# Joseph Kimani

Frontend Developer • Business Manager • IT Support Specialist

#### **Contact Information**

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## **Professional Summary**

I bridge business strategy and software innovation — I craft digital solutions that drive growth, connect customers, and deliver results.

### **Work Experience**

Business Manager - FairPrice Enterprises Ltd (Oct 2023 - May 2024)

- Managed a diverse team across sales, logistics, and customer relations
- Deployed data-driven decision-making tools using Excel, CRM software, and Power BI
- Spearheaded strategic planning driving a 35% revenue growth

Digital Marketing Associate - Orbit Media Ltd (Jun 2022 - Aug 2023)

- Managed company's online campaigns and increased engagement by 60%
- Designed and implemented automated email marketing systems
- Monitored analytics and reported monthly KPIs

Frontend Developer - Fiverr (Freelance & Remote) (Jan 2021 - Feb 2022)

- Built and maintained websites and landing pages for small businesses
- Collaborated with designers to implement modern, responsive designs
- Integrated APIs and designed dynamic user interfaces

IT Support & Systems Technician - Safaricom (Mar 2020 - Apr 2021)

- Provided first-level tech support for over 200 clients
- Installed and configured computer systems and software updates
- Worked with LAN/WAN setups, routers, and firewalls

#### **Technical Skills**

- Frontend Development: React.js, JavaScript (ES6+), HTML5, CSS3, Sass, TailwindCSS
- Backend & Tools: Node.js, Firebase, AWS, Docker, Git
- IT Support: Windows Server, Linux CLI, Cisco Packet Tracer, Networking
- Business Tools: Excel, CRM Software, Power BI, Google Analytics, SEO
- Other: Python, SQL, Swift

# **Education**

Kabarak University
Bachelor of Information Technology (September 2022 - October 2025)