Account No: 7432432338-0

Statement Date: 06/29/2020

Due Date: 07/20/2020

# Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

# Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

# Ways To Pay

www.pge.com/waystopay

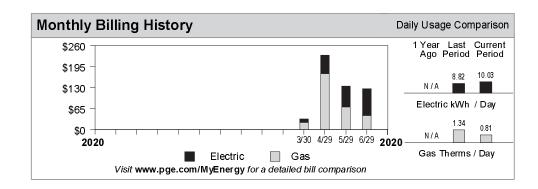
# **Your Account Summary**

Amount Due on Previous Statement	\$315.04
Payment(s) Received Since Last Statement	-315.04
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$54.14
Electric Adjustments	-18.80
San Jose Clean Energy Electric Generation Charges	27.85
Current Gas Charges	44.15

Total Amount Due by 07/20/2020	\$107.34
--------------------------------	----------



Current charges include a discount of \$17.86 for CA Climate Credit.



# Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at **EnergyUpgradeCA.org/credit**.

**Summer electric baseline season:** The summer electric baseline season began on June 1. The total electric baseline quantities shown in your energy statement were calculated using daily summer baseline quantities. Any billing days in the billing period prior to June 1 were calculated with winter baseline quantities.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

#### 99907432432338000000126140000010734



Account Number: Due Date: **7432432338-0 07/20/2020** 

Total Amount Due:

\$107.34

Amount Enclosed:
\$ .

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 7432432338-0

Statement Date: 06/29/2020

Due Date: 07/20/2020

# Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

1-800-893-9555 Business Customer Service

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Conservation Incentive	-\$11.35
Transmission	12.32
Distribution	32.87
Electric Public Purpose Programs	4.16
Nuclear Decommissioning	0.32
DWR Bond Charge	1.86
Competition Transition Charges (CTC)	0.31
Energy Cost Recovery Amount	0.02
PCIA	10.71
Taxes and Other	2.92
Total Electric Charges	\$54.14

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#### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

#### Account Number: 7432432338-0

Change my mailing address to:				
City	S	tate	ZIP code	
Primary	Primary			
Phone #	Email			

#### Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local
  office near you, please visit www.pge.com or call 800-743-5000. Please bring a
  copy of your bill with you.



Due Date: 07/20/2020

# **Details of PG&E Electric Delivery Charges**

05/22/2020 - 06/22/2020 (32 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 X Residential Service

			<b>v</b>	
05/22/2020 - 05/31/2020	Your Tier Us	age	1 2	
Tier 1 Allowance	105.00	kWh	(10 days <sub>X</sub> 10.5	kWh/day)
Tier 1 Usage	100.312500	kWh	@ \$0.24373	\$24.45
Generation Credit				-11.79
Power Charge Indifference Adjus	tment			3.35
Franchise Fee Surcharge				0.06
San Jose Utility Users' Tax (5.00	0%)			0.80
San Jose Franchise Surcharge				0.05

06/01/2020 - 06/22/2020	Your Tier Us	age	1 2	
Tier 1 Allowance	226.60	kWh	(22 days x 10	.3 kWh/day)
Tier 1 Usage	220.687500	kWh	@ \$0.24373	\$53.79
Generation Credit				-25.94
Power Charge Indifference Adjust	ment			7.36
Franchise Fee Surcharge				0.14
San Jose Utility Users' Tax (5.000	0%)			1.76
San Jose Franchise Surcharge				0.11

# Total PG&E Electric Delivery Charges \$54.14

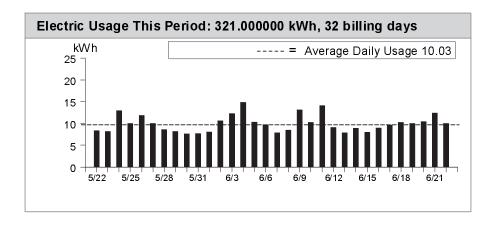
2018 Vintaged Power Charge Indifference Adjustment

# **Adjustments**

California Climate Credit	-\$17.86
CA Climate Credit UUT Adjustment	-\$0.89
CA Climate Credit City Franchise Surcharge Adjustment	-0.05

# Total Adjustments

-\$18.80



### Service Information

Meter#	1007232593
Current Meter Reading	67,731
Prior Meter Reading	67,410
Total Usage	321.000000 kWh
Baseline Territory	Х
Heat Source	B - Not Electric
Serial	Υ
Rotating Outage Block	7L

# **Additional Messages**

You received a California Climate Credit on your electric bill. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.



Due Date: 07/20/2020

# Details of San Jose Clean Energy Electric Generation Charges

05/22/2020 - 06/22/2020 (32 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

05/22/2020 - 06/22/2020

Rate Schedule: E-1

Generation - Total 321.000000 kWh @ \$0.08235 \$26.43

Net Charges 26.43

Local Utility Users Tax

Energy Commission Surcharge
San Jose Clean Energy Information

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

Total San Jose Clean Energy Electric Generation Charges

Service Information

Total Usage 321.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org

# **Additional Messages**

1.32

0.10

\$27.85

About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with electricity from clean sources like solar, wind and hydroelectric at competitive rates

#### **Understanding SJCE Charges**

SJCE replaces PG&E generation charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE rates. Learn more: www.SanJoseCleanEnergy.org/understandin g-your-bill.



Due Date: 07/20/2020

# **Details of Gas Charges**

05/22/2020 - 06/22/2020 (32 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 X Residential Service

05/22/2020 - 05/31/2020	Your Tier Usage	1	2

Tier 1 Allowance	4.90 Therms (10 days x 0.49	Therms/day)
Tier 1 Usage	4.900000 Therms @ \$1.36313	\$6.68
Tier 2 Usage	3.225000 Therms @ \$1.88048	6.06
Gas PPP Surcharge (\$0.03651 /Theri	m)	0.30
San Jose Utility Users' Tax (5.000%)		0.64
San Jose Franchise Surcharge		0.04

			•
06/01/2020 - 06/22/2020	Your Tier Usage	1	2

 Tier 1 Allowance
 10.78 Therms (22 days x 0.49 Therms/day)

 Tier 1 Usage
 10.78 0000 Therms @ \$1.37740
 \$14.85

 Tier 2 Usage
 7.095000 Therms @ \$1.89475
 13.44

 Gas PPP Surcharge (\$0.03651 /Therm)
 0.65

 San Jose Utility Users' Tax (5.000%)
 1.41

 San Jose Franchise Surcharge
 0.08

# **Total Gas Charges**

\$44.15

# Therms ----- = Average Daily Usage 0.81 5 4 3 2 1 0 5/22 5/25 5/28 5/31 6/3 6/6 6/9 6/12 6/15 6/18 6/21

#### Service Information

Meter#	60542990
Current Meter Reading	5,491
Prior Meter Reading	5,466
Difference	25
Multiplier	1.040194
Total Usage	26.000000 Therms
Baseline Territory	Х
Serial	Υ

# Gas Procurement Costs (\$/Therm)

05/22/2020 - 05/31/2020	\$0.23187
06/01/2020 - 06/22/2020	\$0.24614



Due Date: 07/20/2020

# Important Messages (continued from page 1)

Your current gas rate Your gas usage is currently billed on a rate for a single-family home or common-use area of a multi-family complex. If this is incorrect, please call us at 1-800-743-5000.

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite **www.pge.com/espanol/care**.