

# Jeremy Krovitz

[jkrovitz.github.io/jkrovitz](https://jkrovitz.github.io/jkrovitz) | [jkrovitz@macalester.edu](mailto:jkrovitz@macalester.edu) | (763) 567-8851

## EDUCATION

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### Bachelor of Arts in Computer Science

MACALESTER COLLEGE, SAINT PAUL, MINNESOTA, CLASS OF 2019

- GPA: 3.75
- Honors: DeWitt Wallace Distinguished Scholarship: 4-year scholarship for academic merit

## WORK EXPERIENCE

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### Computer Lab Monitor

MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, ST. PAUL, MN | SEPTEMBER 2016 – PRESENT

- Assisting with computer operation and software features
- Maintaining three printers and eighteen computers, reporting damaged and faulty equipment
- Monitoring supplies and performing necessary housekeeping

### Switchboard Operator

MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, ST. PAUL, MN | JUNE 2017 – AUGUST 2017

- Used WordPress to edit the Macalester ITS website, providing all users with accessible content
- Wrote ITS FAQs for Help Desk staff
- Built active listening and service orientation skills by providing requested information to callers
- Utilized PBX (Private Branch Exchange)

### Customer Service Associate

WALGREENS, PLYMOUTH, MN | MAY 2016 – AUGUST 2016

- Processed purchases, as well as handled returns and refunds, paying specific attention to detail
- Worked on a team of 10 to create an inviting, service-oriented store for customers and employees
- Maintained store displays and signage to match company standards and accurately reflect weekly ad

### Help Desk Consultant

MACALESTER COLLEGE INFORMATION TECHNOLOGY SERVICES, ST. PAUL, MN | SEPTEMBER 2015 – MAY 2016

- Entered Help Desk tickets concerning student and staff computer/printer issues
- Interacted with students and staff with varying levels of technical knowledge
- Completed hardware deliveries twice a week in a timely manner demonstrating exceptional time-management skills

## DEVELOPMENT PROJECTS

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### Website Design Project

PERSONAL | JANUARY 2018

- Designed a personal website using HTML and CSS; viewable at [jkrovitz.github.io/jkrovitz/](https://jkrovitz.github.io/jkrovitz/)

### Crystal Visualization Software

SOFTWARE DESIGN AND DEVELOPMENT CLASS PROJECT | SEPTEMBER 2017 – DECEMBER 2017

- Developed in a team of four students using HTML, CSS, and JavaScript
- Created for Macalester Geology students to visualize the refraction of light in crystals; viewable at [jkrovitz.github.io/jkrovitz/projects/crystalProject/crystalIndex.html](https://jkrovitz.github.io/jkrovitz/projects/crystalProject/crystalIndex.html)

### Image Pixel Sorting Program

ALGORITHM DESIGN AND ANALYSIS CLASS PROJECT | MARCH 2017 – MAY 2017

- Worked in a group of three students to create a Java program that makes a copy of an image and then utilizes pixel sorting algorithms to alter the image based on user-specified criteria

## LEADERSHIP POSITIONS

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### Team Project Task Manager

MACALESTER TEAM PROJECTS | SEPTEMBER 2015 – PRESENT

- Arranging group meetings and dividing project tasks among group members
- Monitoring team progress, resolving conflicts, and ensuring all deadlines are met

### Action for Reaction President

MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | SEPTEMBER 2014 – SEPTEMBER 2015

- Led group meetings and planned events, demonstrating organizational and leadership skills

### National Honor Society Leadership Council

MAPLE GROVE SENIOR HIGH SCHOOL, MAPLE GROVE, MN | MAY 2014 – APRIL 2015

- Organized service projects and led a group of eight students on the project

## DEVELOPMENT TOOLS

Git  
IntelliJ IDEA  
MS Visual Studio  
PyCharm

## FRAMEWORKS/ LIBRARIES

jQuery  
three.js

## LANGUAGES

C  
C++  
CSS  
HTML  
Java  
JavaScript  
Python  
R

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See code samples on my active GitHub account: [github.com/jkrovitz](https://github.com/jkrovitz)