Data Cleaning

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load all data from csv in working directory

```
df <- read_csv("catalog sales data.csv")</pre>
## Parsed with column specification:
## cols(
     targdol = col_double(),
##
##
     datead6 = col_character(),
##
     datelp6 = col_character(),
##
     lpuryear = col_integer(),
##
     slstyr = col_integer(),
     slslyr = col_integer(),
##
##
     sls2ago = col_integer(),
##
     sls3ago = col_integer(),
##
     slshist = col_integer(),
##
     ordtyr = col_integer(),
##
     ordlyr = col_integer(),
##
     ord2ago = col_integer(),
##
     ord3ago = col_integer(),
##
     ordhist = col_integer(),
     falord = col_integer(),
##
##
     sprord = col_integer(),
##
     train = col_integer()
## )
convert dates to date type
```

```
df$datead6 <- as.Date(df$datead6,format = "%m/%d/%Y")
df$datelp6 <- as.Date(df$datelp6,format = "%m/%d/%Y")</pre>
```

compare datelp6 to lpuryear - think lpuryear isn't necessary

0

0

0 5446

##

5

```
df2 <- df[df$targdol > 0, ]
table(df$lpuryear, format(df$datelp6, "%Y"), useNA = "ifany")
##
##
           1980
                 2002
                        2003
                              2004
                                     2005
                                           2006
                                                 2007
                                                        2008
                                                              2009
                                                                    2010
                                                                           2011
                     0
                           0
                                 0
                                        0
                                              0
                                                     0
                                                           0
                                                                62 14848
##
     0
              0
                                                                    1988 17689
##
              0
                     0
                           0
                                 0
                                        0
                                              0
                                                     0
                                                           0
                                                                 0
     1
##
     2
              0
                     0
                           0
                                 0
                                        0
                                              0
                                                     0
                                                                        0 2169
##
     3
              0
                     0 1969
                                46
                                        0
                                              0
                                                     1
                                                           1
                                                                 0
                                                                        9
                                                                              9
##
     4
              0
                     0
                           0
                              3108
                                        4
                                              0
                                                     0
                                                           0
                                                                 0
                                                                       15
                                                                             16
```

6

1

27

25

```
0
                                     0 6734
                                                                  41
##
                         0
                               0
                                                11
                                                       0
                                                                         35
                                           0 9375
##
    7
              0
                   0
                         0
                                0
                                     0
                                                       9
                                                             1
                                                                  87
                                                                         45
                                0
##
     8
             0
                   0
                         0
                                     0
                                            0
                                                  0 12027
                                                             18
                                                                  147
                                                                         91
##
     9
             0
                   0
                         0
                                0
                                     0
                                           0
                                                  0
                                                                  214
                                                                        132
                                                        0 15193
##
     <NA>
             18
                 687
                        12
                                6
                                     0
                                           0
                                                  0
                                                        0
                                                             0
                                                                    2
                                                                         0
##
##
           2012
##
     0
             13
##
     1
             56
##
     2
           6643
##
     3
           2312
##
     4
             9
     5
            14
##
##
     6
            12
##
    7
            28
##
    8
            44
##
     9
             66
##
     <NA>
             3
```

~200 orders have no sales value for each year

```
#2012
table(df$slstyr > 0, df$ordtyr > 0, dnn = c("sales", "orders"))
##
          orders
## sales FALSE TRUE
##
    FALSE 78861
                  205
##
    TRUE
              0 22466
#2011
table(df$slslyr > 0, df$ordlyr > 0, dnn = c("sales", "orders"))
##
          orders
         FALSE TRUE
## sales
    FALSE 77003
                 121
##
    TRUE
              0 24408
#2010
table(df$sls2ago > 0, df$ord2ago > 0, dnn = c("sales", "orders"))
##
          orders
## sales
         FALSE TRUE
##
    FALSE 76392
                  124
##
    TRUE
              0 25016
#2009
table(df$sls3ago > 0, df$ord3ago > 0, dnn = c("sales", "orders"))
##
         orders
## sales
         FALSE TRUE
    FALSE 78005
                   237
    TRUE
              0 23290
##
#history
tab <- table(df$slshist > 0, df$ordhist > 0, dnn = c("sales", "orders"))
```

```
##
          orders
            FALSE
                    TRUE
## sales
##
     FALSE
               18
                     499
     TRUE
##
                0 101015
#percent of discrepancy
sum(tab[1,2])/sum(tab)
## [1] 0.004914707
lots of discrepancies between orders and date of last purchase
#2012
table(format(df$datelp6, "%Y"), df$ordtyr > 0, useNA = "ifany", dnn = c("year last order", "2012 order"
##
                  2012 order
## year last order FALSE TRUE
##
              1980
                      18
##
              2002
                     687
                              0
##
              2003
                    1976
                             5
##
              2004 3158
                              2
##
              2005 5445
                             5
              2006 6737
##
                             3
              2007 9380
                             7
##
##
              2008 12025
                            12
##
              2009 15242
                            33
##
              2010 17370
                             8
              2011 5398 14821
##
##
              2012 1425 7775
#2011
table(format(df$datelp6, "%Y"), df$ordlyr > 0, useNA = "ifany", dnn = c("year last order", "2011 order"
                  2011 order
## year last order FALSE TRUE
##
              1980
                      17
                             1
##
              2002
                     687
              2003 1974
                              7
##
##
              2004 3159
                             1
##
              2005 5447
                             3
              2006 6738
                             2
##
##
              2007 9384
                             3
              2008 12023
##
                            14
##
              2009 15227
##
              2010 4543 12835
##
              2011 11229
                          8990
##
              2012 6575
                          2625
table(format(df$datelp6, "%Y"), df$ord2ago > 0, useNA = "ifany", dnn = c("year last order", "2010 order
                  2010 order
## year last order FALSE
                             0
##
              1980
                      18
##
              2002
                     687
                              0
```

2003 1980

1

##

```
2004 3160
##
              2005 5450
##
                             0
              2006 6739
##
                             1
              2007 9382
##
                             5
##
              2008 11809
              2009 4238 11037
##
##
              2010 10018 7360
              2011 16028 4191
##
##
              2012 6883 2317
#2009
table(format(df$datelp6, "%Y"), df$ord3ago > 0, useNA = "ifany", dnn = c("year last order", "2009 order
                  2009 order
## year last order FALSE TRUE
##
              1980
                      18
              2002
##
                     687
                              0
              2003 1977
##
                              4
##
              2004 3160
                             0
##
              2005 5450
                             0
                             2
              2006 6738
##
##
              2007 9183
                           204
              2008 3630 8407
##
##
              2009 8885 6390
##
              2010 14282 3096
##
              2011 16817 3402
              2012 7178 2022
##
fall & spring order history
ordhist_desc <- (df$falord + df$sprord) - df$ordhist</pre>
table(ordhist_desc, useNA = "ifany", dnn = c("falord + sprord - ordhist"))
## falord + sprord - ordhist
##
      -9
            -7
                        -5
                               -4
                                    -3
                                           -2
                                                                     2
                                                                           3
                  -6
                                                 -1
                                                        0
                                                               1
##
       1
             3
                        17
                               54
                                    186
                                          890 4952 92740 2132
                                                                          82
##
       4
                         7
                               98
             5
                   6
      16
                                3
#falord + sprord < ordhist
sum(ordhist_desc < 0)</pre>
## [1] 6107
#falord + sprord > ordhist
sum(ordhist_desc > 0)
## [1] 2685
#falord + sprord = ordhist
sum(ordhist_desc == 0)
```

[1] 92740