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Summary

INFRASTRUCTURE, CLOUD, SECURITY: AWS, Azure, Confluence, Crowdstrike, Redhat Enterprise Linux Windows Server, Proofpoint TAP/TRAP, Extrahop, Tenable.sc, Tenable,io, Zerofox, Devo.

AUDIO/VIDEO/CONTENT PRODUCTION: Visual Studio Code, GIT, Apple Logic Pro X, Ableton Live 11, Screenflow, Adobe Premier/Photoshop/After Effects, Keynote.

Experience

UTA IT Engineer, Threat Intelligence

Ulta Beauty

Sep 2021 - Present (2 years 3 months)

- * Vulnerability Management: Pen testing and analysis of server and web application vulnerabilities using Tenable.sc, Tenable.io, and Kali Purple.
- * Threat Intelligence Gathering: Leverage Zerofox to collect, analyze, and disseminate threat intelligence from various sources, including open-source feeds and dark web forums.
- * Digital Forensics: Leverage Kali Linux and other forensics tools to conduct data acquisition, preservation, and analysis on various digital media while adhering to strict chain of custody protocols.
- * Incident Response: Participate in incident response activities, assisting in the identification, containment, and eradication of security incidents.
- *Phishing Attack Mitigation: Utilizing Cortex XSOAR, Proofpoint TAP/TRAP to manage phishing threats.
- *Security Tool Management: Operate Cotex XSOAR and Devo security tools to automate data collection, analysis, and remediations.
- *Malware Analysis: Utilizing Crowdstrike Falcon to analyze and remediate malicious software and document findings, including indicators of compromise (IOCs).
- *Risk Assessment: Conduct risk assessments on software, devices, and cloud services to evaluate the potential impact of threats and vulnerabilities on the organization's security posture.
- *Cyber Threat Reporting: Prepare and deliver detailed threat intelligence reports, including actionable recommendations, to senior management and relevant stakeholders.
- *Security Awareness Training: Collaborate with the security awareness team to develop training materials and programs to educate employees about current cyber threats and best practices.
- *Intrusion Detection: Monitor network with Extrahop, Akamai, and Crowdstrike for suspicious activities, create custom detection rules, and investigate security incidents.
- *Documentation: Development of end user documentation for threat management processes and procedures utilizing markdown and Confluence cloud.

Multimedia Content Creator

Freelance

Jun 2005 - Present (18 years 6 months)

AUDIO

*Engineering audio with Apple Logic Pro X.

- *Mix engineering
- *Audio mastering
- *Music distribution on Spotify

PHOTOGRAPHY

- * Landscape and abandoned photography
- * Experience with DSLR, iPhone, and drone photography
- * Utilizing Adobe Creative Suite for design

VIDEO

- *Created technical presentations covering Linux automation and cloud technologies
- *Develop technical documentation for lessons processes and procedures.
- *Built Linux lab environment running KVM virtualization for demonstrations.
- *Utilized Keynote to create animated slides for video presentations.
- *Edited raw video content in Screenflow and Adobe Premier.
- *Leveraged Visual Studio Code to create markdown for technical documents.
- *Used Atlassian's Confluence for lesson documentation.
- *Utilized GIT for document and code repository
- *Created and tested technical procedures to present during video lessons.
- *Drone video of landscapes and real estate

Media Links:

Meditation style Youtube channel https://www.youtube.com/@zentheater3091

Technical IT content channel

https://www.youtube.com/@techadventuresonline2156

Associate Engineer, Infrastructure

Ulta Beauty

May 2016 - Sep 2021 (5 years 5 months)

- *Obtained AWS Certified Solutions Architect Associate SAA-C02 certification
- *Created and presented training content to shift left support tasks to the operations team.
- *Developed a technical knowledge base for process and procedure documents.
- *Peer reviewed technical documents created by the infrastructure team.
- *Management of Microsoft Azure Redhat Enterprise Linux 7.9 compute resources.
- *Obtained Microsoft Azure AZ-900 certification
- *Administration and support of Red Hat Enterprise Linux (RHEL) 6x, 7x, and 8x servers.
- *Administration and support of Microsoft Windows 2008, 2012 and 2016 servers.
- *Administration and Management of Solarwinds monitoring environment.
- *Analysis of Active Directory security with AD Audit Plus
- *Utilization of Extrahop for network traffic analysis.
- *Resolution of Linux server security vulnerabilities using Tenable reports
- *Management of code, inventories, and documentation with Git and Confluence.
- *Infrastructure support of Red Hat 7.9 servers hosting Docker containers.
- *Responsible for automation initiatives utilizing Red Hat Ansible and Tower.
- *Engineered Linux patching process and automated patching using Ansible Tower.
- *Management of content views and repositories with Redhat Satellite.
- *Management of scripts including Powershell, Bash, and Ansible playbooks.

- *Leading the development of procedural content for the Disaster Recovery initiative.
- *Responsible for onboarding and mentoring contractors and engineers.
- *Manhattan WMS Warehouse Management System support.
- *Leveraging Solarwinds to monitor production environments.
- *Manhattan warehouse WMOS SDN installation and technical configuration.
- *Windows server patch management using IBM BigFix.
- *Participation in 24X7 on call rotation schedule.
- *Management of virtual machines with VmWare VSphere 6.5

IT Engineer/Ulta Beauty- Contractor

Decision Focus IT Infrastructure and Cyber Security

Oct 2015 - 2016 (1 year)

Responsible for RHEL Linux 6.x/7.x, Windows Server 2003, 2008, 2012, and VmWare infrastructure management and technical documentation in support of the IT Middleware Team at Ulta Beauty Inc.

- *Administration of Red Hat Enterprise Linux (RHEL) 6x and 7x application servers.
- *Configuration & management of CUPS printing services on Linux RHEL
- *Linux SNMP service installation & configuration.
- *Manhattan WMS Warehouse Management System support.
- *Technical documentation of repeatable processes.
- *Application configuration on Microsoft Windows Server 2012.
- *Solarwinds installation, configuration and administration.
- *Creation of network and application diagrams.
- *Confluence configuration, design, and maintenance.

IT & Business Consultant

System Engineer

Mar 2008 - Sep 2015 (7 years 7 months)

Technologies utilized:

Linux, MySQL, PHP. Apache, Citrix, Exchange, Cisco, PHP, Wordpress, Windows Server, Adobe Echosign, Wireless IP Cameras, Stripe/Square Merchant Payment Gateways, Quickbooks, Apple OSX, Wordpress, CSS, HTML, CentOS, Photoshop, SEO optimization, MBO Online Scheduling.

Responsibilities/Accomplishments:

- *Red Hat Linux operating system management- file systems, permissions, applications.
- *Create Linux CRON jobs for logs file, backup job launching, and application restarts.
- *Contract development, analysis, and proofreading.
- •Creation of employee manuals, guides, and repeatable process documentation
- *Development of marketing materials and copy for web and print.
- *Apache web server configuration and administration running on CentOS
- *Setup and configuration of secure https sites for client websites.
- *Installation and configuration on VMware ESX Installations.
- •Maintenance and backup of My SQL databases with PHP admin.
- •Administration of hosted accounts running on a CentOS server running Apache.
- •Microsoft Exchange Server 2003/2008 administration and support.
- •Windows Server 2003/2008 administration and support.
- *Development and management of business websites running on Wordpress.
- *Creation of employment agreements for contractors and employees.
- *Developed repeatable process documentation for system procedures.

- •Preparation of legal documents including rental, sub-contractor, and non compete agreements.
- •Management of payroll for employees utilizing Google Forms and Intuit Quickbooks.
- •Responsible for Indiana state, Indiana unemployment, and federal tax accounts.

Infrastructure Engineer

Blackboard

- Jan 2009 Jan 2010 (1 year 1 month)
- *Managed Red Hat Linux virtual machines.
- •Developed and maintained PCI compliance documentation.
- *Developed documentation and templates for server and site builds.
- *Created process manuals for configuring NetApp and server test labs.
- *Administration of SQL Server 2005/2008 clusters.
- •Developed documentation and templates for server and site builds.
- •Management of 150 Windows 2003.2008 servers in a hosting environment.
- •Developed and Maintained PCI Compliance Documentation.
- •Windows Server 2003 and 2008 cluster installation and configuration.
- •Setup Windows Server 2008 and SQL 2008 Dev environment.
- Management of SQL 2005 maintenance agent jobs.
- Citrix XenApp 5.0 administration
- •Deployed and managed Citrix Xendesktop/Edgesight for test users.
- •Administration of VMWare ESX 3.0 environment.

Amplifier Engineer

HotBottle Amplification

Feb 2005 - May 2009 (4 years 4 months)

- *Point-to-point guitar amplifier manufacturing
- *Logo/Website development and maintenance
- *Customer service, new business development
- *Shipping and packaging of amplifiers

System Engineer- Contractor

Smart Group

Aug 2006 - Nov 2008 (2 years 4 months)

- •Managed 150+ Windows 2003 Enterprise Servers
- •Developed/implemented backup retention policy that saved the city \$30,000 per year.
- •Windows Server 2003/2008 installation and configuration.
- •Enterprise backup system management on Scalar I2000 tape library.
- •Windows Active Directory/Exchange 2003 email administration.
- Created scanning system for tracking enterprise backup tapes
- Assisted with Novell 6.5 to Microsoft Windows 2003 migration
- •Assisted with Groupwise to Exchange conversion for 7000 users.
- •Responsible for Exchange 2003 cluster/mailbox backup/recovery.
- •Created repeatable process documentation for multiple admin tasks.
- •Responsible for server and desktop patching through Altiris
- •Lead project to test Windows Server 2008 with Dell
- Lead proof of concept project for Citrix Xenserver/XenApp and Xendesktop

ODELITA Network Administrator/Contractor

Delta Faucet Company

May 2006 - Aug 2006 (4 months)

- •Administration of Novell 6.0 servers and Windows NT,2000,2003 Servers including Exchange 2003, IIS 5.0, DHCP, DNS, file and print servers.
- Management of DHCP address scopes and DNS
- •Responsible for enterprise backup and restores with backup library running Commvault Galaxy software.
- •Responsible for resolving trouble-tickets with Heat helpdesk software.
- •Responsible for LDAP, Active Directory, and NDS object management.

System Administrator/Contractor

Barnes and Thornburg

Mar 2005 - Apr 2006 (1 year 2 months)

- •Administration of Unix-based, Windows NT,2000 and 2003 servers, Novell servers, Groupwise and Exchange email servers, and all network attached devices.
- •Responsible for enterprise backup policies, full and incremental backup, and restores of company information.
- •Management of server security patches, OS updates, and drive defragmentation of 30 application, web and file servers.
- •Network security administration with ISS, Symantec Antivirus, Anti-spam defense.
- •Managed NAS devices for document imaging system

Network Administrator

TNSMI-TES

Mar 2003 - Nov 2004 (1 year 9 months)

- •Performed and monitored network backups and restores with Computer Associates Brightstor Arcserve and Veritas Backup Exec on Windows 2003 and Novell servers.
- •Project Manager for desktop migration from Groupwise 5.5 to Exchange Server 2003 and Windows 2003 Active Directory.
- Managed Windows Active Directory user accounts and Novell NDS accounts.
- •Responsible for all system security including service packs, patch deployment, system updates, virus, and spam defense.

Education



Indiana University Northwest

B.S., Business, Information Technology



Musicians Institute

RIT Certificate, Recording/Audio Production and Engineering Studied Recording Engineering

Linux Academy

AWS Essentials Course

2019 - 2019

Learned and gained hands on experience with essential AWS services including IAM, EC2, S3, VPC, Cloudwatch RDS, AWS Auto Scaling, and Route 53.

Tinux Academy

Docker Quick Start Course 2019 - Present

A Cloud Guru

AWS Certified Solution Architect Course 2020 - 2021

Licenses & Certifications

Microsoft Certified: Azure Fundamentals - Microsoft

AWS Certified Solutions Architect - Amazon Web Services (AWS)

Issued Jun 2021 - Expires Jun 2024

Skills

Tenable.sc • Tenable.io • Cortex XSOAR • Zerofox • Dark Web Monitoring • Ansible • Red Hat Enterprise Linux (RHEL) • Kali Linux • Kali Purple • Crowdstrike Falcon