

# JOSEFF KITCHEN

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## Personal statement

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From the first moment I wrote “Hello World” on the console I was hooked into the world on web development. Coming from a hospitality background web development is more than just a job for me. It provides me the opportunity to constantly learn and develop my skills in creating high-quality great looking websites and applications. What started out as a hobby has become a full-fledged passion and one that keeps on getting more exciting.

## Key Skills

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### Language

- HTML5
- CSS3
- JavaScript
- jQuery

### Framework

- Bootstrap 5
- SASS

### Tools

- API
- GitHub
- Visual Studio Code

## Projects

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### Employee Directory

I have built an app that contains information about 42 students. Using pagination buttons allowing you to filter pages.

Demo: <https://www.joseffkitchen.com/data-pagination/>

Code: <https://github.com/jkitchen002/data-pagination>

### Employee Directory

Using JavaScript I created a random quote generator, a program that displays a randomly selected quote each time the user clicks a button.

Demo: <https://www.joseffkitchen.com/quotes/>

Code: <https://github.com/jkitchen002/quotes>

### Employee Directory

Using JavaScript, I have created an employee directory by communicating with a third-party API.

Demo: <https://www.joseffkitchen.com/employee-directory/>

Code: <https://github.com/jkitchen002/employee-directory>

### WebApp Dashboard

I have built a dashboard for a web application using SVG graphics and JavaScript programming. The project involves creating tables, charts, graphics and other user interface components in a manner that promotes interactivity and usability.

Demo: <https://www.joseffkitchen.com/webApp-dashboard/>

Code: <https://github.com/jkitchen002/webApp-dashboard>

## Work Experience

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### Conference and Events Manager

*Voco, Dubai - UAE*

*October 2019 – March 2020*

- Maximise group revenue on a monthly quarterly and annual basis
- Carry out show rounds of hotel and event spaces in order to promote facilities.
- Quote and respond to all enquiries to sell the hotel when associated to groups and events
- Take ownership guiding them through the negotiating and contracting stages to ensure a successful conversion.
- Proactively seek additional business from existing and new clients.

### Events Coordinator

*PwC, London- UK*

*March 2017 – July 2019*

- Produce detailed client proposals for events in a new experience centre (timelines, event spaces, vendors, legal obligations and staffing)
- Manage and coordinate all event logistics with client/ vendors
- Coordinate vendors, handle client queries and troubleshoot on the day of the event to ensure that all runs smoothly
- Manage a team of staff -giving full briefings
- Produce post-event evaluation to inform future events

### Customer Service Advisor

*British Gas, Cardiff- UK*

*October 2014 - March 2017*

- Build sustainable relationships of trust through open and interactive communication
- Resolve service problems by clarifying the customer's complaint; explaining the best solution to solve the problem; following up to ensure resolution
- Maintain financial accounts by processing customer adjustments
- Recommend potential products or services

## Education

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**International Hospitality &  
Tourism Management**

*London Metropolitan  
University, London- UK*

September 2008 – May 2011

**Front End Web Development  
Tech Degree**

*Team Treehouse- online*

April 2020 – October 2020