

# JOSHUA LANGNER

FULL STACK SOFTWARE ENGINEER

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[GitHub](#) | [Portfolio](#) | [LinkedIn](#)

## PROFILE

**Full Stack Software Engineer** with a background in technical support, sales, and management in the electronics and cellular industry. I am driven by continuous improvement and complex problem-solving. I effectively uncover root needs with empathy, approach them with creativity and deliver beautiful custom coded websites to meet those needs.

**I value** curiosity, collaboration, continuous improvement, willingness to learn, integrity, and openness.

## SKILLS

JavaScript	PostgreSQL	CSS3	Version Control	Cross-functional Collaboration
React.Js	Sequelize	Responsive Design	Project planning	Client Relations
Vue.Js	MongoDB	Canva/GIMP Design	Presentations	Communicating with Impact
Node.Js	Django	Adobe Premiere	Public Speaking	Navigating Change
Express.Js	REST API	Final Cut Pro	Problem Solving	Chrome Dev Tools
Python	HTML5	Development Lifecycle	Team Leadership	

## EXPERIENCE

**Software Engineer Fellow | General Assembly** | Remote | June 2022 – Sept 2022

Completed 500+ hours immersive program, managing project work utilizing JavaScript, Python, MongoDB, Node, React, and hands-on application of web and mobile application fundamentals using the industry's most in-demand technologies.

Projects included:

**Personal Portfolio:** [\[Repository\]](#) [\[Deployed Link\]](#) Static React web application

- Set a goal to create the styling without the use of templates. I achieved this by researching and self-teaching new techniques including: dropdown menu, HashLink functionality, and tooltips
- Ongoing enhancement and updates to user interface design and implemented new practices to improve usability

**Recipes For Me:** [\[Repository: Client\]](#) [\[Deployed Link\]](#) Full-Stack (PostgreSQL Express React Node) application

- Continually communicated processes, timelines and expectations to maintain a group workflow that empowered the team to successfully meet the deadline and exceed project requirements
- Demonstrated strong written and verbal communication skills to facilitate cross-functional collaboration between different groups within the team, increasing efficiency by reducing technical barriers
- Used PostgreSQL and Express.Js to build a RESTful API containing three models with routes offering users full create, read, update, and delete operation

**WikiBean:** [\[Repository\]](#) [\[Deployed Link\]](#) Full-Stack (PostgreSQL Express React Node) application

- Created a dynamic application using the PERN stack with a front end built from reusable functional components in React and an API with routes and endpoints for increasingly complex user queries
- Built a “filter search” feature combining several model attributes and utilizing URL parameters to return the results of a user's unique filter selections

**Business Consultant | UScellular** | Spencer, IA | Aug 2020 - June 2022

- Proactively performed crucial operational tasks outside of my role as a stretch goal
- Gained new small to medium business and government clients through outreach and consultation—reviewing needs and recommending creative solutions. Conversion of routine interactions into revenue driving sales
- Present progress on bi-weekly stand ups with senior leaders

- Collaborate with peers in other markets to create a program for supporting wireless consultants in assisting small business accounts

**Manager, Sales Support | UScellular | Spencer, IA | Sept 2016 - Aug 2020**

- Strategically hired a team who each brought a diverse set of skills to the organization.
- Managed multiple interrelated timelines to deliver store level key performance indicators.
- To lead my team to meet and exceed critical goals—Built flexible schedules, provided one-on-one coaching, resolved conflicts, and maintained a positive presence
- Facilitated and instructed of sales processes and proprietary operating systems for new hires across the territory

**Consultant, Wireless Retail | UScellular | Spencer, IA | May 2012 - Sept 2016 [Break: Mar 2013 - Mar 2014]**

- Gained new customers and generated sales with existing customers by active listening and complex problem solving. Conversion of routine interactions into revenue driving sales
- Earned a 100% customer satisfaction rating by being attentive to customer needs and proactively offering solutions
- Mentored new hires to ensure their success

**Service Technician | UScellular | Spencer, IA | Aug 2011 - May 2012**

- Performed physical repairs, troubleshooting, and software maintenance on customer electronics
- Collected data from cross-functional surveys to improve the efficiency of the technician role in my market
- Developed a curriculum for and taught a technology class for senior citizens

## VOLUNTEER

**Living Word Outreach Ministries | Theatrics Department Director | Spencer, IA | Oct 2012 - Present**

- Recruited and gained commitment from a team of volunteers. Lead teams of volunteers serving across a diverse variety of functions: actors, dancers, musicians, sound engineers, lighting engineers, and event coordinators
- Collaborated with the organization to understand their vision and purpose behind the events I was directing. Organized and planned accordingly to quickly deliver high quality theatrical productions that met those needs.
- Took abstract concepts and systematically built them into concrete tangible productions that audiences could experience and enjoy.

**Spencer Community Theater | Volunteer | Spencer, IA | Sept 2020 - Present**

- Understood how my role fit into the larger picture of the entire organization and performed that role to those specifications
- Participated in the dynamic collaborative team environment that is required of theater. Trusted in fellow volunteers to execute their roles so that I could rely on them and executed my role so that they could rely on me.

## EDUCATION

**General Assembly | Software Engineering Immersive | Remote | June 2022 - Sept 2022**

**School of Theatrics | Go Ministries International | Minneapolis, MN | Aug 2006 - Aug 2010**