

Jeremy Yochum

Front-End Web Developer

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EDUCATION

2021-2023

Front-End Web Development Techdegree Team Treehouse

Learn and practice essentials in web development with HTML, CSS, and JavaScript. Produce clean, responsive, and mobile-first webpages that demonstrate personal marketability.

2016-2018

Associate Degree in Applied Science Major in Computer Programming Aiken Technical College

Gain comprehensive knowledge of computer programming styles and algorithm structures. Learn principles of Object-Oriented Programming and web development/software development. Learn networking concepts and techniques to solve real-world problems.

WORK EXPERIENCE

2022-present

Technical Care Expert / Account Care Expert T-Mobile

- Work with my team to solve customers' technical and account issues
- Gained #1 expert overall award in the state of Georgia for first call resolution and overall productivity
- Consistently reaching top 20% in nationwide expert rankings
- Use documentation and available tools to reach a root cause of error quickly and confidently

SKILLS & ABILITIES

- Strong foundational knowledge of software development and industry standards
- Mobile-first, dynamic web development with **HTML**, **CSS**, and **JavaScript**
- Creating semantic and user-friendly markup with **HTML**
- Creating organized and highly functional CSS with **SASS**
- Asynchronous programming and utilization of web APIs with **JavaScript**
- DOM manipulation and concise algorithm design with **JavaScript**
- Leveraging Hooks to create custom UI components with **React**
- Image manipulation and editing with **GIMP**
- Repository management with **Git** version control system
- Debugging in Visual Studio and Chrome **DevTools**
- Communicating with teammates using **Slack**
- Problem solving and understanding of root causes

ADDITIONAL REFERENCE

LinkedIn: Jeremy Yochum

GitHub: jkyochum

Website: jkyochum.github.io