

Jeremy Krovitz

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EDUCATION

Bachelor of Arts in Computer Science

MACALESTER COLLEGE, SAINT PAUL, MINNESOTA, MAY 2019

- GPA: 3.75
- Honors: DeWitt Wallace Distinguished Scholarship: 4-year scholarship for academic merit

WORK EXPERIENCE

Computer Lab Monitor

MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, SAINT PAUL, MN | SEPTEMBER 2016 – PRESENT

- Assisting with computer operation and software features
- Monitoring three printers and eighteen computers, reporting any damaged or faulty equipment
- Maintaining three computer labs by monitoring supplies and doing necessary housekeeping

Switchboard Operator

MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, SAINT PAUL, MN | JUNE 2017 – AUGUST 2017

- Used WordPress to edit the Macalester ITS website, providing all users with accessible content
- Wrote ITS FAQs for Help Desk staff
- Built active listening and service orientation skills by providing requested information to callers
- Utilized PBX (Private Branch Exchange)

Customer Service Associate

WALGREENS, PLYMOUTH, MN | MAY 2016 – AUGUST 2016

- Processed purchases, as well as handled returns and refunds, paying specific attention to detail
- Worked on a team of 10 to create an inviting, service-oriented store for customers and employees
- Maintained store displays and signage to match company standards and accurately reflect weekly sales

Help Desk Consultant

MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, SAINT PAUL, MN | SEPTEMBER 2015 – MAY 2016

- Entered Help Desk tickets concerning student and staff computer/printer issues
- Interacted with students and staff with varying levels of technical knowledge
- Made hardware deliveries twice a week in a timely manner displaying excellent time management

DEVELOPMENT PROJECTS

Website Design Project

PERSONAL PROJECT | JANUARY 2018

- Designed a personal website using HTML and CSS; viewable at jkrovitz.github.io/jkrovitz/

Crystal Visualization Software

SOFTWARE DESIGN AND DEVELOPMENT CLASS PROJECT | SEPTEMBER 2017 – DECEMBER 2017

- Developed in a team of four students using HTML, CSS, and JavaScript
- Created for Macalester Geology students to visualize the refraction of light in crystals; viewable at jkrovitz.github.io/jkrovitz/projects/crystalProject/crystalIndex.html

Image Pixel Sorting Program

ALGORITHM DESIGN AND ANALYSIS CLASS PROJECT | MARCH 2017 – MAY 2017

- Worked in a group of three to create a Java program that makes a copy of an image selected by the user and then uses pixel sorting algorithms to alter the image based on user-specified criteria.

LEADERSHIP POSITIONS

Action for Reaction President

MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | SEPTEMBER 2014 – SEPTEMBER 2015

- Created agendas and led weekly group meetings, demonstrating exceptional organizational skills
- Planned campaigns and events focusing on drug prevention, mental health, and acceptance

National Honor Society Leadership Council

MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | MAY 2014 – APRIL 2015

- Lead a group of eight students by organizing service projects and encouraging their participation in them

Debate Captain

MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | JULY 2014 – DECEMBER 2014

- Worked with students one-on-one and in groups to enhance their critical thinking and interpersonal skills

DEVELOPMENT TOOLS

Git
IntelliJ IDEA
MS Visual Studio
PyCharm

FRAMEWORKS/LIBRARIES

jQuery
three.js

LANGUAGES

C++
CSS
HTML
Java
JavaScript
Python
R