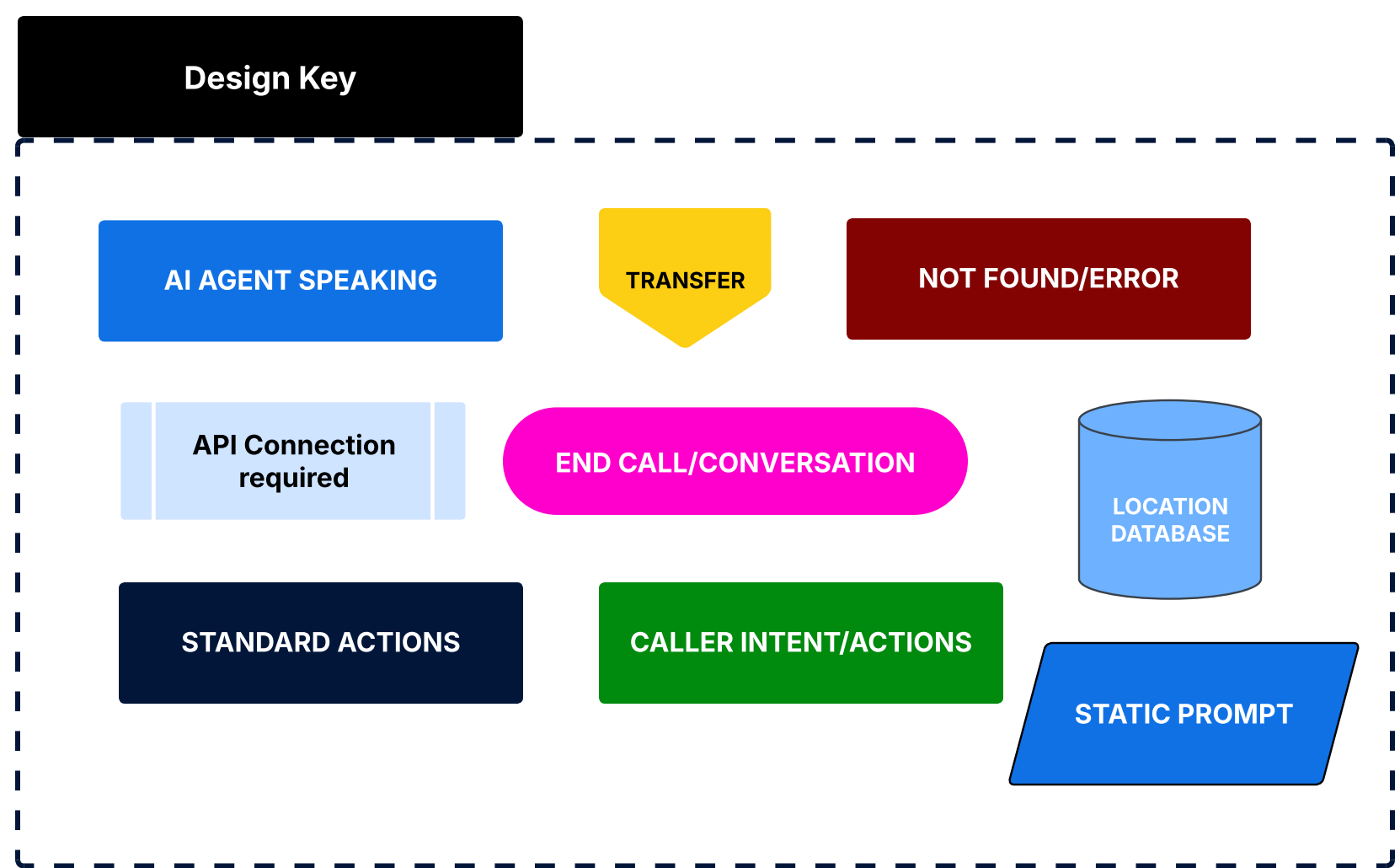


**ALL AI AGENT PROMPTS ARE SAMPLES ONLY -
GENERATIVE AI responses may vary**



HMIHY

CLIENT NAME: Chord
INDUSTRY: Dental
API: Dextrix Enterprise (on prem)--> thru Nexhealth & Cloud 9
LANGUAGES: English & Spanish
NAME OF IVA: Allie
VOICE: Female | Friendly, energetic, engaging
LINK TO PLAYBOOK: [Chord Playbook, Notes](#)
LINK TO BRD: [Chord SDP BRD workbook.docx](#)

HOURS:
CDH Ortho Allegheny: Every other Monday – Friday 8:30a-4:30p

PDA West Philadelphia: M-Thurs 8a-5p

PDA Allegheny:
MON: 7am-7pm
TUES & WED. 7 am-4:30pm
THURS: 7 am-3pm
FRI: 7 am-2:30pm

IntelPeer DIDs:

215-366-1361 (PDA West Philly)
215-366-1369 (CDH Ortho Allegheny)
215-366-1368 (PDA Allegheny)

