Justin Balino

(816) 304-0614 / Lenexa, KS / justinlbalino@gmail.com / linkedin.com/in/justin-balino / github.com/jlb3n5

WORK EXPERIENCE

Technical Consultant II   Sep 2022 – Present
WellSky
- Coordinated and executed interface project activities, reducing project time by 40%
- Troubleshooted and resolved system interface issues for customer's integration of a new system, thereby improving the customer's ability to process critical data
- Responded to customer technical inquiries after hours and on weekends by performing research and analysis to resolve issues and improve customer satisfaction

Interface Engineer   June 2020 – Aug 2022
Oracle Cerner
- Built and configured HL7 interfaces to connect with disparate systems, enabling the facilitation of more than 1,000 daily clinical and financial transactions for a large healthcare organization, improving patient care and financial reporting
- Created CCL scripts to allow complex custom interfaces, allowing users to easily view and edit their data, resulting in a 4% reduction in support tickets, and a 10% increase in customer satisfaction
- Resolved interface issues by troubleshooting system interfaces, creating interfaces with new systems, and communicating with internal and external customers
- Supported interface validation, testing, deployment, and documentation with 100% success rate during the life cycle of the project by coordinating the efforts of the team members

EDUCATION

University of Missouri - Kansas City   May 2020
Bachelor of Science in Computer Science   *Kansas City, MO*

Relevant Coursework:
Data structures, Algorithms, Operating Systems, Software Testing, Database Management Systems, Software Engineering

TECHNICAL SKILLS

Languages: C++, Python, SQL, HTML, CSS, JavaScript
Software: MySQL, SQL Server, Linux, GitHub, Jira

PROJECTS

E-Portfolio Website - https://jlb3n5.github.io/jlb3n5/
- Developed and designed a professional e-portfolio website to showcase my skills, experience, and achievements
- Created a visually appealing and user-friendly interface using HTML, CSS, and JavaScript
- Organized the portfolio into sections, including a bio/about me, resume, projects, skills, and contact information.