Michael Kolby Pinkston

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Job Experience

Book Seller

- Barnes & Noble, Johnson City, TN / July 2019 Present
 - o Recommend, select, and help locate or obtain merchandise based on customer needs and desires.
 - Compute sales prices, total purchases and receive and process cash or credit payment.
 - Resolve customers' service or billing complaints by performing activities such as exchanging merchandise, refunding money, or adjusting bills.
 - Collaborate with colleagues to complete tasks and projects delegated by management.

Professorial Assistant

- Milligan University, Johnson City, TN / August 2017 May 2019
 - o Evaluate and grade students' class work, assignments, and papers.
 - Prepare course materials such as syllabi, homework assignments, and handouts.
 - Prepare and deliver lectures to graduate students and community on topics such as Hebrew and Hebrew Bible.
 - Maintain regular office hours to aid students in various ways: tutoring, research assistance, and encouragement.
 - o Manage multiple course Canvas pages.

Sales Associate

- Lifeway Christian Stores, Johnson City, TN / June 2016 July 2019
 - o Greet customers and ascertain what each customer wants or needs.
 - o Answer questions regarding the store and its merchandise.
 - Watch for and recognize security risks and thefts, and know how to prevent or handle these situations.
 - o Maintain and clean the work space and product displays.

Education

M.Div. Biblical Studies concentrating in Hebrew Bible

- Milligan University
 - o GPA: 3.943 (magna cum laude)
 - o August 2015 May 2020

Non-Degree Seeking Credits (Introduction to Ancient Greek I & II)

- East Tennessee State University
 - o GPA: 4.0
 - o August 2017 May 2018

B.A. Preaching Church Leadership / Bible

- Johnson University
 - o GPA: 3.53 (*cum laude*)
 - o August 2011 May 2015

High School Diploma

- Carter High School
 - o GPA: 3.52 (*cum laude*)
 - o August 2007 May 2011

Awards & Memberships

- Theta Phi Honors Society
 - o Milligan University, April 2019 Present
- Stone-Campbell Promising Scholar Award
 - o Milligan University, April 2019
- Theta Phi Award & Scholarship
 - o Milligan University, April 2019
- MAARAV Award for Excellence in Semitic Languages
 - o Milligan University, April 2018
- Presidential Scholarship
 - o Johnson University, August 2011 May 2015

Additional Skills

- Customer Service
- Editing
- Microsoft Office
- Public Speaking
- Research
- Self-Management
- Writing

References

Amy Stanton, Store Manager

- Barnes & Noble
 - o Phone: (423) 952-5577

Kreig Cashire, Store Manager

- Lifeway Christian Stores
 - o Phone: (423) 930-5666

Jason Bembry, Professor of Old Testament

- Milligan University
 - o Phone: (423) 943-4744