

Jeff Keith

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EXPERIENCE

TD Bank, Toronto — Operations Analyst IV

February 2020 - Current

- Manage TD's Software environment by deploying applications across the Enterprise
- Continually improve workflows with automation to meet efficiency goals

TD Bank, Toronto — Business Systems Analyst II

November 2015 - January 2020

- Leveraged resources to troubleshoot O365 issues following migration to Cloud email using Exchange Admin Portal
- Provided third level Office 365 support for eMessaging Migration from Exchange 2010 to Office 365 Cloud environments
- Provided third level controlled incident resolution for Windows 10 Deployments
- Deployed MacOS to TD assets and leveraged Jamf console to configure MacOS workstations
- Prioritized and escalated incidents to business and technology partners appropriately
- Managed the deployment of SCCM 2012 to TD Bank's secondary site servers and clients across the Enterprise

PROJECTS

Website

Stack: CSS, JavaScript, HTML5, JavaScript

- Built personal website and hosted on github: jkeithry.github.io

Firewall

Stack: C, Bash

- Implemented custom firewall policies within the linux kernel modules

Big Data

Stack: Apache Hadoop, Apache Spark, Apache Pig

- Built Hadoop cluster on CentOS VM and performed Twitter word count with Spark

Machine Learning

Stack: Python, TensorFlow, Numpy, scikit-learn, Pandas

- Built system that applies machine learning techniques to perform predictive analysis of the spread of covid19 in Canada

EDUCATION

Ryerson University, Toronto — H. B. Sc. Computer Science

GRADUATING AUGUST 2021

Awards

- Dean's list recipient
2020-2021

SKILLS & TECHNOLOGY

- SCCM: Current Branch
- Linux: Debian/Ubuntu
- Apache Hadoop
- Apache Spark
- Apache Pig
- WireShark
- Nmap
- TensorFlow
- scikit-learn
- Pandas

LANGUAGES

- Python
- Java
- MATLAB
- CSS, JavaScript, HTML5
- Oracle SQL
- C, BASH
- Powershell