Account No: 7432432338-0

Statement Date: 03/30/2020

> Due Date: 04/20/2020

Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

Your Account Summary

Current PG&E Electric Delivery Charges \$7.12 San Jose Clean Energy Electric Generation Charges 3.93 22.40 **Current Gas Charges**

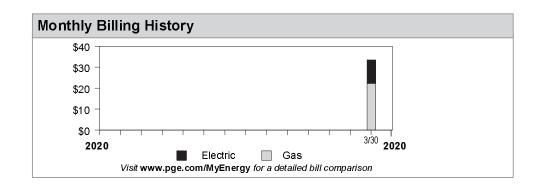
Total Amount Due by 04/20/2020 \$33.45

Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay



Important Messages

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit www.pge.com/care.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

Continued on last page

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99907432432338000000033450000003345



Account Number: Due Date: 7432432338-0 04/20/2020 Total Amount Due:

\$33.45

Amount Enclosed: \$

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 7432432338-0

Statement Date: 03/30/2020

Due Date: 04/20/2020

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Transmission	\$1.61
Distribution	3.15
Electric Public Purpose Programs	0.52
Nuclear Decommissioning	0.04
DWR Bond Charge	0.24
Competition Transition Charges (CTC)	0.05
Energy Cost Recovery Amount	-0.02
PCIA	1.14
Taxes and Other	0.39
Total Electric Charges	\$7.12

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Please do not mark in box. For system use only.

Trouble do not maint in both for bystein doe only.			

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 7432432338-0

Change my mailing add	ress to:		
City	State	ZIP code	
Primary	Primary		
Phone #	Email		

Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local
 office near you, please visit www.pge.com or call 800-743-5000. Please bring a
 copy of your bill with you.



Account No: 7432432338-0 Statement Date: 03/30/2020

> Due Date: 04/20/2020

Details of PG&E Electric Delivery Charges

03/07/2020 - 03/23/2020 (17 billing days)

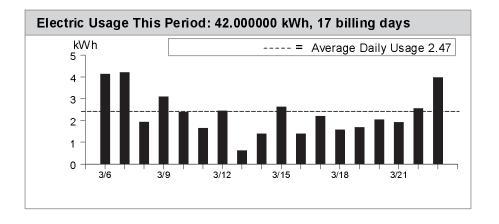
Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 X Residential Service

		▼	
03/07/2020 - 03/23/2020	Your Tier Usage	1 2	
Minimum Delivery Charge ¹ Power Charge Indifference Adju Franchise Fee Surcharge San Jose Utility Users' Tax (5.0 San Jose Franchise Surcharge		s @ \$0.32854	\$5.59 1.14 0.03 0.34 0.02
Total PG&E Electric	Delivery Char	rges	\$7.12

Total PG&E Electric Delivery Charges

¹ Minimum daily charge set by the CPUC

2018 Vintaged Power Charge Indifference Adjustment



Service Information

Meter# 1007232593 Current Meter Reading 66,925 Prior Meter Reading 66,883 Total Usage 42.000000 kWh Baseline Territory Heat Source B - Not Electric Serial Rotating Outage Block 7L



Account No: 7432432338-0 Statement Date: 03/30/2020

Due Date: 04/20/2020

Details of San Jose Clean Energy Electric Generation Charges

03/07/2020 - 03/23/2020 (17 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

03/07/2020 - 03/23/2020

Rate Schedule: E-1

Generation - Total 42.000000 kWh @ \$0.08882 \$3.73

Net Charges 3.73

Local Utility Users Tax
Energy Commission Surcharge

San Jose Clean Energy Information

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

Total San Jose Clean Energy Electric Generation Charges

Service Information

Total Usage 42.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST FL 14 SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org

Additional Messages

0.19

0.01

\$3.93

About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with electricity from clean sources like solar, wind and hydroelectric at competitive rates.

Understanding SJCE Charges

SJCE replaces PG&E generation charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE rates. Learn more: www.SanJoseCleanEnergy.org/understandin g-your-bill.



Account No: 7432432338-0 Statement Date: 03/30/2020

Due Date: 04/20/2020

Details of Gas Charges

03/07/2020 - 03/23/2020 (17 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 X Residential Service

		\blacksquare		
03/07/2020 - 03/23/2020	Your Tier Usage	1	2	
Tier 1 Allowance	26.35 Therms (17 days v 1.55 Thorms/day)			

 Tier 1 Allowance
 26.35 Therms (17 days x 1.55 Therms/day)

 Tier 1 Usage
 14.000000 Therms @ \$1.48472
 \$20.79

 Gas PPP Surcharge (\$0.03651 / Therm)
 0.51

 San Jose Utility Users' Tax (5.000%)
 1.04

 San Jose Franchise Surcharge
 0.06

Total Gas Charges

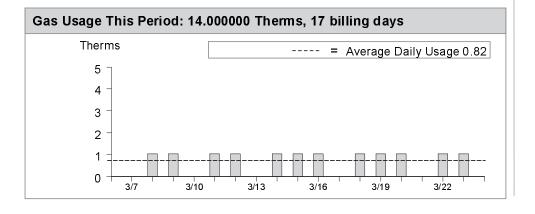
\$22.40



Meter#	60542990
Current Meter Reading	5,342
Prior Meter Reading	5,329
Difference	13
Multiplier	1.045730
Total Usage	14.000000 Therms
Baseline Territory	Х
Serial	Y

Gas Procurement Costs (\$/Therm)

03/07/2020 - 03/23/2020 \$0.35346





Account No: 7432432338-0

Statement Date: 03/30/2020

Due Date: 04/20/2020

Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at **www.pge.com/energysavings** or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergía o llamando al 1-800-989-9744.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Call 811 before you dig. A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call 811 at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.