JOSEFF **KITCHEN**

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Personal statement

From the first moment I wrote "Hello World" on the console I was hooked into the world on web development. Coming from a hospitality background web development is more than just a job for me. It provides me the opportunity to constantly learn and develop my skills in creating high-quality great looking websites and applications. What started out as a hobby has become a full-fledged passion and one that keeps on getting more exciting.

Key Skills

Language	**Framework**	**Tools**
• HTML5	• Bootstrap 5	• API
• CSS3	• SASS	• GitHub
• JavaScript		• Visual Studio Code
• jQuery		

Projects

Data Pagination

I have built an app that contains information about 42 students. Using pagination buttons allowing you to filter pages.
Demo: https://www.joseffkitchen.com/data-pagination/
Code: https://github.com/jkitchen002/data-pagination

Random Quote Generator

Using JavaScript I created a random quote generator, a program that displays a randomly selected quote each time the user clicks a button.
Demo: https://www.joseffkitchen.com/quotes/
Code: https://github.com/jkitchen002/quotes

Employee Directory

Using JavaScript, I have created an employee directory by communicating with a third-party API.
Demo: https://www.joseffkitchen.com/employee-directory/
Code: https://github.com/jkitchen002/employee-directory

WebApp Dashboard

I have built a dashboard for a web application using SVG graphics and JavaScript programming. The project involves creating tables, charts, graphics and other user interface components in a manner that promotes interactivity and usability.
Demo: https://www.joseffkitchen.com/webApp-dashboard/
Code: https://github.com/jkitchen002/webApp-dashboard

Work Experience

Conference and Events Manager
Voco, Dubai - UAE
October 2019 – March 2020

- Maximise group revenue on a monthly quarterly and annual basis
- Carry out show rounds or hotel and event spaces in order to promote facilities.
- Quote and respond to all enquiries to sell the hotel when associated to groups and events
- Take ownership guiding them through the negotiating and contracting stages to ensure a successful conversion.
- Proactively seek additional business from existing and new clients.

Events Coordinator
PwC, London- UK
March 2017 – July 2019

- Produce detailed client proposals for events in a new experience centre (timelines, event spaces, vendors, legal obligations and staffing)
- Manage and coordinate all event logistics with client/ vendors
- Coordinate vendors, handle client queries and troubleshoot on the day of the event to ensure that all runs smoothly
- Manage a team of staff -giving full briefings
- Produce post-event evaluation to inform future events

Customer Service Advisor
British Gas, Cardiff- UK
October 2014 - March 2017

- Build sustainable relationships of trust through open and interactive communication
- Resolve service problems by clarifying the customer's complaint; explaining the best solution to solve the problem; following up to ensure resolution
- Maintain financial accounts by processing customer adjustments
- Recommend potential products or services

Education

International Hospitality & Tourism Management	*London Metropolitan University, London- UK*	September 2008 – May 2011
Front End Web Development Tech Degree	*Team Treehouse- online*	April 2020 – October 2020