

# Jeremy Krovitz

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## Campus Address

1600 Grand Avenue  
Saint Paul, Minnesota 55105

## Home Address

9605 Queensland Lane North  
Maple Grove, Minnesota 55311

## EDUCATION

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### MACALESTER COLLEGE

*Bachelor of Arts in Computer Science Candidate, Expected graduation, May 2019*

**Saint Paul, Minnesota**

*Sep 2015 - Present*

- GPA: 3.75
- Honors: DeWitt Wallace Distinguished Scholarship: 4-year scholarship for academic merit

## PROGRAMMING PROJECTS

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### Personal Project

*Website Design Project*

**Maple Grove, Minnesota**

*Jan 2018 - Present*

- Designed a personal website using HTML and CSS; viewable at [jkrovitz.github.io/jkrovitz](https://jkrovitz.github.io/jkrovitz)

### Software Design and Development Class Project

*Crystal Visualization Software*

**Saint Paul, Minnesota**

*Sep 2017 – Dec 2017*

- Developed with a team of four students using HTML, CSS, and JavaScript
- Project roles: coordinator, programmer, supervisor
- Created for Macalester Geology students to visualize the refraction of light in crystals; viewable at [jkrovitz.github.io/jkrovitz/projects/crystalProject/crystalIndex.html](https://jkrovitz.github.io/jkrovitz/projects/crystalProject/crystalIndex.html)

## TECHNICAL SKILLS

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- Development Tools: Codio, Git, IntelliJ Idea, MS Visual Studio, Pycharm
- Frameworks/Libraries: jQuery, three.js
- Programming Languages: C, C++, CSS, HTML, Java, JavaScript, Python, R

## WORK EXPERIENCE

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### Macalester College Information Technology Services (ITS)

*Computer Lab Monitor*

**Saint Paul, Minnesota**

*Sep 2016 – Present*

- Assist with computer operation and software features
- Maintain three printers and eighteen computers, reporting damaged and faulty equipment
- Monitor supplies and performing necessary housekeeping

*Switchboard Operator*

*Jun 2017 – Aug 2017*

- Used WordPress to edit the Macalester ITS website, providing all users with accessible content
- Wrote ITS FAQs for Help Desk staff
- Built active listening and service orientation skills by providing requested information to callers
- Utilized PBX (Private Branch Exchange), a system that allows an organization to manage incoming and outgoing phone calls

*Help Desk Consultant*

*Sep 2015 – May 2016*

- Entered Help Desk tickets concerning student and staff computer/printer issues
- Interacted with students and staff with varying levels of technical knowledge
- Completed hardware deliveries twice a week in a timely manner demonstrating exceptional time-management skills

### Walgreens

*Customer Service Associate*

**Plymouth, Minnesota**

*May 2016 – Aug 2016*

- Processed purchases, as well as handled returns and refunds, paying specific attention to detail
- Worked on a team of 10 to create an inviting, service-oriented store for customers and employees
- Maintained store displays and signage to match company standards and accurately reflect weekly ad