

# Joshua Lagrange

## Computer Technician - Apple Pie Repair

Opelousas, LA 70570

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### WORK EXPERIENCE

#### Computer Technician

Apple Pie Repair - Lafayette, LA - April 2013 to Present

I sell, educate, and physically teach customers how to use their devices when booked on consultations.

- I troubleshoot problems with smart phones, computers, printers, and pretty much any electronic hardware/software.
- I repair electronic devices in a timely manner to suit the customer's needs.

#### Sales Associate

Radio Shack - August 2012 to 2013

Opelousas, LA

- I sell many forms of electronics, from batteries to computers.
- I set up cellular phone accounts in every way possible.
- I have to meet quotas to get paid one sixth of my check because of the commission based structure.

#### Assistant Manager

GameStop - October 2010 to 2013

Opelousas, LA

- I oversee a team of about five people.
- I do inventory counts in many different forms.
- I manage customer accounts.

#### QA Tester

SEGA of America / Psinapse - San Francisco, CA - September 2006 to November 2006

San Francisco, CA USA

- I tested the Quality of SEGA's games and their functionality.
- I kept a clean and easy to navigate database used for bug entry.
- I was in charge of 2 games inside of a compilation of SEGA's Greatest Hits for PS2.

#### QA Tester

EA Games - Redwood City, CA - July 2006 to September 2006

USA

- I tested the Quality of EA's games and their functionality.
- I kept a clean and easy to navigate database used for bug entry.
- I found "glitches" in the coding of the game, and thinking of solutions.

## EDUCATION

### **Front End Engineering in Front End Engineering**

The Iron Yard - Austin, TX

2015 to 2015

### **Computer Science and Industrial Electronics Classes**

University of Louisiana at Lafayette - Lafayette, LA

2009 to 2011

## SKILLS

HTML5, CSS3, Sass, Bootstrap, JavaScript, jQuery, Backbone.js, Node.js, Agile/SCRUM

## ADDITIONAL INFORMATION

### Skills

- I have an uncanny ability to talk to people, I can always find something to relate too and build rapport.
- I'm extremely proficient with the use of computers and portable electronic devices.
- I am an excellent problem solver, I do things by the book, but I also don't mind thinking outside of the box together with management and coworkers to develop new techniques.
- I'm familiar with most of the Adobe suite when it comes to designing marketing materials (InDesign., Photoshop, etc )