Summary of Qualifications

- Extremely passionate about video games, their development, and their potential to go even further beyond.
- Good work ethic and can work both independently and as a member of a team.
- Graduated from the 3 year, Software Engineering Technologies Interactive Gaming program at Centennial College.
- Been down the Google rabbit hole way too many times especially when coding and building games in Unity at 1 in the morning.
- Analytical, active listener, adaptable and reliable.
- Accountability, flexibility, and professionalism in performing all duties.

Education

Advanced Diploma

Software Engineering Technologies – Interactive Gaming Janu Centennial College – Scarborough, Ontario

January 2015 – January 2018

- Completed numerous game projects alone and as a team, using the skills I learned. Notable features and genres covered in these projects would be: Menus, UI, VR, Multi-Player Networking, Endless Runner, 2D Platformer, and First Person Shooter.
- Learned much about the Game Design, Simulation Design and the Game Development Life Cycle. Practiced and demonstrated these learnings through school projects.
- In Software Testing and QA, I have learned about the importance of QA, test cases, and the usefulness of tools such as JIRA.

Technical Skills

Languages/Technologies/Frameworks: C#, Java, JavaScript, HTML5, SQL, ASP.NET, Node.js, React.js

Tools: Eclipse, Visual Studio, GitHub, MS Office, Oracle, Android Studio, MongoDB, JIRA

Game Development: Game Design, Unity, Construct2, Three.js, Blender

Work Experience

Customer Service Specialist/Receiver/Department Manager April 2010 – June 2017

Walmart Canada - Markham, Ontario

- Trained new employees in the department; managed the in-store work and assisted with the floor plans, pricing, and stocking with department employees.
- Ensured floor plan and pricing were correct and complete, according to the new promotions of the week.
- By developing a strong team devoted to customer service, repeat customers would provide business to the store.
- Contacted companies through email and phone if additional stock was needed and/or if a problem occurred with a shipment of stock.
- Opened and closed the department, ensuring everything was locked, safe and secure. Nightly
 closing responsibilities included depositing register tills, cleaning the department, and doing a
 sweep of the store for any customers left to assist.

Technology Associate November 2017 – Present

Staples Canada - Oshawa, Ontario

- Provided customer service, communicated with customers and assisted them in questions or concerns they had as it related to the service they required. Assisted customers in guiding computer and/or electronic accessory purchases they made.
- Scheduled clients in for computer repairs or in-home service visits. Communicated with them through phone or email to give them an update on their computer, to give another quote for additional repairs, or to answer any questions or concerns they have.
- Focused on driving store sales through the upselling of accessories and warranties alongside big purchases such as desktops, laptops, printers, and phones.

Other Notable Experience

Community Manager August 2018 – Present

OTK Events - Toronto, Ontario

Founder/Tournament Organizer January 2015 – January 2016

Luck +1 Events – Toronto, Ontario

Vice President January 2017 – January 2018

Centennial Gaming Club (CenCol Gaming) – Scarborough, Ontario