

JOEY LAI

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EDUCATION

Information Technology Diploma with Honours (May 2011)
Software Development Major, SAIT Polytechnic

- Cumulative GPA of 3.85/4.0

PROGRAMMING SKILLS

- Experience with object oriented programming languages (Java)
- Very experienced with web development (HTML, CSS, PHP, XML, JavaScript, MySQL, J2EE, JDBC)
- Acquired necessary skills for database programming languages (SQL, PL/SQL)
- Knowledge in abstract datatypes, concepts of data structures, and complex algorithms for efficient programming
- Fundamental skills with database administration using Oracle Database Server
- Ability to apply software engineering skills (Analysis/Design) to information computer systems

COMPUTER SKILLS

- Experienced with Eclipse IDE, NetBeans IDE, VM Workstation, Oracle Database 10g Express Edition, Borland Together 6.2, Microsoft Windows Command Prompt
- Developed skills in the use of Microsoft windows XP, Windows 7, and Linux
- Worked in different web server environments such as Apache, Glashfish and MySQL servers
- Knowledgeable of the functions and assembly of different components of a computer (hardware, software, operating system, and network)
- Experienced user of Microsoft Word, PowerPoint and Project 2010

PERSONAL SKILLS

- Working in a team; acquired teamwork and leadership skills while working on group projects such as the SAIT Capstone Project, with positive evaluations from team members
- Self disciplined; able to work independently and complete assigned tasks before the given due date
- Time management skills; able to balance school, work, and personal time without sacrificing quality of work accomplished
- Communication skills; gave multiple oral presentation in front of students with positive feedback and developed technical writing skills through SAIT communication courses

WORK EXPERIENCE

Junior Java Developer June 2011 – Present

CGI Group Inc.

Calgary, Alberta

- Worked with a team of developers on a production accounting system (PAS) for the Oil and Gas industry.
- Involved in test driven development
- Wrote rapid scenario tests that ran against memory to decrease CVS check in time
- Created data migration scripts using PL/SQL

Sales Consultant

August 2008 – July 2011

Country Hills Blvd Rogers Plus Store #628

Calgary, Alberta

- Trained new employees to conform with current practices resulting in continued customer satisfaction
- Showing leadership in managing daily tasks of other employees
- Maintaining an average of +80% CSAT (Customer satisfaction surveys)
- Clearly demonstrating and explaining features of new cellular devices to customers
- Professionally handling and resolving customer conflicts resulting in continued customer satisfaction

Counter Assistance

July 2005 – July 2008

Cultures, Market Mall Food Court

Calgary, Alberta

- Operated a cash register efficiently
- Prepared meal orders for customers under a short amount of time without sacrificing quality or appearance

CERTIFICATIONS/HONOURS/AWARDS

SAIT Information Systems Award (December 2010)

Acclivus R³ interAction Certificate (June 2009)

Acclivus R³ transAction Certificate (June 2009)

Alexander Rutherford Scholarship (June 2009)

Rogers Sales Certification (September 2008)