

Account No: 7432432338-0 Statement Date: 02/28/2024

Due Date: 03/20/2024

Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m. Saturday 8 a.m.-5 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

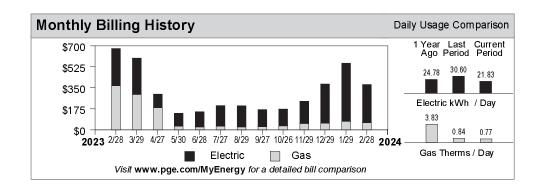
Ways To Pay

www.pge.com/waystopay

Your Account Summary

Amount Due on Previous Statement	\$556.83
Payment(s) Received Since Last Statement	-556.83
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$215.63
San Jose Clean Energy Electric Generation Charges	103.22
Current Gas Charges	60.87

Total Amount Due by 03/20/2024	\$379.72
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Important Messages

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite **www.pge.com/espanol/care**.

Continued on last page

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907432432338000000379720000037972



Account Number: Due Date: **7432432338-0 03/20/2024**

Total Amount Due:

\$379.72

Amount Enclosed:

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



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Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

 Servicio al Cliente en Español (Spanish)
 1-800-660-6789
 Dịch vụ khách tiếng Việt (Vietnamese)
 1-800-298-8438

 華語客戶服務 (Chinese)
 1-800-893-9555
 Business Customer Service
 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

City _

Primary

Phone

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Primary

Email

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC PRELIM JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00798 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00798 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

near you, please visit www.pge.com or call 800-743-5000. Please bring a

State _____ ZIP code _____ . At a neighborhood payment center: To find a neighborhood payment center

copy of your bill with you.

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Please do not mark in box. For system use only.	
Update My Information (English Only)	Ways To Pay
Please allow 1-2 billing cycles for changes to take effect Account Number: 7432432338-0 Change my mailing address to:	 Online via web or mobile at www.pge.com/waystopay By mail: Send your payment along with this payment stub in the envelope provided. By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)



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Details of PG&E Electric Delivery Charges

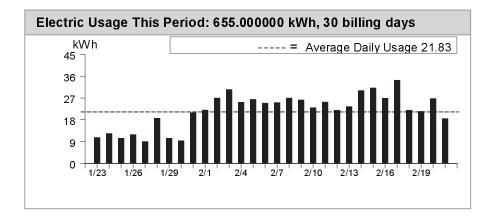
01/23/2024 - 02/21/2024 (30 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 XB Residential Service

01/23/2024 - 02/21/2024	Your Tier Usa	ge	1 2	
Tier 1 Allowance	291.00	kWh	(30 days _X 9.7 k\	/Vh/day)
Tier 1 Usage	291.000000	kWh	@ \$0.42009	\$122.25
Tier 2 Usage	364.000000	kWh	@ \$0.52566	191.34
Generation Credit				-115.53
Power Charge Indifference Adju	stment			5.97
Franchise Fee Surcharge				0.79
San Jose Utility Users' Tax (5.00	00%)			10.20
San Jose Franchise Surcharge	•			0.61

Total PG&E Electric Delivery Charges

2018 Vintaged Power Charge Indifference Adjustment



Service Information

\$215.63

Meter#	1007232593
Current Meter Reading	92,309
Prior Meter Reading	91,654
Total Usage	655.000000 kWh
Baseline Territory	Х
Heat Source	B - Not Electric
Serial	Υ
Rotating Outage Block	50



Account No: 7432432338-0

Statement Date: 02/28/2024

Due Date: 03/20/2024

Details of San Jose Clean Energy Electric Generation Charges

01/23/2024 - 02/21/2024 (30 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

01/23/2024 - 02/21/2024

Rate Schedule: E-1

 Generation - Total
 502.166700 kWh
 @ \$0.14868
 \$74.66

 Generation - Total
 152.833300 kWh
 @ \$0.15344
 23.45

Net Charges 98.11

\$103.22

Local Utility Users Tax 4.91
Energy Commission Surcharge 0.20

Your service: GreenSource - SJCE's standard service with more renewable energy For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

Total San Jose Clean Energy Electric Generation Charges

Service Information

Total Usage

655.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org info@SanJoseCleanEnergy.org

Additional Messages

About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with electricity from sources like solar, wind, and hydropower. SJCE offers the additional benefits of customer choice, community programs, local control, transparency, and accountability.

SJCE's standard electricity generation service, GreenSource, provides customers with more renewable power. SJCE also offers a 100% renewable product, TotalGreen, for a small premium. Learn more:

www.SanJoseCleanEnergy.org/TotalGreen.

Understanding SJCE Charges

SJCE replaces PG&E Generation Charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The PG&E Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE's rate-setting. Learn more:

www.SanJoseCleanEnergy.org/Understandin g-Your-Bill.

SJ Cares is SJCE's program that allows customers enrolled in CARE or FERA financial assistance programs to receive cleaner energy at the lowest possible rates. Learn more: www.SanJoseCleanEnergy.org/Discount-Programs.

Please pay your SJCE charges directly to PG&E (see page 1 of this bill). Do not send payment to San José Clean Energy.



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Due Date: 03/20/2024

Details of Gas Charges

01/23/2024 - 02/21/2024 (30 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 XB Residential Service

	•	
01/23/2024 - 01/31/2024 Your Tier Usage	1	2

 Tier 1 Allowance
 18.00 Therms
 (9 days x 2.00 Therms/day)

 Tier 1 Usage
 6.900000 Therms @ \$2.43888
 \$16.83

 Gas PPP Surcharge (\$0.11051 / Therm)
 0.76

 San Jose Utility Users' Tax (5.000%)
 0.84

 San Jose Franchise Surcharge
 0.05

		•	
02/01/2024 - 02/21/2024	Your Tier Usage	1	2

 Tier 1 Allowance
 31.08 Therms
 (21 days x 1.48 Therms/day)

 Tier 1 Usage
 16.100000 Therms
 \$2.39475
 \$38.56

 Gas PPP Surcharge (\$0.11051 /Therm)
 1.78

 San Jose Utility Users' Tax (5.000%)
 1.93

 San Jose Franchise Surcharge
 0.12

Total Gas Charges

\$60.87

Therms ----- = Average Daily Usage 0.77 5 4 3 2 1 0 1/23 1/26 1/29 2/1 2/4 2/7 2/10 2/13 2/16 2/19

Service Information

Meter#	60542990
Current Meter Reading	7,743
Prior Meter Reading	7,721
Difference	22
Multiplier	1.056447
Total Usage	23.000000 Therms
Baseline Territory	Х
Serial	Y

Gas Procurement Costs (\$/Them)

01/23/2024 - 01/31/2024 \$0.75508 02/01/2024 - 02/21/2024 \$0.67363



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Important Messages (continued from page 1)

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Your Electric Charges Breakdown (from page 2)	
Conservation Incentive	\$12.14
Transmission	31.32
Distribution	132.47
Electric Public Purpose Programs	17.86
Nuclear Decommissioning	-1.70
Wildfire Fund Charge	3.67
Recovery Bond Charge	3.46
Recovery Bond Credit	-3.46
Wildfire Hardening Charge	1.66
Competition Transition Charges (CTC)	0.66
Energy Cost Recovery Amount	-0.02
PCIA	5.97
Taxes and Other	11.60
Total Electric Charges	\$215.63