

See discussions, stats, and author profiles for this publication at: <https://www.researchgate.net/publication/320091437>

# Team Coordination Dynamics in Human-Autonomy Teaming

Conference Paper · September 2017

DOI: 10.1177/1541931213601542

CITATIONS

6

READS

233

5 authors, including:



**Mustafa Demir**

Arizona State University

43 PUBLICATIONS 225 CITATIONS

[SEE PROFILE](#)



**Polemnia Amazeen**

Arizona State University

71 PUBLICATIONS 1,682 CITATIONS

[SEE PROFILE](#)



**Nathan J. McNeese**

Clemson University

64 PUBLICATIONS 310 CITATIONS

[SEE PROFILE](#)



**Aaron Likens**

University of Nebraska at Omaha

24 PUBLICATIONS 217 CITATIONS

[SEE PROFILE](#)

Some of the authors of this publication are also working on these related projects:



Team Interaction Exploration in Human-Agent Teaming [View project](#)



Technological Innovation & Export Performance [View project](#)

# Team Coordination Dynamics in Human-Autonomy Teaming

Mustafa Demir<sup>a</sup>, Polomnia G. Amazeen<sup>b</sup>, Nathan J. McNeese<sup>c</sup>, Aaron Likens<sup>b</sup>, and Nancy J. Cooke<sup>a</sup>

<sup>a</sup> Department of Human Systems Engineering, Arizona State University, Mesa, Arizona, USA

<sup>b</sup> Department of Psychology, Arizona State University, Tempe, Arizona, USA

<sup>c</sup> School of Computing, Clemson University, Clemson, South Carolina, USA

**Project overview.** The current study focuses on the nature of team coordination dynamics within all-human teams and Human-Autonomy Teams (HAT) in the context of the development of a fully-fledged synthetic agent that is a computational cognitive model for a three-agent Unmanned Aircraft System (UAS) ground crew. In this study, the relationship between team coordination dynamics and team performance within the HAT and all-human teams is considered. To serve as a teammate, the synthetic agent must be able to communicate and coordinate with its human teammates in a constructive and timely manner (Demir, McNeese, & Cooke, 2016). In this current research, there were three heterogeneous team members who communicated via a text-based communication system to photograph target waypoints. Each team member had a different role: (1) navigator – provides *information* regarding a flight plan with speed and altitude restrictions of each waypoint; (2) pilot – controls the UAS by adjusting its altitude and airspeed by *negotiating* with the photographer to take a good photo for the target waypoints; and (3) photographer – screens camera settings, and sends *feedback* to the other team members regarding the status of target's photograph. At each target waypoint, this coordination sequence among the team members, called Information-Negotiation-Feedback (INF), is captured by a Kappa Score (Gorman, Amazeen, & Cooke, 2010) that describes the sequence and timing of the information coordination. Three conditions were created that manipulated the pilot role: (1) *Synthetic* – pilot was the synthetic agent, (2) *Control* – pilot was a randomly assigned participant, and (3) *Experimenter* – pilot was an experimenter who was highly experienced with the task and focused on pushing and pulling the information in a timely manner.

**Method.** In this experiment, there were 30 teams (ten teams for each condition): control teams were composed of three participants randomly assigned to each role; synthetic and experimenter teams were composed of only two participants randomly assigned to the navigator and photographer roles. The experiment consisted of five missions (each 40 minutes) in which teams needed to take as many “good” photos as possible of ground targets while avoiding alarms and rule violations. Several measures were obtained from this research, including team performance scores (mission and target level), team process measures (situation awareness, process ratings, communication and coordination), and other measures (teamwork knowledge, workload, and demographics). The research reported here identifies how differences in team coordination, captured by Kappa, relate to performance of all human teams and HAT teams. In this paper, we focus on: (1) *target level team performance* scores calculated based on the time spent inside a target waypoint to get a good photo; and (2) two team coordination dynamics measures: stability and team communication determinism. Stability was inversely related to the largest Lyapunov Exponent which was estimated by Kappa, that is, the INF coordination sequence. *Team communication determinism* was estimated from communication data using Joint Recurrence Quantification Analysis (Marwan, Carmen, Thiel, & Kurths, 2007) and served as an index of flexible behavior.

**Results and discussion.** In general, findings indicate that (1) synthetic teams were most stable, followed by experimenter teams, who were moderately stable, and control teams, who were least stable; and (2) extreme stability and instability corresponded to lower levels of performance; experimenter teams performed best, followed by control teams and, then synthetic teams. Thus, synthetic agents could be made more effective if interventions were developed to enhance the flexibility and adaptive nature of HATs (Demir, 2017).

**Acknowledgements.** This research was partially supported by ONR Award N000141110844 (Program Managers: Marc Steinberg, Paul Bello) and ONR Award N000141712382 (Program Managers: Marc Steinberg, Micah Clark). We also acknowledge the assistance of Steven M. Shope, Sandia Research Corporation who integrated the synthetic agent and the testbed.

## REFERENCES

- Demir, M. (2017). *The Impact of Coordination Quality on Coordination Dynamics and Team Performance: When Humans Team with Autonomy* (Unpublished Doctoral Dissertation). Arizona State University, Mesa, Arizona.
- Demir, M., McNeese, N. J., & Cooke, N. J. (2016). Team situation awareness within the context of human-autonomy teaming. *Cognitive Systems Research*. <https://doi.org/10.1016/j.cogsys.2016.11.003>
- Gorman, J. C., Amazeen, P. G., & Cooke, N. J. (2010). Team coordination dynamics. *Nonlinear Dynamics, Psychology, and Life Sciences*, 14(3), 265–289.
- Marwan, N., Carmen, M., Thiel, M., & Kurths, J. (2007). Recurrence plots for the analysis of complex systems. *Physics Reports*, 438(5–6), 237–329. <https://doi.org/10.1016/j.physrep.2006.11.001>