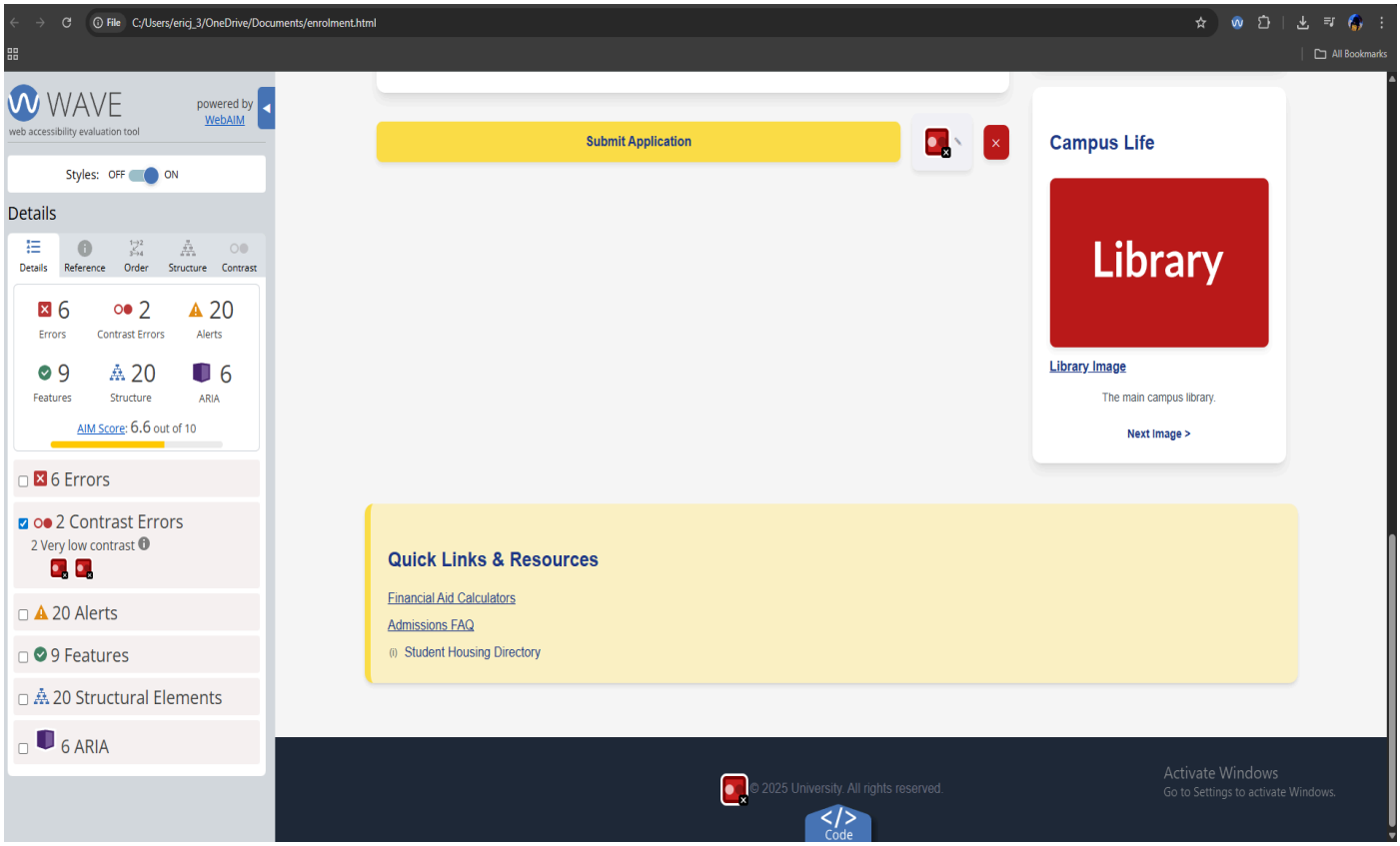
#	Severity (0-4)	Heuristic Transgressed /Supported	Where in the interface/application	issue	remedy
1	3	Visibility of System Status	“STATUS: Needs Immediate Review” message under GPA field (Screenshot 1 below)	Warning message appears even before user enters any GPA. This looks like an error and confuses first-time applicants.	Only show the warning after user input. Reword to a calmer, clearer message explaining why GPA may require review.
2	3	Error Prevention / Help Users Recover from Errors	Application Guide → YouTube embed (Screenshot 2 below)	Embedded video produces player error; users cannot recover or access guidance.	Provide a fallback clickable thumbnail linking to YouTube + written summary of the video steps.
3	2	Match Between System and Real World	Quick Links & Resources section (“(i)” icon) (Screenshot 3 below)	“(i)” icon logs to console instead of giving real information. Users expect actionable help.	Replace developer console action with tooltip or real help text. Remove developer-onl y interactions.
4	2	Consistency and Standards	Navigation bar (Home / Application / FAQ) (Screenshot 4 below)	FAQ is sometimes rendered as plain text while others are links. Navigation behaviour becomes inconsistent.	Make all menu items active links or visually mark unavailable ones as “Coming Soon.”

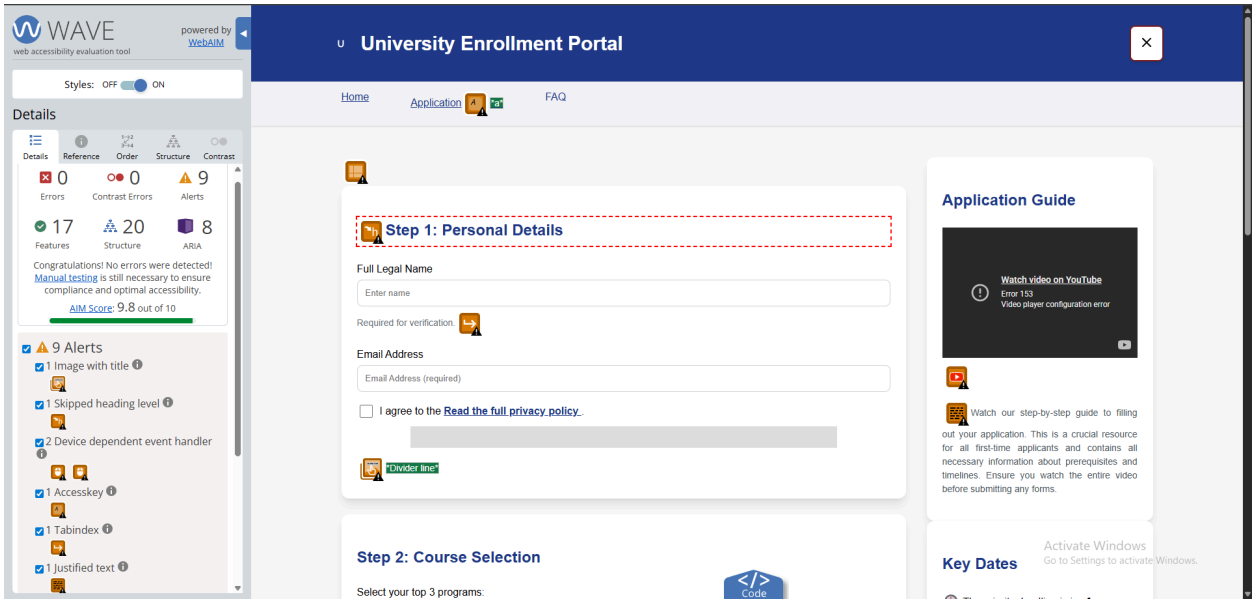
5	2	Aesthetic & Minimalist Design	Early layout – Submit button separated by large white space (screenshot 5 below)	Button looked visually disconnected from the form, confusing users about where to submit.	Move button closer to last required field and reduce spacing to create tighter visual grouping.
6	2	Recognition Rather Than Recall	Step 1–3 form layout (Personal Details, Course Selection, Scholarship Eligibility) (screenshot 6 below)	All sections expanded at once, overwhelming for new users.	Use collapsible sections / accordion layout to reduce cognitive load.
7	2	Help and Documentation	Form fields (e.g., Full Name, GPA, Entry Year) (screenshot 7 below)	Many fields lack guidance for international students (different GPA systems, naming conventions).	Add brief help text under each field or tooltip with examples.
8	1	Flexibility & Efficiency of Use	Entire form flow (Screenshot 8 below)	No shortcuts or quick navigation; experienced users must scroll through all fields.	Provide “jump to section” links or a summary preview page.
9	1	Consistency & Standards (iconography)	Pencil icon in Edit button (Screenshot 9 below)	Original pencil icon had low contrast and was difficult to see for	Increase contrast (black on light background). This fix was applied.

				low-vision users.	
10	1	Aesthetic and Minimalist Design / Non-text Content	Decorative divider image between form sections (Screenshot 10 below)	WAVE flagged “missing alt text” on purely decorative divider	Add empty alt attribute (`alt=""`) so screen readers skip it. This was fixed.

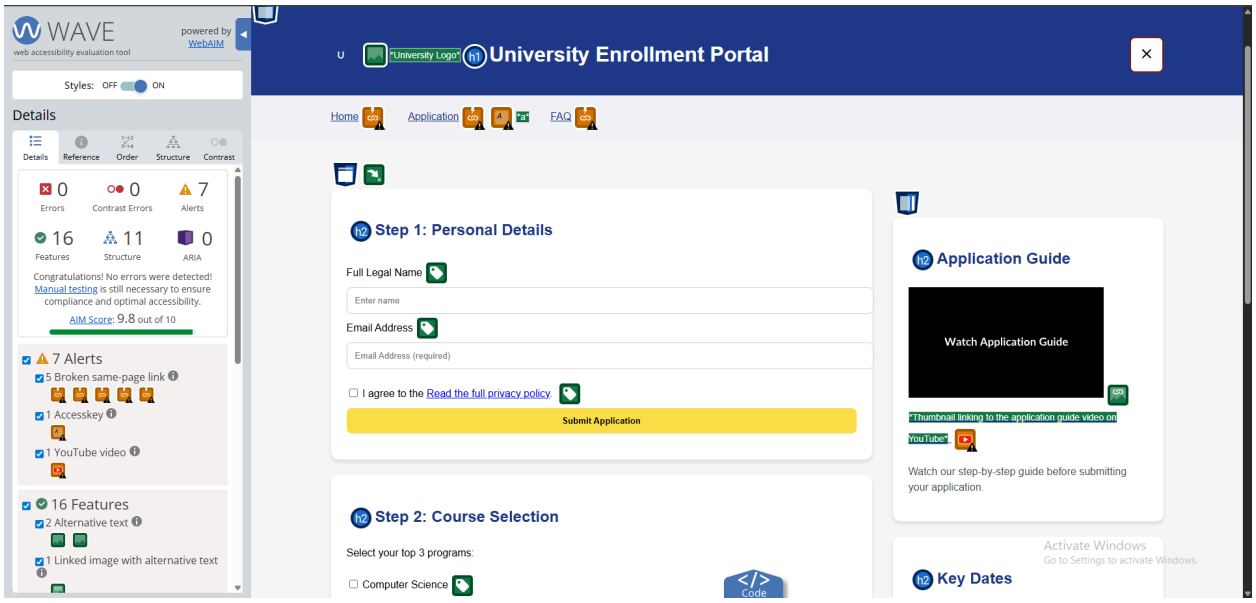
Screenshot (1)



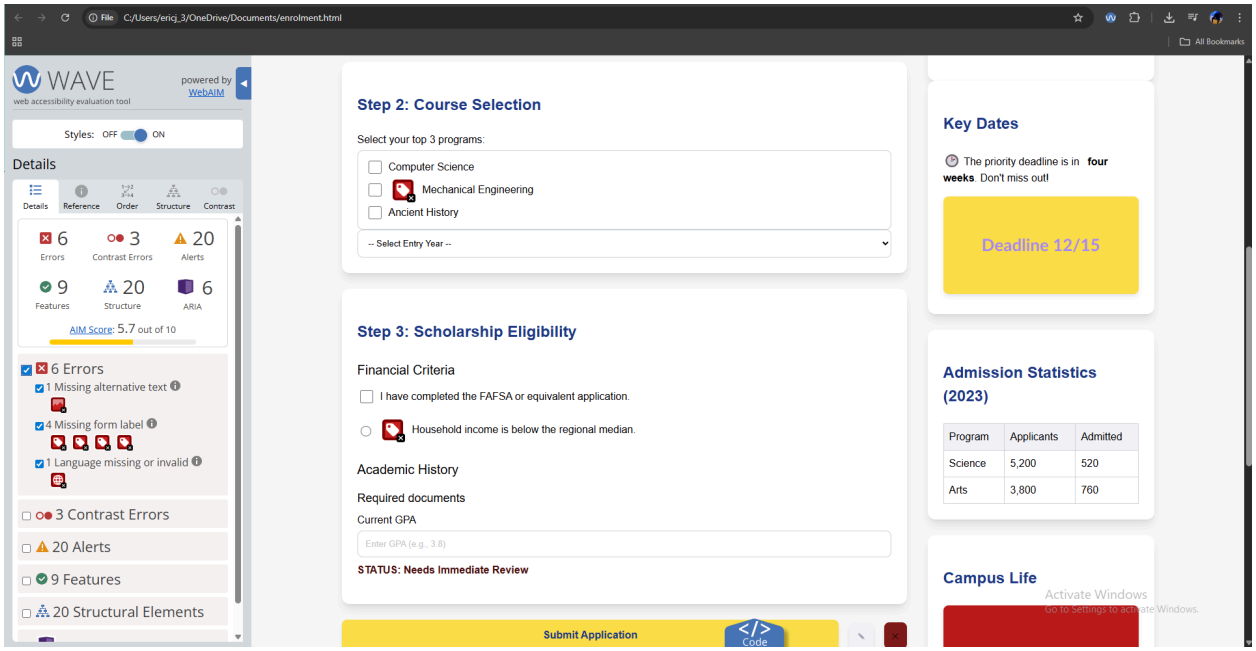
Screenshot 2



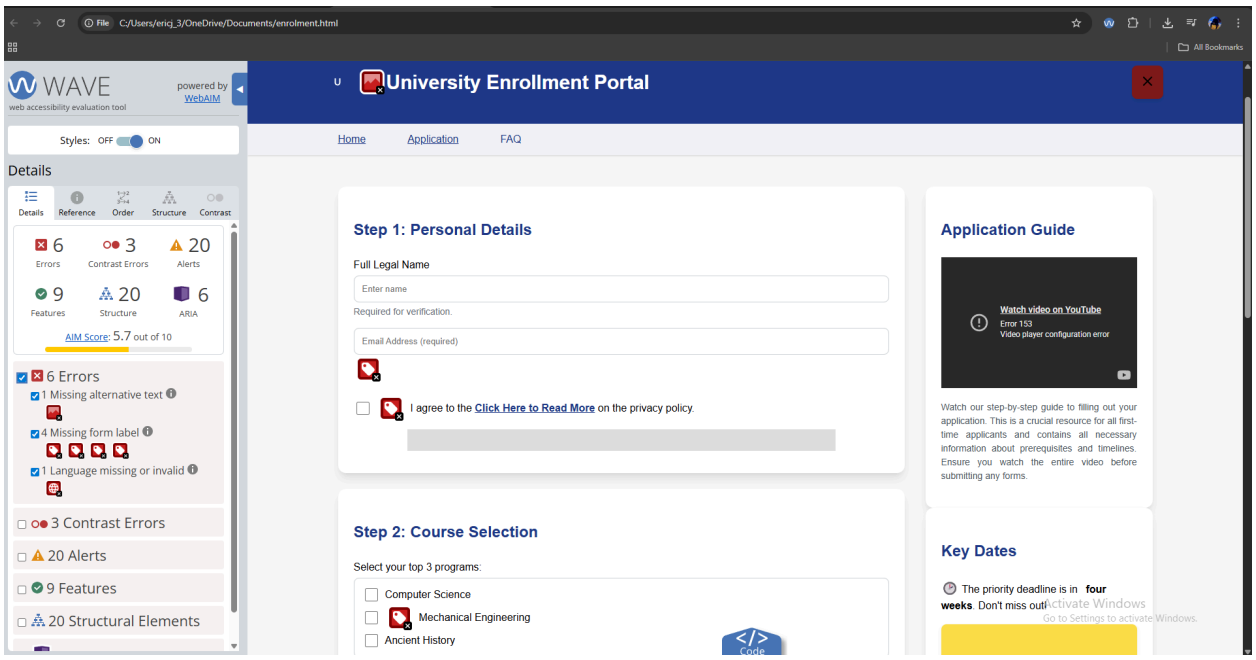
Screenshot 3



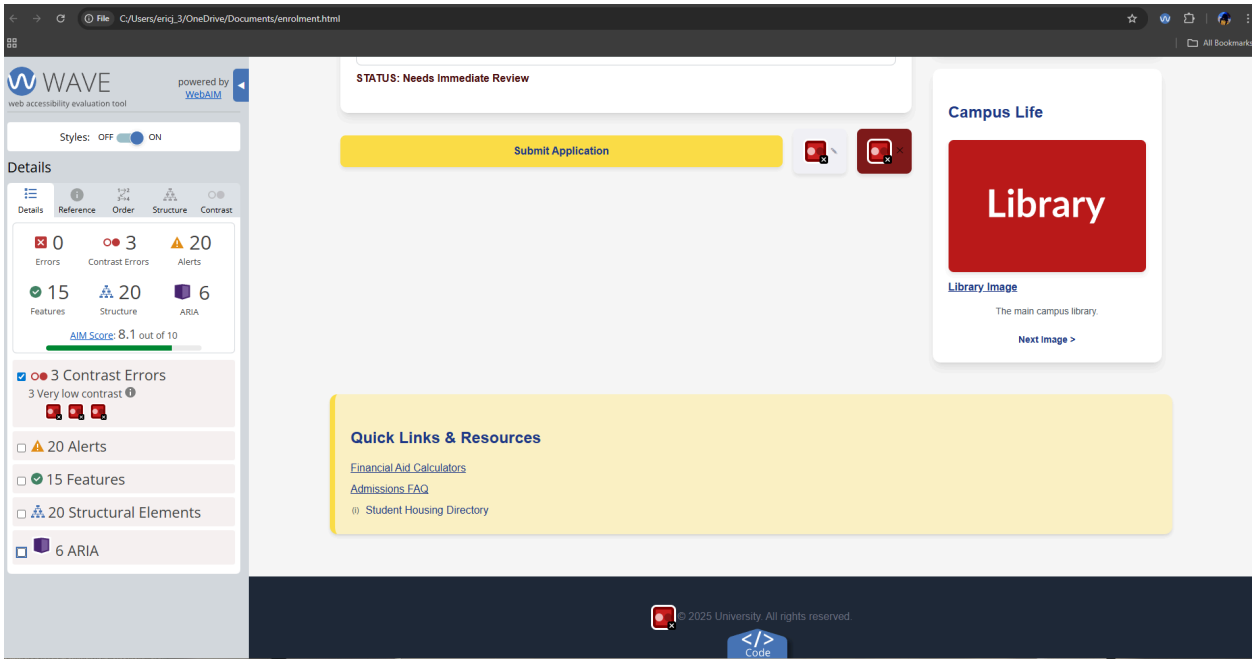
Screenshot 4



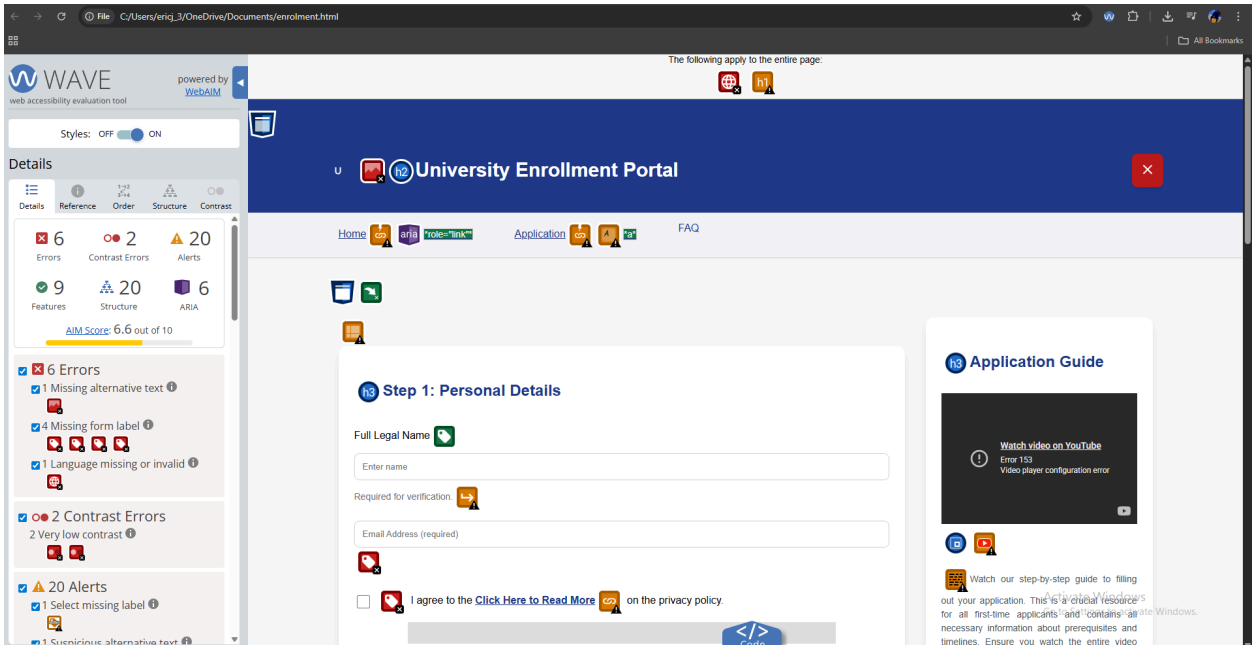
Screenshot 5



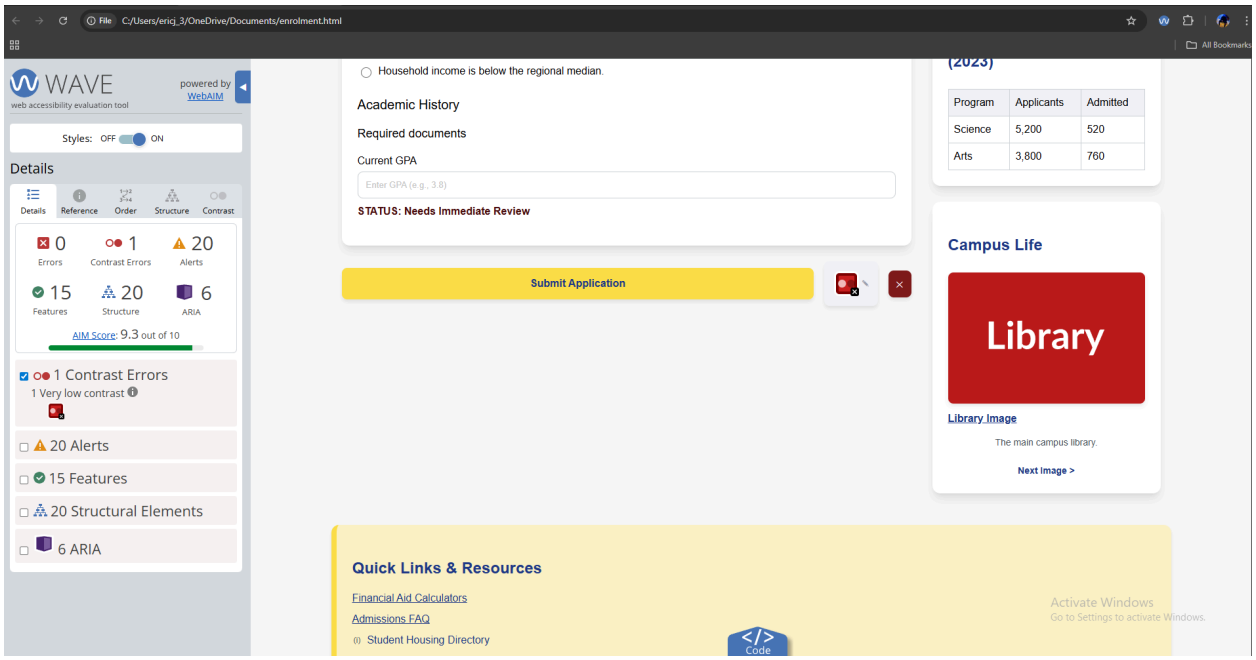
Screenshot 6



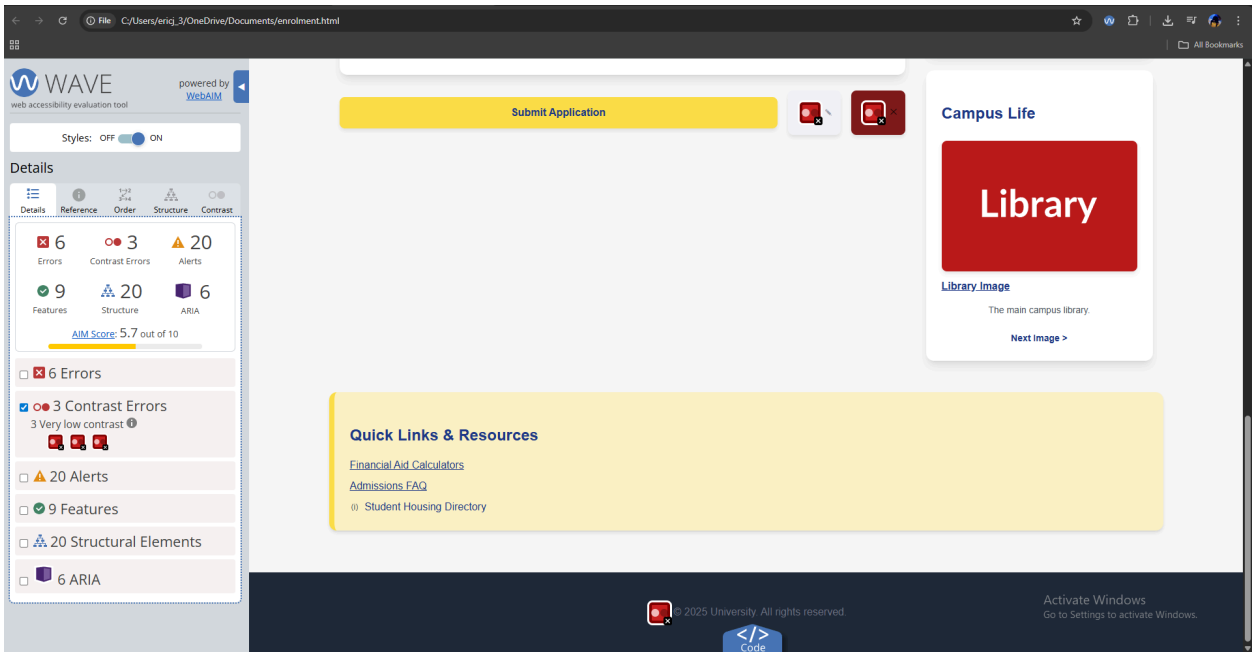
Screenshot 7



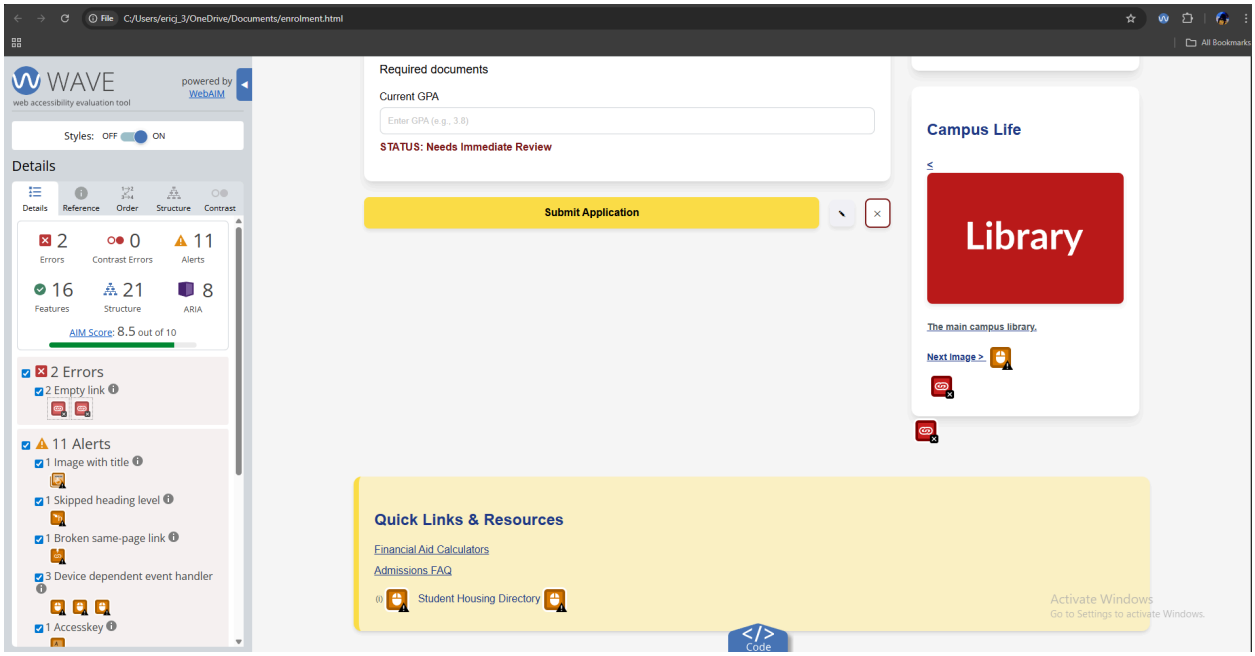
Screenshot 8



Screenshot 9



Screenshot 10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WAVE
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0 Contrast Errors
11 Alerts
16 Features
21 Structure
8 ARIA
AIM Score: 8.5 out of 10
2 Errors
2 Empty link
11 Alerts
1 Image with title
1 Skipped heading level
1 Broken same-page link
3 Device dependent event handler
1 Accesskey
Required documents
Current GPA
Enter GPA (e.g., 3.8)
STATUS: Needs Immediate Review
Submit Application
Campus Life
<
Library
The main campus library.
Next image >
Quick Links & Resources
Financial Aid Calculators
Admissions FAQ
Student Housing Directory
Activate Windows
Go to Settings to activate Windows.
Code