

Professional Summary

- **9+ years of IT** experience in software design, development and maintenance of varied application software in **Java/J2EE**.
- Good business knowledge in **Prepaid Card, Insurance and Investment Bank** Domain.
- Previously worked and gathered varied SDLC experience including **User Interaction, Business Analysis, Design and Development, Implementation, Integration, Testing and Support** during my tenure with **Headstrong India Pvt. Ltd, India** and **Tata Consultancy Services Ltd, India**
- Experience in providing Efficient L1/L2 level support on 24/7 basis.
- Experience in writing **application code, scripts and jobs using Java/J2EE, AJAX, JSP, Servlet, HTML, JavaScript, XML, XSL, Oracle, SQL Server and Unix/Linux**.

Skills

- **Systems:** Windows, UNIX.
- **Languages:** Java, PL/SQL.
- **Java APIs:** Core Java, J2EE.
- **Middleware:** Red Hat FUSE ESB, EJB 2.0-3.0, JDBC, JMS, JNDI
- **Web Technologies:** AJAX, JSP, Servlet, HTML, JavaScript, XML, XSL.
- **Web Services :** SOAP & REST
- **Database:** Oracle , SQL Server
- **Frameworks:** Struts 1.2, Struts 2, Spring, JSF
- **Application Server:** IBM Websphere 5.x ,6.0,7.0,8.0 , Weblogic 7, JBOSS 4.x,5.x,JBOSS EAP Tomcat 5.x to 7
- **Java IDE:** WSAD 5.0, Eclipse
- **Build tools:** Ant ,Maven, jenkins
- **Version Control:** Subversion, SCM
- **Other tools :** Splunk,DynaTrace, OpsView
- Excellent interpersonal and communication skills
- "OCA/OCP: Introduction to Oracle9i SQL, Exam 1Z0-007" certification
- "OCA/OCP: Oracle9i Database: Fundamentals I, Exam 1Z0-031" certification
- Good understanding and knowledge of Big-Data and Hadoop concept

Education

- **Masters in Computer Science** from **Georgia State University, Atlanta** with a GPA of **4.04/4.0 (Aug'13-Dec'2014)**
- **Graduate Assistantship** for "Student Management System for Computer Science Dept." project under Prof. Xiaojun Cao, director of Computer Science Department
- Under Graduation in **Computer Science**, from **National Institute of Technology Jamshedpur, India (Aug'99-May'03)**
- Strong mathematical and analytical background. **Top 1% student** of the institute. **Ranked 3rd** in the class with 80.25%. First Class with Distinction
- Awarded prestigious "**JRD Tata scholarship**" for four years during engineering study for consistent academic performance

Experience

InComm, Atlanta

Software Engineer III

Feb 2018 - Present

- Develop, deploy, configure, document and debug software on Red Hat FUSE ESB platform, while properly escalating issues to meet deadlines.
- Understand the overall architecture of various prepaid applications and communicate with ease with different partner teams
- Co-ordinate with Operations, Information Security, Network, Infrastructure, Database and other partner teams on behalf of Application Ownership for any tasks that need their involvement

JYOTI KUMARI

7845 Brookwood Way Cumming GA

Tel: 404-641-0133 Email: jkumari@incomm.com

- Engage in production deployment co-ordination and verification
- Gather information about the existing system in order to determine the requirements for an enhanced system
- Create documentation on the existing system and maintain documentation which includes current state of system flow, Architectural details, runbooks, escalation procedures, SLA/OLAs, Communication protocol etc.
- Participate in the full lifecycle of projects, including effective use of version control, build management, unit testing, and issue tracking software (ex. SVN, Maven, JIRA)
- Worked under tight deadlines while providing high-quality work
- Parse, analyze and understand system log files
- Plan solutions and coordinate with other development teams
- Provide design considerations and write technical requirements
- Check and verify the applications are running and functioning properly after system updates
- Migration of platforms and application components.
- Support after hours' coverage/escalation & support on-call rotation
- Support new and continued development of existing system
- Work closely with other development team as well as Information Security to develop, deploy, configure, document and debug software

InComm, Atlanta**March 2017 – Jan 2018*****Software Engineer II: Application Ownership Services***

- Develop, deploy, configure, document and debug software, while properly escalating issues to meet deadlines.
- Understand the overall architecture of various prepaid application and communicate with ease with different partner teams.
- Work closely with teams on Development & Maintenance projects and coordinate with Operations, Network, Infrastructure, Database and other partner teams on behalf of Application Ownership team for any task execution that requires their involvement.
- Enhancement and support of InComm's encryption/decryption application (Atalla) for PCI data
- Engage in production deployment coordination and verification as the Platform Owner.
- Gather information about the existing system in order to determine the requirements for an enhanced system
- Participate in the full lifecycle of projects, including effective use of version control, build management, unit testing, and issue tracking software (ex. SVN, Maven, JIRA)
- Work effectively alone and in a team environment with quality and timely results
- Parse, analyze and understand system log files
- Plan solutions and coordinate with development team
- Provide design considerations and write technical requirements
- Engaged in production deployment for coordination and verification as the owner of the platform
- Check and verify the applications are running and functioning properly after system updates
- Migration of platforms and application components.
- Create and maintain Knowledgebase documentation Viz. current state of system flow, Architectural details, runbooks, escalation procedures, SLA/OLAs, Communication protocol etc.
- Support after hours' coverage/escalation & support on-call rotation

InComm, Atlanta**April 2016 – March 2017*****Software Engineer II: Application Ownership Closedloop Support***

- Worked on enhancement and support of InComm's Closed loop applications which support stored value and reloadable CL cards
- Enhanced and fixed multiple parts of the application to optimize application's overall performance
- Provided 24/7 production support
- Troubleshoot and fixed production incidents
- Created extensive documentation for the application
- Coordination with other developers to ensure development tasks are completed per requirements
- Coordination with QA testers to ensure end to end unit testing and post production testing

InComm, Atlanta
Associate Software Engineer: APS –Closedloop Development

Jan 2015 – April 2016

- Analysis, design, coding, testing, and deployment of InComm’s closed loop application in an Object Oriented Environment
- Provide proper documentation throughout development lifecycle
- Proper planning and time management to meet project deadlines
- Follow established software development processes and ensured code reusability and efficiency
- Other tasks and responsibilities as assigned

Georgia State University, Atlanta
Graduate Assistant

Jan’2014 –Dec’2014

- Developing a web-based application “Student Management System”, to assist the faculty of the Computer Science Department manage student resources based on skillsets, academic load, and experience. Technologies used in this project are PHP, XHTML,CSS, JS, & MYSQL

Headstrong Services India Pvt. Ltd.
Consultant, Noida, India

April’06 – Sept’09

- Led a USD 1.5 million project in Investment Management domain for Morgan Stanley and Calyon clients with an international team of 8-10 members spread across US and India. Provided end-to-end solutions as per the business needs of the client.
- Implemented successfully a major re-engineering project that enhanced the ETL data management process of IPB-RTM (Investment Prime Brokerage-Real Time Margin), an RTM system of the client in Prime Brokerage area and thus resulted in an annual saving of USD 0.5 million
- Handled a highly visible role which involved extensive interaction with customers and coordination with various stakeholders to ensure the smooth implementation of the project
- Consistently achieved high Customer Satisfaction Survey score of 5.4/6 surpassing organizational target (5.0) by effectively managing Offshore-Onsite coordination

Tata Consultancy Services Ltd.
Assistant Systems Engineer, India

Oct’03 – April’06

- Designed and developed complex business applications requiring quick learning, effective problem solving and analytical skills for AIG – one of the prestigious clients of TCS in USA. Implemented projects such as AIG PLCS (Personal Lines Claims System), and AIG PUL (Personal Umbrella Liability) system
- Primary responsibilities involved understanding business issues/requirements of the business users and translate them into appropriate IT solutions. Provide L1-L2 level system support
- Involved in Functional testing, user support and coordination with maintenance team in the post-production support phase. Worked with internal management teams in providing responses to technical sections of Request-for-Proposals (RFPs), Request-for-Information (RFIs) to aid in the development of new business

JYOTI KUMARI

7845 Brookwood Way Cumming GA

Tel: 404-641-0133 Email: jkumari@incomm.com

References

1. Murari Raghavan - Manager , InComm Atlanta
Email: mraghavan@incomm.com, Phone: (w)678-528-7627 | (m)704-307-6196
2. DrXiaojun Cao – Associate Professor and **Director of Graduate Studies** – Department of Computer Science – Georgia State University, Atlanta
Email: cao@cs.gsu.edu, Phone (404) 413-5732
3. Dr Raj Sunderraman– **Professor and Chair of Graduate Studies** – Department of Computer Science – Georgia State University, Atlanta
Email: rsunderraman@cs.gsu.edu, Phone (404) 413-5726
4. Vijay Sharma – Assistant Vice President, Barclays Capital, India
Email: vijay.sharma@barcap.com, Vijay.Sharma@barclayscapital.com , Phone: +91-8380088995