



# **Itinerary**

We have made the following booking for you:

Booking Reference: FCDDZI

Passenger Contact Information Flight Ticket Numbers Seat

MR JOSHUA KISANGA +255713991800 000 2301226577/01

09:25

**DEPARTING:** 

DateFlight-NumberDepartureArriveCabinStatus10 Nov 2015FN0153Dar es Salaam KilimanjaroEconomyConfirmed

10:30

Info Flight 1

Flight operated by fastjet Airlines Limited, Tanzania

Taxes and Charges

Fare Total Taxes Total Fare Payment

121,000 (R. JOSHUA KISANGA ( Mobile Phone + 25571399180) MR JOSHUA KISANGA ( M

# **Travel Agent**

Travel Agent Office Name

Agent Name

Mobile Site

VIDWEB

#### Check-In

## **Departure Gate**



Check-in counters open 2 hours before departure



Departure gate opens 40 minutes before departure

\* Passengers arriving later than 40 minutes before departure for check-in, or 10 minutes before departure at the boarding gate will be denied boarding.

#### 24 Hour Call Center



Call our SmartTravel advisers 24 hours a day. Simply dial +255 (0) 784 108 900

## How much did you pay for your flight?



Don't pay more than you have to for your ticket. If you don't book your ticket on our website or through our call centre, you can check your ticket price on your mobile phone using Manage my Booking on fastjet.com

## Book before you travel and save money

## Hand Baggage (1 Item) 56 x 45 x 25cm



- 1 item of hand baggage per person is permitted.
- A weight restriction of 7kgs applies for passengers travelling from South Africa
- · Additional items or those bigger will need to be checked in.

### **Hold Baggage (Domestic)**



One hold bag of up to 20kg will cost USD 6 if booked prior to departure, USD 15 if paid for at the airport on the day of departure.

### **Hold Baggage (International)**



- Up to two bags of 20kg each may be pre-booked on international flights at the charge of USD15 per item
- OR an allowance of 80kg in no more than four bags may be pre-booked for a charge of USD 80.
- · If paid for at the airport a charge of USD 30 per bag applies.

# Fare Rules

(1) All tickets are NON-REFUNDABLE. No name or route changes are allowed for any reason after ticket is purchased. We do NOT offer open tickets. fastjet does not offer flight connections and connecting flights may only be booked at passenger's own risk. (2) A passenger is considered a no-show after the flight has departed; they miss the check-in desk closure or fail to board the aircraft within the required time. (3) Flight date changes made before departure are permitted subject to a fee of \$30 (or equivalent in local currency) and the applicable difference in the fare available. Changes made within 6 hours of departure are permitted at a cost of \$60. (4) Payment of change fee and ancillary products must be immediate for products and changes to be affected. (5) Fare differences apply per passenger and flight. Your new fare will be at least the fare you originally booked or may be more. You cannot change to a lower fare. No refund will be applicable if a lower fare is available. 'Fare difference' is the difference (if any) between the fare originally booked and the new fare available. (6) The passenger must make all date and flight changes BEFORE DEPARTURE - After which time the passenger is committed to the reservation. (7) You may book your seat prior to departure for a small charge. Seat booking is non-refundable and fastjet does not guarantee reallocation in the event of changing a flight, fastjet reserves the right to reassign your seat for operational or safety reasons. (8) Credit Cards used to purchase tickets must be presented at check-in. (9) A maximum piece weight of 32kg per item applies. A maximum baggage weight allowance per person of 50kg on domestic routes and 80kg on international routes applies. (10) Excess baggage is charged at USD 6 per kilo. (11) fastjet's liabilities do not extend to the loss or damage to valuable items packed in hold luggage. fastjet recommends that valuable items are carried in hand luggage. Important note: Exchange rates used for local pricing as of August 2015: USD 1 = Tsh 2,200, ZMW 8.5, R 12, Ush 4,000, ZAR 13, MWK 600. Exchange rates are subject to change. Unaccompanied Minors: Children aged less than 12 years are not allowed to travel unaccompanied.

Changes to your fastjet flight: In the event of delay or disruption to your flights the following terms apply:

- 1 to 2 hour delay fastjet to provide regular communication on flight status.
- 3 to 4 hours Refreshment voucher to the value of USD 5.
- · 5 hours fastjet will communicate flight cancellation. Refunds issued from head office or free of charge transfer to the next available fastjet flight.

Important note: fastjet will not provide flights with alternative airlines or hotel accommodation in the event of overnight delays or cancellations. Please refer to our full terms and conditions available on www.fastiet.com

# Articles not permitted



**Hazardous** liquids



Radio active material



Flammable substances



Toxic substances



Gases



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Corrosives

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