

Aswin Raj



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Automobile Engineer

Kerala, India

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PROFILE

Holds Bachelor's in Automobile Engineering. Highly organised and resourceful and keen to take on new challenges. Looking for an engineering role in a business that utilises strong interpersonal skills and offers an opportunity to work as part of a team and take on high levels of responsibility.

EDUCATION & QUALIFICATIONS

APJ Abdul Kalam Technological University - Bachelor's degree Automobile Engineering

2020

Government HSS Paravoor - Higher Secondary

2016

Little flower higher secondary school, Edava - SSLC

2014

WORK EXPERIENCE

Full time

Service Experience Manager | Wheels Wisdom, Bangalore, India July 2022 to Dec 2022

Ensuring high quality works as per standard

Identifying problems and services by listening to the customer

Diagnosing vehicle and finding root cause of specified concern

Diagnosing trouble codes using Launch X431 PRO Software including data streaming and more

Preparing estimate and ensuring high quality work is done at low cost.

Perform strict quality check on entire vehicle and ensure customer delight by working sincerely.

Training new staff by providing adequate information

Handling service issues and customer complaints

Service Advisor | Pinnacle Nissan, Kollam India march 2022 to june 2022

Handling overall operations at the service workshop including inventorying job card allocation and invoice

Interacting with customers for solving their technical problems and advising customers by checking service history

Achieving targets as per company requirements

Automobile crash repair and mechanical issues

Verifying warranty and service contract coverage by examining records

Performing active delivery with all customers and reviewing invoice and also establishing high customer satisfaction

Mechanical Engineer | Electro The Car Diagnose Experte feb 2021 to feb 2022

Carry out service works and diagnosing of premium vehicles

Checking trouble codes using launch X431 for German cars and Luxury vehicles

Interacting between customers and technician for solving customer concern

Project

MR fluid braking system

ADDITIONAL INFORMATION

Languages – English-professional, Malayalam, Hindi

SKILLS

Good Communication skills, Flexible & Adaptable to change, Well versed with MS Office, Analytical and problem-solving skills.

INTERESTS

Photography, Volunteering, Cycling, Travelling, Riding

REFERENCES

Albin Thomas | HOD – Department of Automobile Engineering, KITS Kottayam
Jaisankar.DS | Managing Director – BRJ Carz Tech India Pvt. Ltd

