Account No: 7432432338-0

Statement Date: 11/30/2020

Due Date: 12/21/2020

# Service For:

jingjing zhang 722 WEBSTER DR SAN JOSE, CA 95133

# Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

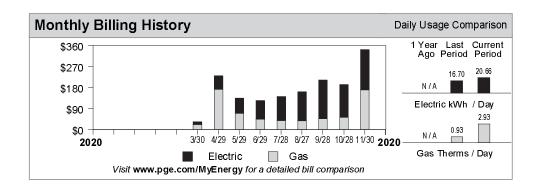
# Ways To Pay

www.pge.com/waystopay

# **Your Account Summary**

| Amount Due on Previous Statement                  | \$712.71 |
|---|----------|
| Payment(s) Received Since Last Statement          | -712.71  |
| Previous Unpaid Balance                           | \$0.00   |
| Current PG&E Electric Delivery Charges            | \$121.05 |
| San Jose Clean Energy Electric Generation Charges | 51.89    |
| Current Gas Charges                               | 171.01   |

| Total Amount Due by 12/21/2020 | \$343.95 |
|--------------------------------|----------|
|--------------------------------|----------|



# Important Messages

Thank you for selecting e-Bills This is your last paper energy statement. With e-Bills, you can now view and pay your PG&E bill at www.pge.com/MyEnergy

The winter Tier 1 (baseline) season begins on November 1. Your baseline quantity will vary during the winter months. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

### 99907432432338000000343950000034395



Account Number: Due Date: 7432432338-0 12/21/2020

Total Amount Due:

\$343.95

Amount Enclosed:

JINGJING ZHANG 11364 CADENCE GROVE WAY SAN DIEGO, CA 92130-6946 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 7432432338-0

Statement Date: 11/30/2020

Due Date: 12/21/2020

# Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

| Your Electric Charges Breakdown      |          |
|--------------------------------------|----------|
| Conservation Incentive               | -\$4.02  |
| Transmission                         | 23.01    |
| Distribution                         | 63.19    |
| Electric Public Purpose Programs     | 7.76     |
| Nuclear Decommissioning              | 0.60     |
| Wildfire Fund Charge                 | 3.47     |
| Competition Transition Charges (CTC) | 0.58     |
| Energy Cost Recovery Amount          | 0.03     |
| PCIA                                 | 19.98    |
| Taxes and Other                      | 6.45     |
| Total Electric Charges               | \$121.05 |

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# Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

### Account Number: 7432432338-0

Please do not mark in box. For system use only.

| Change my mailing addre | ss to:  |          |  |
|-------------------------|---------|----------|--|
|                         |         |          |  |
| City                    | State   | ZIP code |  |
| Primary                 | Primary |          |  |
| Phone #                 | Fmail   |          |  |

### Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local
  office near you, please visit www.pge.com or call 800-743-5000. Please bring a
  copy of your bill with you.



Due Date: 12/21/2020

# **Details of PG&E Electric Delivery Charges**

10/22/2020 - 11/19/2020 (29 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7438003196 Rate Schedule: E1 X Residential Service

| 10/22/2020 - 11/19/2020          | Your Tier Usage | 1 2                           |          |
|----------------------------------|-----------------|-------------------------------|----------|
| Tier 1 Allowance                 | 304.50 kW       | /h (29 days <sub>X</sub> 10.5 | kWh/day) |
| Tier 1 Usage                     | 304.500000 kW   | /h @ \$0.24430                | \$74.39  |
| Tier 2 Usage                     | 294.500000 kW   | /h @ \$0.30743                | 90.54    |
| Generation Credit                |                 |                               | -70.31   |
| Power Charge Indifference Adju   | ıstment         |                               | 19.98    |
| Franchise Fee Surcharge          |                 |                               | 0.38     |
| San Jose Utility Users' Tax (5.0 | 00%)            |                               | 5.73     |
| San Jose Franchise Surcharge     |                 |                               | 0.34     |

# **Total PG&E Electric Delivery Charges**

2018 Vintaged Power Charge Indifference Adjustment

# Electric Usage This Period: 599.000000 kWh, 29 billing days ---- = Average Daily Usage 20.66 32 - 24 - 16 - 8 - 10/22 10/25 10/28 10/31 11/03 11/06 11/09 11/12 11/15 11/18

## Service Information

\$121.05

| Meter#                | 1007232593       |
|-----------------------|------------------|
| Current Meter Reading | 70,252           |
| Prior Meter Reading   | 69,653           |
| Total Usage           | 599.000000 kWh   |
| Baseline Territory    | Х                |
| Heat Source           | B - Not Electric |
| Serial                | Υ                |
| Rotating Outage Block | 7L               |
|                       |                  |

Due Date: 12/21/2020

# **Details of San Jose Clean Energy Electric Generation Charges**

10/22/2020 - 11/19/2020 (29 billing days)

Service For: 722 WEBSTER DR

Service Agreement ID: 7436869127 ESP Customer Number: 7438003196

10/22/2020 - 11/19/2020

Rate Schedule: E-1

Generation - Total 599.000000 kWh @ \$0.08222 \$49.25

Net Charges 49.25

\$51.89

Local Utility Users Tax 2.46 Energy Commission Surcharge 0.18

San Jose Clean Energy Information

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

# Total San Jose Clean Energy Electric Generation Charges

### Service Information

Total Usage 599.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org

# **Additional Messages**

## About San José Clean Energy (SJCE)

San José Clean Energy is a program of the City of San José and provides its residents and businesses with cleaner electricity from sources like solar, wind, and hydroelectric. Customers save money with SJCE: rates for GreenSource, SJCE's default service, are 1% lower than PG&E rates.

SJCE also offers a 100% renewable product for a small premium. Learn more: www.SanJoseCleanEnergy.org/totalgreen

### **Understanding SJCE Charges**

SJCE replaces PG&E generation charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE rates. Learn more: www.SanJoseCleanEnergy.org/understandin g-your-bill

Please pay your SJCE charges directly to PG&E (see page 1 of this bill). Do not send payment to San José Clean Energy.



Due Date: 12/21/2020

# **Details of Gas Charges**

10/22/2020 - 11/19/2020 (29 billing days)

Service For: 722 WEBSTER DR Service Agreement ID: 7431787678 Rate Schedule: G1 X Residential Service

| 10/22/2020 - 10/31/2020 | Your Tier Usage | 1 | 2 |
|-------------------------|-----------------|---|---|

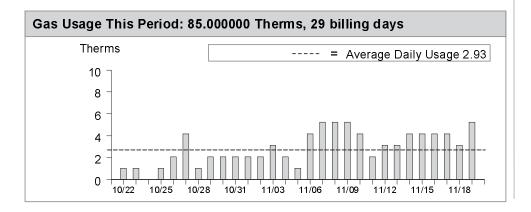
| Tier 1 Allowance                     | 4.90 Therms (10 days x 0.49 T | herms/day) |
|--------------------------------------|-------------------------------|------------|
| Tier 1 Usage                         | 4.900000Therms @ \$1.51484    | \$7.42     |
| Tier 2 Usage                         | 24.410350Therms @ \$2.03348   | 49.64      |
| Gas PPP Surcharge (\$0.03651 /Therm  | n)                            | 1.06       |
| San Jose Utility Users' Tax (5.000%) |                               | 2.85       |
| San Jose Franchise Surcharge         |                               | 0.17       |

| 11/01/2020 - 11/19/2020 | Your Tier Usage | 1 | 2 |  |
|-------------------------|-----------------|---|---|--|

| Tier 1 Allowance                     | 29.45 Therms (19 days x 1.:  | 55 Therms/day) |
|--------------------------------------|------------------------------|----------------|
| Tier 1 Usage                         | 29.450000Therms @ \$1.59462  | \$46.96        |
| Tier 2 Usage                         | 26.239660 Therms @ \$2.11326 | 55.45          |
| Gas PPP Surcharge (\$0.03651 /Thern  | 1)                           | 2.03           |
| San Jose Utility Users' Tax (5.000%) |                              | 5.12           |
| San Jose Franchise Surcharge         |                              | 0.31           |

# **Total Gas Charges**

\$171.01



## Service Information

| Meter#                | 60542990         |
|-----------------------|------------------|
| Current Meter Reading | 5,667            |
| Prior Meter Reading   | 5,586            |
| Difference            | 81               |
| Multiplier            | 1.049865         |
| Total Usage           | 85.000000 Therms |
| Baseline Territory    | Х                |
| Serial                | Υ                |

# Gas Procurement Costs (\$/Therm)

| 10/22/2020 - 10/31/2020 | \$0.38068 |
|-------------------------|-----------|
| 11/01/2020 - 11/19/2020 | \$0.46046 |



Due Date: 12/21/2020

# Important Messages (continued from page 1)

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite **www.pge.com/espanol/care**.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

**Neighborhood payment centers** Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Holiday wishes from PG&E. From all of us at Pacific Gas and Electric Company, we wish you and your family a peaceful, safe and happy holiday season.