

# REMYA P

MARKETING | CUSTOMER  
RELATIONS



+919746039066

remyathedreamcatcher@gmail.com

Swastik (H), Pandissery, NK Road  
Nadakkavu, Calicut 673011

## PROFILE

I am a qualified and professional Customer Relations & Marketing Team Leader Contact Centre with 7 years of experience with Strong communication & Interpersonal skills  
.Team player with an eye for detail.

## SKILLS

- CRM Zoho
- Problem-Solving
- Computer Literacy
- Interpersonal Skill
- Strong Communication
- MS Office
- Team Work

## EXPERIENCE

### TEAM LEADER MARKETING

Mercedes-Benz Bridgeway Motors

2019 - Present

- Event Co-ordination & other marketing activities ,Creating an inspiring team environment with an open communication
- Lead Generation and conversion ,Setting clear team goals
- Inbound calls through Digital sources ,Delegating tasks and set deadlines for your internal team

### CRE & SOCIALMEDIA EXECUTIVE

Jeep

2018-2018

- Social media Managing & Inbound calls
- Customer Relations 24hr/30day follow up
- Delivery Coordination and customer satisfaction

MindMingle Designs

2015-2017

- 3D/2D Visualiser
- Product Marketing through Social Media/Site visits
- Supervisor at Product purchasing and installation

## EDUCATION

### MSW

Bharathiar University DE

2020-2022

### B.SC PHYSICS

Zamorins Guruvayurappan College

2009-2012

### DIPLOMA IN INTERIOR DESIGN

Cindreabay School of Interior design

2013-2015