

## Joseph Lester S. Bacsarsa

📍 Philippines | ✉ josephlesterbacs@gmail.com | ☎ +63 936 2760 758

🌐 [Portfolio](#) | [josephlester-bacs.vercel.app](https://josephlester-bacs.vercel.app)



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### Career Objective

Motivated and adaptable IT professional with a strong background in technical support, system analysis, graphic design, and sales. Seeking a position that leverages my technical expertise, problem-solving skills, and ability to collaborate effectively in a dynamic team environment.

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### Work Experience

#### Freelancer

*Self-employed | 2023–Present*

- Provides freelance IT support, web development, and multimedia content creation.
- Supports clients with troubleshooting, design, and system setup.

#### Page Moderator / Technical Support & Sales

*RCPOS Provider | 2019–2023*

- Handled customer inquiries, technical troubleshooting, and product promotions through online platforms.
- Provided POS installation support and client training.

#### Area Supervisor

*Enterprise Bank / KMFI | 2011–2013*

- Supervised branch operations and staff, oversaw account processing and loan approvals.
- Ensured compliance with banking standards and community outreach.

#### Remedial Officer / Account Officer

*Enterprise Bank | 2010*

- Managed past-due accounts and conducted field collections.
- Evaluated client credit standing and financial documentation.

### **Samsung Gadget Specialist**

*Samsung | 2010*

- Provided product demonstrations and customer assistance for Samsung devices.
- Achieved monthly sales targets through proactive engagement.

### **Computer Encoder**

*MASON 93rd Annual Communication, CDO | April 2009*

- Handled data encoding and documentation during the national event.

### **System Analyst / Graphic Designer**

*STI College (Thesis Project) | 2008*

- Developed a Pre-Enrollment System for STI College as part of final-year thesis.
- Designed system UI and flow using graphic design tools.

### **Technical Support (Internship)**

*Philippine Nurses Association | 2007*

- Provided basic IT support and database assistance during internship.
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## **Skills**

### **Technical Tools & Software:**

- Adobe Photoshop, Filmora, Sony Vegas
- MySQL, Microsoft SQL Server, MongoDB
- Windows Applications, MS Word & Excel

### **Web & Programming Skills:**

- HTML, CSS, JavaScript, Bootstrap, React.js, PHP

## **Communication & Interpersonal Skills**

- Excellent in client handling and customer service
- Strong communication and negotiation skills in both face-to-face and virtual environments
- Experienced in explaining technical concepts to non-technical users

## **Other Skills:**

- PC Troubleshooting & Maintenance
  - Driving (License: Restriction 1, 2)
  - Comfortable working independently or in teams
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## **Education**

STI College Cagayan de Oro  
*Bachelor of Science in Computer Science*

Saint Joseph Academy  
*Secondary Education*

Iligan City Central School  
*Elementary Education*

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## **Personal Information**

- Date of Birth: July 3, 1986
- Age: 38
- Gender: Male
- Nationality: Filipino
- Marital Status: Married