

Joel Castillo Jr.

San Jose, CA, 95112

831-240-3273

CastilloJoel44@iCloud.Com

EDUCATION

San Jose State University, San Jose— *B.S Management Information Systems*

August 2018 - December 2018

Active member of Management Information System Student Association, Latino Business Student Association & Club Rugby.

Hartnell College, Salinas— *A.S-T Business Administration/ A.A Sociology and Social Sciences*

August 2015 - May 2018

EXPERIENCE

AlliedUniversal, El Camino Health— *Security Officer*

September 2019 - PRESENT

Take directive from staff. Respond to emergency calls such as combative patients, nurse assist/standby and escaped patients. Secure and return patient belongings.

AlliedUniversal, Oakridge Mall— *Security Officer (Officer in Charge)*

August 2018 - August 2019

Respond to criminals & calls for service. OIC; set schedule for my shift, the following as well as briefing. Assisted & engaged in active shooter training with SJPd.

Professional Security Consultants, Northridge Mall— *Security Officer*

October 2017 - July 2018

Conducted foot, vehicle & bicycle patrol. Operated dispatch where CCTV, radio traffic & 911 calls were observed. Engaged in training scenarios with local law enforcement agencies where scenarios included; pedestrian hit-and-run, active shooter, bomb threat, terrorist attack & active stabber.

Projects/Classes

BUS4-118 Special Topics in MIS; Android App Development

BUS4-110A - Fundamentals of MIS; Group Project where .CSV file was organized using python

BUS4-110B System Analysis & Design; Project introduction, planning, logical design, backend design, UI/UX & budgeting

BUS4-119A Business Strategy and Information Systems; Case analysis regarding the implementation of an IS/IT system on a company with outdated technology.

Skills

Familiar with Java/Python/MongoDB/SQL

Experienced with Microsoft & Google Office/Suite

Effective communication & adaptability

Passionate & motivated

Responsive to feedback

Certifications

AHA Basic Life Support/ Basic First Aid/ CPR/AED

CPI; Nonviolent Crisis Intervention

Active Guard Card

Languages

English, Spanish