Jeremy Krovitz

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EDUCATION

Bachelor of Arts in Computer Science
MACALESTER COLLEGE, SAINT PAUL, MINNESOTA, MAY 2019
- GPA: 3.75
- Honors: DeWitt Wallace Distinguished Scholarship: 4-year scholarship for academic merit

WORK EXPERIENCE

Computer Lab Monitor
MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, SAINT PAUL, MN | SEPTEMBER 2016 - PRESENT

- Assisting with computer operation and software features
- Monitoring three printers and eighteen computers, reporting any damaged or faulty equipment
- Maintaining three computer labs by monitoring supplies and doing necessary housekeeping

Switchboard Operator
MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, SAINT PAUL, MN | June 2017 – August 2017

- Used WordPress to edit the Macalester ITS website, providing all users with accessible content
- Wrote ITS FAQs for Help Desk staff
- Built active listening and service orientation skills by providing requested information to callers
- Utilized PBX (Private Branch Exchange)

Customer Service Associate
WALGREENS, PLYMOUTH, MN | MAY 2016 – AUGUST 2016

- Processed purchases, as well as handled returns and refunds, paying specific attention to detail
- Worked on a team of 10 to create an inviting, service-oriented store for customers and employees
- Maintained store displays and signage to match company standards and accurately reflect weekly sales

Help Desk Consultant
MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, SAINT PAUL, MN | SEPTEMBER 2015 – MAY 2016

- Entered Help Desk tickets concerning student and staff computer/printer issues
- Interacted with students and staff with varying levels of technical knowledge
- Made hardware deliveries twice a week in a timely manner displaying excellent time management

DEVELOPMENT PROJECTS

Crystal Visualization Software
Developed in a team of four students in my Software Development course to visualize the refraction of light in crystals. Utilized HTML, CSS, and JavaScript. Created for students to use in Macalester's geology courses.

Pixel Sorting Program
Created in my Algorithm Design and Analysis course in a group of three. Used Java to create the program that makes a copy of an image selected by the user and then uses pixel sorting algorithms to alter the image based on user-specified criteria.

LEADERSHIP POSITIONS

Action for Reaction President
MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | SEPTEMBER 2014 – SEPTEMBER 2015
- Created agendas and lead weekly group meetings demonstrating exceptional organizational skills
- Planned campaigns and events focused on drug prevention, mental health, and promoting acceptance

National Honor Society Leadership Council
MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | MAY 2014 – APRIL 2015
- Lead a group of eight students by organizing service projects and encouraging their participation

Debate Captain
MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | JULY 2014 – DECEMBER 2014
- Worked with students one-on-one and in groups to enhance their critical thinking and speaking skills

See code samples on my active GitHub account: github.com/jkrovitz

TECHNOLOGIES
jQuery

LANGUAGES
C++
CSS
HTML
Java
JavaScript
Python
R

DEVELOPMENT TOOLS
Git

InteliJ IDEA
MS Visual Studio