

JACOB LABELLE

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Career Objective

Dedicated Bachelor of Computer Information Systems student pursuing industry experience in providing professional network security solutions.

Qualifications

Computer Networking

Knowledgeable with secure networking protocols, server deployment, and network configuration. Completed projects requiring use of TCP/IP, HTTPS, IPv4/IPv6 as well as subnetting. Previous workplace experience with small-scale media server configuration and NAS implementation.

Programming Languages

Confident object-oriented programmer. Experienced in Java and Visual Basic. Created a Java based Battleship AI utilizing probability matrices, coded sorting algorithms to satisfy project requirements. Created Windows based applications, complete with GUI, in VB.

Troubleshooting

Excelled in analyzing information to provide focused, client-oriented solutions that drove value for the business. Collaborated with colleagues to implement relevant solutions for clients.

Communication

Provided detailed written documentation for colleagues on repair states, as well as concise email communications with remote services or clients. Supervised a team in a high-energy environment and maintained two-way communication between the team and management.

Workplace History

Senior Game Advisor, February 2018 to December 2020, *EB Games*

Geek Squad Agent, April 2014 to August 2017, *Best Buy Canada*

Customer Service, October 2012 to April 2014, *Future Shop (Best Buy Canada)*

Team Leader, July 2008 to August 2012, *Cineplex Entertainment LLC*

Education

Okanagan College, *BSc Computer Information Systems*, Expected Completion 2023, Kelowna, BC

Henry Wisewood High School, *Diploma, Honors*, 2011, Calgary, AB