

Justin Balino

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WORK EXPERIENCE

Technical Consultant II

Sep 2022 – Present

WellSky

- Coordinated and executed interface project activities, reducing project time by 40%
- Troubleshooted and resolved system interface issues for customer's integration of a new system, thereby improving the customer's ability to process critical data
- Responded to customer technical inquiries after hours and on weekends by performing research and analysis to resolve issues and improve customer satisfaction

Interface Engineer

June 2020 – Aug 2022

Oracle Cerner

- Built and configured HL7 interfaces to connect with disparate systems, enabling the facilitation of more than 1,000 daily clinical and financial transactions for a large healthcare organization, improving patient care and financial reporting
 - Created CCL scripts to allow complex custom interfaces, allowing users to easily view and edit their data, resulting in a 4% reduction in support tickets, and a 10% increase in customer satisfaction
 - Resolved interface issues by troubleshooting system interfaces, creating interfaces with new systems, and communicating with internal and external customers
 - Supported interface validation, testing, deployment, and documentation with 100% success rate during the life cycle of the project by coordinating the efforts of the team members
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EDUCATION

University of Missouri - Kansas City

May 2020

Bachelor of Science in Computer Science

Kansas City, MO

Relevant Coursework:

Data structures, Algorithms, Operating Systems, Software Testing, Database Management Systems, Software Engineering

TECHNICAL SKILLS

Languages: C++, Python, SQL, HTML, CSS, JavaScript

Software: MySQL, SQL Server, Linux, GitHub, Jira

PROJECTS

E-Portfolio Website

- Developed and designed a professional e-portfolio website to showcase my skills, experience, and achievements
- Created a visually appealing and user-friendly interface using HTML, CSS, and JavaScript
- Organized the portfolio into sections, including a bio/about me, resume/CV, projects, skills, and contact information.