**Joshua Lagrange**

**337-692-7965**

**jlagrange87@gmail.com**

**Skills**

* I have an uncanny ability to talk to people, I can always find something to relate to and build

rapport

* I’m extremely proficient with the use of computers and portable electronic devices*.*
* I have an excellent track record as a sales person as my retail climb in the nearly three years that I was at GameStop was facilitated by my ability to make the sale, and add on extra “metrics” by identifying customer needs.
* I am an excellent problem solver, I do things by the book, but I also don’t mind thinking outside of the box together with management and coworkers to develop new techniques*.*
* I’m familiar all of the Microsoft Office suite and with most of the Adobe suite when it comes to running an office/designing marketing materials (InDesign*.*, Photoshop, etc…)
* I have experience with JavaScript, HTML, CSS, and with those… Bootstrap, jQuery, React, Backbone, git version control, the Agile Development model, and more.

**Education**

**GED 2005**

* General Studies.

**Computer Science / Nursing 2009-2011**

* University of Louisiana at Lafayette.
* South Louisiana Community College.

**Software Development 2015**

* The Iron Yard in Austin, TX

**Experience**

**Gibson PC July 2015-Present**

*IT Engineer*

Crowley, LA

**-** Set up small to medium size business networks using Windows Server, Active Directory, Ect...

**-** Make residential calls to troubleshoot Hardware / Software problems.

**-** Occasional Web Development (Using PHP, HTML, CSS).

**Global X-Ray Oct 2014-April2015**

*NDT Technician / Digital Radiographer Assistant*

Broussard, LA

- Flew offshore to scan welds on platforms in the gulf.

- Often did paperwork and filing to keep track of everything that we put our hands on.

- Handled dangerous materials (radioactive sources).

**A-Wireless April 2014–Aug 2014**

*Smartphone Sales/Support*

Eunice, LA

- I sold smartphone plans/equipment to customers on a daily basis.

- I would often troubleshoot software issue with customers smart phones / devices (tablets/laptops). - Taught customers how to use their equipment that either they bought from us, or just needed advice on how to operate.

**Apple Pie Repair April 2013-April 2014**

*Smartphone / Computer Technician*

Lafayette, LA

- I sold, educated, and physically taught customers how to use their devices when booked on consultations.  
- I would troubleshoot problems with smart phones, computers, printers, and pretty much any electronic hardware/software.  
- I repaired electronic devices in a timely manner to suit the customer’s needs.

**Radio Shack August 2012-Janurary 2013**  
*Sales Associate*  
Opelousas, LA  
  
- I sold many forms of electronics, from batteries to computers.  
- I’d set up cellular phone accounts with customer’s smart phones.  
- I had to meet quotas because of the commission based structure, otherwise only getting paid minimum wage.

**GameStop October 2010-Janurary 2013**  
*Assistant Manager*  
Opelousas, LA  
  
- I oversaw a team of about five people.  
- I did inventory counts in many different forms. 10,000+ SKUs  
- I managed customer accounts.

**SEGA of America / Psinapse September 2006-November 2006**

*QA Tester*  
San Francisco, CA USA  
  
- I tested the Quality of SEGA's software and their functionality.  
- I kept a clean and easy to navigate database used for bug entry.  
- I was in charge of 2 games inside of a compilation of SEGA's Greatest Hits for PS2.

**EA Games July 2006-September 2006***QA Tester*  
Redwood City, CA USA  
  
- I tested the Quality of EA's games and their functionality.  
- I kept a clean and easy to navigate database used for bug entry.  
- I found "glitches" in the coding of the game, and thinking of solutions.

**Additional Information**

* I have reliable transportation.
* I have never been in a situation, professional or otherwise, that I did not learn the ropes quickly and efficiently.
* I speak intelligently and carry myself with confidence, quick thinking, and charisma.

**REFERENCES**

Brendon Curzio

Store Manager

(757) 268-7083

GameStop

Colby Thibodeaux

Wireless Consultant

(337) 296-7202

Radio Shack

Cody Fontenot

Assistant Store Manager

(337) 308-8428

GameStop

Gavin Ardoin

Claims Adjuster

(337) 351-6602

Progressive