



KC

# Kendall Chapman

## Software Engineer

Richmond, Virginia

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## Key Skills

- C#
- .Net Framework
- MySQL
- HTML
- CSS
- ASP .NET MVC
- Javascript
- SaaS
- Procurement
- Git/Github
- Customer Success

## Software

- Visual Studio
- Visual Studio Code
- MySQLWorkbench
- Postman

**Junior Software Engineer with professional experience in supporting SaaS platforms and processes in the PropTech/Tech sectors looking to pivot into a more development focused role. Experienced in managing complex customer environments focused on the business functions of software sales. Eager to leverage experience from prior customer focused work in delivering value and continuing to learn as a part of a software development team.**

## Professional Experience

TrueCoders

June 2023 - November 2023

### Student

- Completed a project based Full-Stack software engineering course focused on C# development and the .NET framework. Additional areas of focus were MySQL, HTML, Javascript, CSS, and ASP .Net MVC.
- Virginia Native Flora: Developed an ASP .NET MVC website enabling users to search and manage native plant species. Implemented CRUD functionality for adding, deleting, updating, and reading plant information. Manually created a MySQL database for Dapper integration. Employed HTML and CSS for front-end design. Ongoing project with plans to integrate a national database API for future deployment.
- Taco Parser: Created an algorithm using C#, GeoCoordinate.NetCore, and MySQL to determine the distance between any two TacoBell locations. Employed xUnit for Test-Driven Development to validate functionality prior to program development.

Vendr

May 2022 - May 2023

### Procurement Operations Specialist

- Oversaw and implemented procurement workflows for both renewals and new SaaS purchases, ensuring compliance with customers internal processes, purchasing policies, and providing support in optimizing their legal and security review process.
- Played a vital role as a member of a compact team focused on developing our customizable workflow product to meet our customers procurement requirements. Acted as the subject matter expert for the product platform during ad-hoc sales and customer feedback calls, providing comprehensive knowledge and assistance.
- Ensured adherence to individualized customer workflows while delivering exceptional customer service, which involved conducting weekly customer calls to discuss deal statuses, address escalations, and gather valuable feedback to collaborate on process improvement initiatives.

Engrain

October 2021 - May 2022

### Operations Specialist

- Engaged in cross-functional collaboration to strategically optimize the Salesforce Organization. Enhanced page layouts, customized fields, and generated reports and dashboards, demonstrating proficiency in managing data through the use of Data Import Wizard and Data Loader. Spearheaded the development of process builders, formula fields, and rollups for streamlined automation, fostering partnerships with Salesforce support to facilitate organizational enhancements.

Engrain

July 2020 - October 2021

### Finance and Contracts Specialist

- Engaged clients regarding service issues while managing contract structures and performing contract evaluations to ensure compliance with published standards.

LiveWell Financial

September 2015 - November 2018

### Servicing Oversight Accountant

- Supported finance team through recording of daily loan activities, generating monthly reports, and providing reviews for account reconciliation.

## Education

TrueCoders

June 2023 - November 2023

- Focused curriculum on C# because of the object-oriented features and its varying development applications.
- Completed a Full-Stack course to accumulate a diverse skill set, gaining comprehensive insights into the software development lifecycle and cross-functional software requirements.

Virginia Commonwealth University, Richmond, Virginia

**Bachelors in Business Administration in Finance** September 2011 - April 2015