

# Juan Luis Burgos

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## Education

**Bachelor of Science, Texas A&M University**, May 2013

**Majors:** Computer Engineering and Applied Mathematical Science

**Overall GPA:** 3.63 / 4.00

## Technical Skills

Familiar with Windows, MacOS, and Linux operating systems.

Experience programming in C/C++, Java, Ruby, Python, Lua, Shell,  $\text{\LaTeX}$ .

## Relevant Experience

**Staff Software Engineer**                      **IBM Corporation**                      **August 2016 - Present**  
**Durham, NC**

- Working with international team to integrate data-analytics functionality into the IBM Cloud Pak for Multicloud Management performance monitoring product. Developing a dockerized micro-service as part of this effort that manages per tenant data-analytics configurations.
- Supporting multiple backend Ruby on Rails endpoints, maintenance of Apache and Haproxy servers, and inter-service integrations for SaaS products.
- Working directly with DevOps and Infrastructure teams to resolve customer issue.
- Implemented two Lua-based Haproxy plugins, each for different SaaS offerings, that (a) authorize client API calls by validating bearer tokens and (b) redirect client API calls through region-specific proxy endpoints to support global customer base.

**Backend Engineer**                      **IBM Corporation**                      **July 2014 - August 2016**  
**Durham, NC**

- Lead Ruby on Rails developer on our backend endpoint that manages the creation, modification, and destruction of SaaS subscriptions and integration with other services.
- Implemented backend scripts in Ruby, Perl, and Bash that supported E2E SaaS subscription life-cycle flows.
- Implemented web interface providing users with monitoring agent, configuration package, and development tool download capability.
- Supported infrastructure team in the introduction of new API flows.
- Assisted SaaS Operations team during product releases.

**Software Engineer**                      **IBM Corporation**                      **July 2013 - July 2014**  
**Durham, NC**

- Designed and developed a new Ruby on Rails agent for the Application Performance Monitoring on SaaS product.
- Daily interaction with global test teams to address bug reports and new feature requests.
- Assisted in the development of other monitoring agents (i.e. MongoDB, PHP).

**Undergraduate Researcher**                      **Texas A&M University**                      **June 2010 - May 2013**  
**College Station, TX**

- Conducted research in the area of Sampling Based Motion Planning (SBMP) under the guidance of Dr. Nancy Amato.
- Worked on multiple research papers and completed senior research thesis as part of my B.S. Computer Engineering degree plan.
- Attended multiple research seminars and a Computing conference in Washington D.C.

**Matlab Tutor****Texas A&M University  
College Station, TX****January 2009 - May 2011**

- Directly tutored both individual students and large groups on concepts ranging from Single to Multi-Variate Calculus, Differential Equations, and Linear Algebra using Matlab and MapleSoft programming languages.

**SEE Math Camp Counselor****Texas A&M University  
College Station, TX****June 2009, 2010, 2011**

- Mentored middle school students in their exploration of the world of mathematics through group activities and MapleSoft programming at annual math-oriented summer camp held by the Texas A&M Department of Mathematics.

**Honors and Memberships***Undergraduate Research Fellows Honors, 2013**Engineering Scholar Honors, 2013**University Honors, 2013**Cum Laude Honors, 2013**Upsilon Pi Epsilon Membership, 2013**Dean's List, 2008 - 2013**Distinguished Student Award, 2010**Pi Mu Epsilon Membership, 2009**Title of Computer Science Ambassador, 2008 - 2009 & 2010 - 2012**Student Engineers' Council, 2008 - 2011***Publications**

Juan Burgos, Jory Denny, Nancy M. Amato, "*Improving Roadmap Quality through Connected Component Expansion*," Technical Report, TR13-003, Texas A&M University, Apr 2013.

Samuel Rodriguez, Jory Denny, Juan Burgos, Aditya Mahadevan, Kasra Manavi, Luke Murray, Anton Kodochygov, Takis Zourntos, Nancy M. Amato, "*Toward Realistic Pursuit-Evasion Using a Roadmap-Based Approach*," In Proc. IEEE Int. Conf. Robot. Autom. (ICRA), pp. 1738-1745, May 2011.

Sam Ade Jacobs, Kasra Manavi, Juan Burgos, Jory Denny, Shawna Thomas, Nancy M. Amato, "*A Scalable Method for Parallelizing Sampling-Based Motion Planning Algorithms*," In Proc. IEEE Int. Conf. Robot. Autom. (ICRA), pp. 2529-2536, St. Paul, Minnesota, USA, May 2012.

Samuel Rodriguez, Jory Denny, Aditya Mahadevan, Jeremy (Cong-Trung) Vu, Juan Burgos, Takis Zourntos, Nancy M. Amato, "*Roadmap-Based Pursuit-Evasion in 3D Structures*," In Proc. of 24th Intern. Conf. on Computer Animation and Social Agents (CASA), 2011, in Transactions on Edutainment, pp. to appear, May 2011.

**References Available Upon Request**