

Google Next 2024

February 2024

Cox 2M Overview

Cox 2M is the commercial Internet of Things (IoT) business line within Cox Communications. As an agile and growth-oriented business, we're dedicated to delivering innovative, impactful and intelligent solutions that provide the real-time data you need to generate actionable insights and make better decisions that improve your business or community.

COX 2M



94

Fixed customer locations

650K

IoT sensors deployed

2.6M+

Images processed
Smart Parks AI

3

Countries

2M+

IoT sensor messages per hour

75%

Reduction in dwell time
Curbside Management

29K+

Miles traveled per hour

14B+

New rows of data per year

60%

Reduction in energy
consumption
Connected Streetlights

11.4B+

Assets tracked

3TB+

Data per year

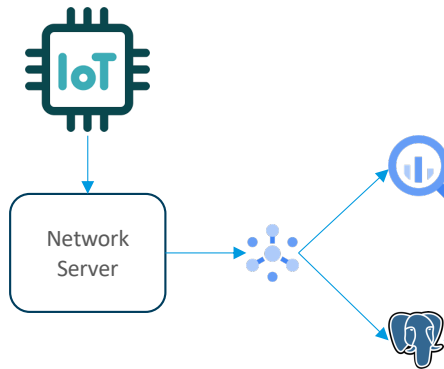
COX 2MSM

Time & cost to actionable insights was too high

2018 - 2020

Pre-BI Data Acquisition

1. IoT sensors generate data
2. Sensors send raw data through our LoRa or Cellular network
3. Raw data (json) is loaded to a BigQuery streaming table or PostgreSQL database via pub/sub for future use



2021 - 2022

Business Intelligence Cycle

1. Ad-hoc request from business
2. Extract & Transform data from source via **scheduled query or cloud function** (Scheduled Batch Processing)
3. Load data to new tables in **BigQuery**
4. Setup data source for BI tool via BigQuery views & BI semantics (Scheduled)
5. Build insights in BI tool
6. Present insights
7. More business questions

2023 - 2024

Impact

8+ hours
for 1 ad-hoc request

\$142K+
Cost to serve per year

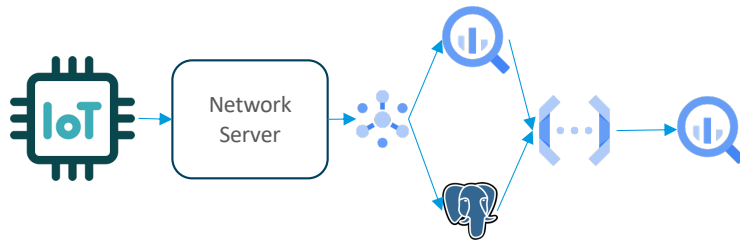


We created a data analytics & BI CoE - grew in maturity

2018 - 2020

Pre-BI Data Acquisition & Prep

1. IoT sensors generate data
2. Sensors send raw data through our LoRa or Cellular network
3. Raw data (json) is loaded to a BigQuery streaming table or PostgreSQL database via pub/sub for future use
4. **Extract & Transform data from source via scheduled query or cloud function (Scheduled Batch Processing)**
5. Load data to new tables in BigQuery



2021 - 2022

Business Intelligence Cycle

1. Ad-hoc request from business
2. ~~Extract & Transform data from source via scheduled query or cloud function (Scheduled Batch Processing)~~
3. ~~Load data to new tables in BigQuery~~
4. Setup data source for BI tool via BigQuery views & BI semantics (Scheduled)
5. Build insights in BI tool
6. Present insights
7. More business questions

2023 - 2024

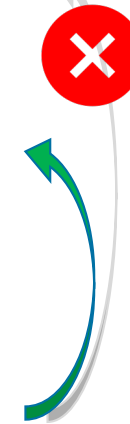
Impact

5+ hours (-3)

for 1 ad-hoc request

\$89K+ (-\$53K)

Cost to serve per year



We reduced time and cost to actionable insights by 88%

2018 - 2020

Pre-BI Data Acquisition & Prep

1. IoT sensors generate data
2. Sensors send raw data through our LoRa or Cellular network
3. Raw data (json) is loaded to a BigQuery streaming table or PostgreSQL database via pub/sub for future use
4. Extract & Transform data from source via scheduled query, cloud function, **datastream**, **dataflow**, and **dataform** (Scheduled Batch & Real Time Processing with CDC)
5. Load data to new tables in BigQuery

2021 - 2022

Business Intelligence Cycle

1. Ad-hoc request from business
2. Setup data source for BI tool via BigQuery views &/or BI semantics (**Real-Time & scheduled**) 1 hour > 10 minutes
3. Build insights in BI tool 1 hour > 5 minutes
4. Present insights
5. More business questions 3 hours > 45 minutes

2023 - 2024

Impact

1 hour or less (-7)

for 1 ad-hoc request

\$18K (-\$124K)

Cost to serve per year

