

VISHNUPRASAD K M

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CAREER OBJECTIVE

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

EDUCATION

- SNGIST
Mechanical engineering
6.25
2018
- GHSS N.Paravur
Higher secondary
93%
2014
- SNHSS N.Paravur
SSLC
95%
2012

EXPERIENCE

- Aluva Motors 27May 2019 - 08March 2021
Service Supervisor
responsible for managing the workflow, dealing with the customers, inspecting the vehicles, and training new hires on how they can best serve customers and teams of employees. They also create schedules that keep everyone busy with deadlines met to prevent gaps or downtime while giving direction and feedback about what needs improvement.
- Atomberg 01 April 2021 - 30 October 2022
Service contract
Responsible for customer dealing, going to the spot and inspecting the complaints, work managing and report to the company head office in Mumbai.
- Alwaye Motors 1 November 2021 - 1 April 2023
Service Manager
To manage the process happening in the entire workshop. Provides necessary instructions for the staffs and Manages the service department team and handles customer service interactions, reports, and repairs. Ensures excellent customer service, maintains strong relationships with customers and third-party vendors and ensures repeat customers.
To keep continuous contacts with the HO and to provide mandatory instructions to the workers and to manage the customers.

TECHNICAL SKILLS

- Organisational skills, Technical skills, Customer management, Marketing, Leadership, Coordination, problem diagnosis
- Calling, Customer support.

PROJECTS

- Design and fabrication of fuel efficiency improvement in petrol engine by using water injection 60days
In internal combustion engines, water injection is spraying water into the cylinder or incoming air-fuel mixture to cool the combustion chambers of the engine, allowing for greater compression ratios and largely eliminating the problem of engine knocking

INTERNSHIP

- In plant training at KSRTC muttom garage

INTERESTS

- Automotives. football. reading

PERSONAL STRENGTHS

Enthusiasm
Trustworthiness
Creativity
Discipline
Patience
Respectfulness
Determination
Dedication
Leadership
Coordinator

PERSONAL PROFILE

- Date of Birth : 13/09/1996
- Marital Status : Single
- Nationality : Indian
- Known Languages : Malayalam. English. Hindi. Tamil
- Hobby : Football Automotives Riding

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge



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