

Joseph Kordish San Antonio, TX |



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Summary

Seasoned Site Reliability Engineer (SRE) and **technology generalist** with extensive experience designing and automating large-scale systems. Skilled in **DevOps, cloud infrastructure, and security**; adept at rapidly learning new technologies to solve complex problems. **AWS-focused** with expertise in designing immutable, self-healing systems using container orchestration platforms (Kubernetes/EKS). A proven track record leading technical teams through mergers/acquisitions, ensuring continuity and innovation. Known for resourcefulness, strong mentoring, and a collaborative, can-do attitude.

Core Skills & Technologies

- Cloud & Orchestration: AWS (EKS, Lambda, EC2, S3, etc.), OpenStack
- Automation & Configuration Management: Ansible, Terraform, Packer, Rundeck, Jenkins, TeamCity
- Containerization: Docker, Kubernetes (EKS), Helm, Consul
- Languages: PowerShell, Shell scripting, Node.js, Python, Go, Rust
- CI/CD & Pipelines: Jenkins, TeamCity, GitLab CI, AWS CodePipeline
- Security & Compliance: CISSP, PCI-DSS, Vulnerability Assessments, Intrusion Detection
- Other: VMware ESX, Linux Administration (RHCSA), Networking (Cisco/CCNA), NetApp

Experience

Principal Site Reliability Engineer

Trellix (formerly Mandiant → FireEye → McAfee) January 2022 – Present

- Led technical direction and day-to-day operations for the SRE team, mentoring junior members.
- Designed and implemented **AWS EKS** deployment systems to ensure high availability, scalability, and reduced operational overhead.
- · Pioneered stateless, immutable infrastructure approaches that improved reliability and recovery.
- Drove automation with Terraform, Packer, and Consul, emphasizing self-discovery and self-healing at scale.

Principal Site Reliability Engineer

FireEye January 2021 - December 2021 (FireEye Products sold off and merged with McAfee, ultimately forming Trellix.)

- Oversaw SRE best practices for production workloads in AWS, including container orchestration,
 CI/CD automation, and data pipelines.
- Streamlined multi-tier AWS infrastructure, focusing on operational efficiency and incident mitigation.

Senior Site Reliability Engineer

FireEye January 2018 - January 2021

- Championed serverless architecture with multiple AWS Lambda implementations, reducing operational overhead.
- Migrated legacy systems to AWS EKS, cutting deployment times significantly.
- Managed multiple AWS EKS clusters, ensuring robust security and compliance for mission-critical services.
- Deployed AWS Lambda functions to offload and simplify various operational tasks.

Site Reliability Engineer

FireEye January 2014 - January 2018

- Redesigned and supervised the CI/CD pipeline using Ansible, Terraform, Packer, and Consul.
- Implemented a Big Data Analytics platform (EMR, AWS Data Pipeline, Lambda) to process largescale ETL workloads.
- Created operational documentation, runbooks, and standard operating procedures for consistent deployments.

Site Reliability Engineer

Mandiant July 2013 - December 2013 (Acquired by FireEye)

- Built and optimized a **TeamCity**-based build system, drastically reducing release cycles.
- Converted complex Bash deployment scripts into **Ansible** playbooks, improving reliability and reducing errors.

Senior Technologist

Trans-Tel Central April 2012 – July 2013

- Rolled out an OpenStack-based multi-tenant operational network, managing storage, virtualization, and networking end to end.
- Spearheaded PCI assessments business, obtaining PCI-ASV certification and ensuring compliance for diverse clients.

Technology Consultant III

Hewlett-Packard September 2010 - March 2012

- Served as Senior Virtualization Engineer for the US Army Medical IT Center (USAMITC), overseeing 1,000+ virtual machines.
- Automated routine VM tasks using PowerCLI scripts, boosting admin productivity and lowering incidents.
- Assisted in a large-scale virtualization infrastructure refresh, focusing on performance tuning and security hardening.

Computer Security Engineer

TASC Inc. September 2007 - September 2010

• Designed and integrated VMware virtualization solutions for the Air Force (CITS 35), rolling out first large-scale deployment across multiple commands.

- Conducted network vulnerability assessments as part of the Air Force 92nd Aggressor Squadron, identifying and mitigating enterprise-level security threats.
- Provided strategic solutions for vulnerability mitigation and refined processes for continuous improvement.

Network Security Analyst

MacAulay Brown November 2006 - September 2007

- Defended the Air Force Global Information Grid (GIG) against malicious threats via real-time network monitoring and intrusion detection.
- Collaborated with the Air Force Network Security Division (AFCERT) to respond rapidly to critical security incidents.

Information Protection Technician

United States Air Force (USAF) October 2000 - October 2006

- Led a team of eight, implementing boundary protection, vulnerability assessment, and intrusion detection for the largest Air Force communications squadron.
- Applied deep packet inspection with **tcpdump** and similar tools to troubleshoot low-level network issues.

Education

Master of Science, Information Assurance & Security (Network Defense) Capella University, 2015–2016 | Summa Cum Laude

Bachelor of Science (BS), Psychology Capella University, 2012–2015 | Summa Cum Laude

Certifications

- CISSP ISC2 License #112897
- Network+ CompTIA License #COMP10617900
- **Security+** CompTIA License #COMP001004759650
- CEHv6 (Ethical Hacking and Countermeasures) EC-Council
- ITIL V3 Foundation
- RHCSA (Red Hat Certified System Administrator) #605010315431388
- MCTS: Windows Server 2008 Active Directory
- VMware Certified Professional 3/4/5 License #24125
- Linux Professional Institute Certification (LPIC1) (Expired)
- Cisco Certified Network Associate (CCNA) #CSCO10432786 (Expired)

Open Source / Volunteering

- Rust Language Release Team Volunteer January 2018 January 2020
 - o Assisted with testing, documentation, and community support for Rust releases.