

JOHN BARTLETT

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Driven fixer, tinkerer, jack of all trades, System Engineer

EXPERIENCE

JAN 2018 - PRESENT

INFORMATION TECHNOLOGY ANALYST (ERP APPLICATION ADMINISTRATOR),
SYRACUSE UNIVERSITY

Responsible for supporting Syracuse University ERP Applications. installation, monitoring, maintenance, and performance tuning of applications, application servers, and web servers. This includes installing patches, troubleshooting, and resolving database problems, as well as capacity planning, data migrations and automating maintenance/upgrade activities. Has the responsibility for all PeopleSoft middle-tier applications as well as the middle-tier for Degree Works, Effort Reporting, among others. Part of a team that designs, builds, and maintains the overall architecture and supporting maintenance systems for these critical ERP systems.

JAN 2015 - AUG 2017

ASSISTANT COMMUNICATIONS TECHNICIAN, **SYRACUSE UNIVERSITY**

Responsibilities include installation of anything from floor model Cisco switches to IBM z Systems Mainframes. Inventory management of networking hardware managing virtual data center database (visio).

EDUCATION

2013 - 2017

BACHELOR OF SCIENCE - SYSTEMS ENGINEERING, **SYRACUSE UNIVERSITY**

Bachelor of Science (BS) in Systems Engineering, Minor in Philosophy. 3.0 GPA

2019 - 2022

MASTER OF SCIENCE - APPLIED DATA SCIENCE, **SYRACUSE UNIVERSITY**

Major in Applied Data Science (MS), 3.7 GPA

Classes include but not limited to: Data Administration Concepts and Database Management, Applied Machine Learning, Business Analytics, Advanced Big Data Management, Scripting for Data Analysis etc.

SKILLS

- Python, SQL, R,
- Networking Experience, Database Experience, Server Admin Experience
- Middle Tier server infrastructure expert
- Managing DNS, F5 load balancer, firewall
- Upgrading, Implementing, re-working enterprise level IT services
- Implementing Ellucian Degreeworks systems
- Implementing Oracle PeopleSoft systems (HCM, SA, PTL, FIN)
- Coordinating with vendors for support / infrastructure assistance
- Configuration of Apache / Apache Tomcat / Oracle WebLogic servers
- Strong self-documentation skills
- Linux / Windows Server administration
- Configuration of Shibboleth SAML for a variety of different applications
- Managing scheduling software, JAMS, UC4.
- Coordinating with interdepartmental entities for large scale projects 100 people +