

Jeremy Yochum

Front-End Web Developer

Augusta, GA
706.941.2250
jyochum391@yahoo.com

EDUCATION

2021-2023

Front-End Web Development Techdegree Team Treehouse

Learn and practice essentials in web development with HTML, CSS, and JavaScript. Produce clean, responsive, and mobile-first webpages that demonstrate personal marketability.

2016-2018

Associate Degree in Applied Science Major in Computer Programming Aiken Technical College

Gain comprehensive knowledge of computer programming styles and algorithm structures. Learn networking concepts and techniques to solve real-world problems.

PROFESSIONAL EXPERIENCE

2022-present

Technical Care Expert / Account Care Expert T-Mobile

- Work with my team to solve customers' technical and account issues
- Gained #1 expert overall award in the state of Georgia for first call resolution and overall productivity
- Consistently reaching top 20% in nationwide expert rankings
- Use documentation and available tools to reach a root cause of error quickly and confidently

SKILLS & ABILITIES

- Strong foundational knowledge of software development and industry standards
- Mobile-first, dynamic web development with HTML, CSS, and JavaScript
- Creating semantic and user-friendly markup with HTML
- Creating organized and highly functional CSS with SASS
- Asynchronous programming and utilization of web APIs with JavaScript
- DOM manipulation and concise algorithm design with JavaScript
- Video game and application development with C#
- Image manipulation and editing with GIMP
- Repository management with Git version control system
- Debugging in Visual Studio and Chrome DevTools
- Communicating with teammates using Slack
- Problem solving and understanding of root causes

ADDITIONAL REFERENCE

LinkedIn: Jeremy Yochum

GitHub: jkyochum

Website: jkyochum.github.io