank you for your timely payments. You have an excellent payment record with us, and we thank you for your prompt payments.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Call 811 before you dig. A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call 811 at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.