Recommendation Systems for Amazon Beauty Products

Overview

For the purpose of this project, we are a team of internal data scientists at Amazon. This project aims to create a recommendation system for the Amazon marketing team to utilize to send targeted recommendation e-mails to users who have purchased and rated products within 30 days. A collaborative approach was taken, meaning recommendations will be made by comparing similar reviewer profiles based on existing ratings.

Business Problem

Amazon's marketing team for beauty products has recognized a big opportunity to improve the emails they send to customers following a purchase. Customers open these post-purchase emails 17% more often than other types of automated emails. In addition to the visibility of post-purchase emails, their timing is critically important in the lifecyle of a customer. Successfully re-engaging a customer at the post-purchase stage places them back into a consideration stage which will eventually lead to future purchases, increasing the customer's purchase frequency and lifetime value. However, re-engagment depends on these emails featuring content that customers want to engage with.

To help improve the engagment with their post-purchase emails, Amazon's beauty marketing team has pulled in an internal group of data scientists to create a recommendation system that will select personalized product recommendations for customers to include in post-purchase emails. Successfull product recommendations must be personalized, relevant, and timely. Personalized in that they accurately predict products a given customer will enjoy, relevant because they don't recommend products the customer just purchased, and timely because they have the ability to tailor recommendations to seasonal events.

Data Understanding and Preparation

Data for this project was pulled from a compiled dataset of Amazon Beauty product reviews and meta data in two seperate JSON files. The datasets can be found here (LINK TO SITE). We utilized the smaller dataset known as 5-core which contained data for products and reviewers with at least 5 entries.

Our review data contained 198,502 reviews from 22,363 reviewers. The reviews spanned across 12,101 unique products. Reviews ranged on a scale of 1-5. A majority of reviews received an overall review of 5, which could be a limitation to our model.

Our data did not require much cleaning. We selected the appropriate columns of our model to utilize for surprise, which included 'reviewerID', 'asin', and 'overall'. This data contained our unique reviewer ID, unique product ID, and overall rating on a scale of 1-5.

```
In [1]: #importing necessary imports
In [2]: import pandas as pd
import pickle
import matplotlib.pyplot as plt

from surprise import Dataset, Reader, accuracy, NormalPredictor, KNNBasic,
from surprise.accuracy import rmse
from surprise.model_selection import cross_validate, train_test_split, Grid
from surprise.prediction_algorithms import SVD, SVDpp, NMF, BaselineOnly, N
from IPython.core.display import HTML
%matplotlib inline
```

Exploring Review Data

```
In [3]: #reading in our data as a dataframe
In [4]: df = pd.read_json("Data/reviews_Beauty_5.json.gz",lines=True)
```

	reviewerID	asin	reviewerName	helpful	reviewText	overall	summary
0	A1YJEY40YUW4SE	7806397051	Andrea	[3, 4]	Very oily and creamy. Not at all what I expect	1	Don't waste your money
1	A60XNB876KYML	7806397051	Jessica H.	[1, 1]	This palette was a decent price and I was look	3	OK Palette!
2	A3G6XNM240RMWA	7806397051	Karen	[0, 1]	The texture of this concealer pallet is fantas	4	great quality
3	A1PQFP6SAJ6D80	7806397051	Norah	[2, 2]	I really can't tell what exactly this thing is	2	Do not work on my face
4	A38FVHZTNQ271F	7806397051	Nova Amor	[0, 0]	It was a little smaller than I expected, but t	3	lt's okay.
198497	A2BLFCOPSMBOZ9	B00LLPT4HI	Dave Edmiston	[0, 0]	Just a little dab of this shea butter should b	5	A little dab
198498	A1UQBFCERIP7VJ	B00LLPT4HI	Margaret Picky	[0, 0]	This shea butter is completely raw and unrefin	5	Pure organic raw shea butter
198499	A35Q0RBM3YNQNF	B00LLPT4HI	M. Hill	[0, 0]	The skin is the body's largest organ and it ab	5	One Pound Organic Grade A Unrefined Shea Butter
198500	A3LGT6UZL99IW1	B00LLPT4HI	Richard C. Drew "Anaal Nathra/Uthe vas Bethod	[0, 0]	I have very dry elbows and knees. I have a to	5	This stuff is amazing!

		reviewerID	asin	reviewerName	helpful	reviewText	overall	summary
	198501	A3UJRNI8UR4871	B00LLPT4HI	Wulfstan "wulfstan"	[0, 1]	This is 100% pure Shea Butter. Do not mistake	5	The "Real Stuff"!
	198502 ro	ws × 9 columns						
In [6]:	#checkin	ng for nulls						
In [7]:	df.isna().sum()						
Out[7]:	reviewer	:ID	0					
	asin		0					
	reviewer helpful		6 0					
	reviewTe		0					
	overall		0					
	summary		0					
	unixRevi	lewTime	0					
	reviewTi dtype: i		0					
In [8]:		eviewerNames l ng that all ne	•					

In [9]: df[df['reviewerName'].isnull()]

Out[9]:

	reviewerID	asin	reviewerName	helpful	reviewText
8	A3LMILRM9OC3SA	9759091062	NaN	[0, 0]	Did nothing for me. Stings when I put it on. I
1790	AK1H26O8DLMNN	B0000535UM	NaN	[0, 0]	The first thickening shampoo that works on my
2242	APTLHR9PHGPXN	B00005NAOD	NaN	[0, 0]	Kind of drying, not moisturizing. Kind of disa
2304	AQWX644AFUFFK	B00005NFBD	NaN	[0, 0]	This is just ok. For one, I found this in a st
3651	A43K5ZRQ87TO6	B00008PC1O	NaN	[0, 0]	Works well and easy to use!
197192	A1Z3AV93ONK5VF	B00KAL5JAU	NaN	[0, 0]	We already had the Dead Sea Shampoo by Adovia
197193	A184I8GT3BHZQV	B00KAL5JAU	NaN	[0, 1]	<a href="http://www.tomoson.com/? code=</a
197194	A8C9EJORQD23	B00KAL5JAU	NaN	[0, 1]	I use this with the Adovia shampoo I mention a
198446	A2PIGZCDGM4NJ7	B00L5JHZJO	NaN	[10, 11]	This is a horrible product, most of the review
198447	A3M1ADU4JICQR2	B00L5JHZJO	NaN	[5, 6]	I bought this for my wife, as she loves using

1386 rows × 9 columns

```
In [10]: #checking that all reviewers have completed at least 5 reviews
```

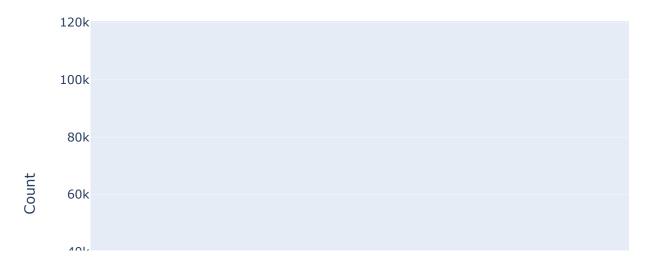
```
In [11]: df.reviewerID.value_counts()
```

```
Out[11]: A2V5R832QCSOMX
                           204
                           192
         ALNFHVS3SC4FV
         AKMEY1BSHSDG7
                           182
         A3KEZLJ59C1JVH
                           154
         ALQGOMOY1F5X9
                           150
         A2EAP2JZR5S106
                             5
         A3RG1M07FULK14
                             5
         AB6IV1YFCZKQH
                             5
         A1U04ZOMR0F2HL
                             5
         AAE64Q4WY6O4P
                             5
         Name: reviewerID, Length: 22363, dtype: int64
```

```
In [12]: #YAY! all reviewerIDs have value of at least 5, total of 22,363 reviewers
In [13]: #checking that all products have been reviewed at least 5 times
In [14]: | df.asin.value_counts()
Out[14]: B004OHQR1Q
                       431
         B0043OYFKU
                       403
         B0069FDR96
                       391
         B000ZMBSPE
                       389
         B00150LT40
                       329
         B00005NAOJ
                         5
                         5
         B001EJOPV6
         B0087J0EQG
                         5
         B000P27754
                         5
         B00005375C
                         5
         Name: asin, Length: 12101, dtype: int64
In [15]: #YAY! all products have at least 5 reviews, total of 12,101 different produ
In [16]: #looking at ratings distribution
In [17]: import os
         if not os.path.exists("images"):
             os.mkdir("images")
```

```
In [18]: from plotly.offline import init notebook mode, plot, iplot
         import plotly.graph objs as go
         from plotly.io import to_image
         init_notebook_mode(connected=True)
         data = df['overall'].value_counts().sort_index(ascending=False)
         trace = go.Bar(x = data.index,
                        text = ['{:.1f} %'.format(val) for val in (data.values / df.
                        textposition = 'auto',
                        textfont = dict(color = '#000000'),
                        y = data.values,
         # Create layout
         layout = dict(title = 'Distribution Of {} Reviews'.format(df.shape[0]),
                       xaxis = dict(title = 'Rating'),
                       yaxis = dict(title = 'Count'))
         # Create plot
         fig = go.Figure(data=[trace], layout=layout)
         iplot(fig)
          # Do this first so we don't create a file if image conversion fails
         img_data = to_image(fig,
                 format='png',
                 width=800,
                 height=500,
                 scale=5)
         fig.write_image("images/reviews_distribution.png", scale=5)
```

Distribution Of 198502 Reviews



```
In [19]: #we see a majority of our ratings are 5s, which could impact our system
In [20]: #exploring number of ratings per product
In [21]: data = df.groupby('asin')['overall'].count().clip(upper=50)
In [22]: data
Out[22]: asin
         7806397051
                         8
         9759091062
                        11
         9788072216
                         5
         9790790961
                         6
         9790794231
                         5
                        . .
         B00L5KTZ0K
                        15
         B00L6Q3BH6
                         5
         B00LCEROA2
                         9
         B00LG63DOM
                        10
         B00LLPT4HI
                         7
         Name: overall, Length: 12101, dtype: int64
In [23]: data = df.groupby('asin')['overall'].count()
In [24]: data
Out[24]: asin
         7806397051
                         8
         9759091062
                        11
         9788072216
                         5
         9790790961
                         6
         9790794231
                         5
         B00L5KTZ0K
                        15
         B00L6Q3BH6
                         5
                         9
         B00LCEROA2
         B00LG63DOM
                        10
         B00LLPT4HI
                         7
         Name: overall, Length: 12101, dtype: int64
```

```
In [25]: # Number of reviews per product
         data = df.groupby('asin')['overall'].count()
         # Create trace
         trace = go.Histogram(x = data.values,
                              name = 'Ratings',
                              xbins = dict(start = 0,
                                            end = 50,
                                            size = 2))
         # Create layout
         layout = go.Layout(title = 'Distribution Of Number of Reviews Per Product',
                            xaxis = dict(title = 'Number of Reviews Per Product'),
                            yaxis = dict(title = 'Count'),
                            bargap = 0.2)
         # Create plot
         fig = go.Figure(data=[trace], layout=layout)
         iplot(fig)
          # Do this first so we don't create a file if image conversion fails
         img_data = to_image(fig,
                 format='png',
                 width=800,
                 height=500,
                 scale=5)
         fig.write image("images/reviews per product.png", scale=5)
```

Distribution Of Number of Reviews Per Product



In [26]: #We see a majority of our projects have 10 or less ratings

In [27]: #exploring ratings distribution by user

```
In [28]: # Number of reviews per user
         data = df.groupby('reviewerID')['overall'].count()
         trace = go.Histogram(x = data.values,
                              name = 'Ratings',
                              xbins = dict(start = 0,
                                            end = 50,
                                            size = 2))
         # Create layout
         layout = go.Layout(title = 'Distribution Of Number of Reviews Per User',
                            xaxis = dict(title = 'Reviews Per User'),
                            yaxis = dict(title = 'Count'),
                            bargap = 0.2)
         # Create plot
         fig = go.Figure(data=[trace], layout=layout)
         iplot(fig)
          # Do this first so we don't create a file if image conversion fails
         img data = to image(fig,
                 format='png',
                 width=800,
                 height=500,
                 scale=5)
         fig.write_image("images/reviews_per_user.png", scale=5)
```

Distribution Of Number of Reviews Per User



```
In [29]: #we see most users rated under 10 products
In [30]: lower_rating = df.overall.min()
In [31]: upper_rating = df.overall.max()
In [32]: #Confirming our review range is 1 to 5
In [33]: print('Review range: {0} to {1}'.format(lower_rating, upper_rating))
          Review range: 1 to 5
In [34]: #Creating dataframe with appropriate columns to run through surprise
In [35]: surprise_df = df[['reviewerID', 'asin', 'overall']]
In [36]: surprise df
Out[36]:
                        reviewerID
                                       asin overall
              0 A1YJEY40YUW4SE 7806397051
                   A60XNB876KYML 7806397051
                                               3
               2 A3G6XNM240RMWA 7806397051
                  A1PQFP6SAJ6D80 7806397051
               4
                  A38FVHZTNQ271F 7806397051
                                               3
          198497 A2BLFCOPSMBOZ9 B00LLPT4HI
                  A1UQBFCERIP7VJ B00LLPT4HI
                                               5
          198498
          198499 A35Q0RBM3YNQNF B00LLPT4HI
                                               5
          198500
                  A3LGT6UZL99IW1 B00LLPT4HI
          198501
                 A3UJRNI8UR4871 B00LLPT4HI
                                               5
          198502 rows × 3 columns
```

In [37]: #Checking average rating user to see if there are users who rate everything

```
In [38]: avg_rating_user = df.groupby("reviewerID")["overall","reviewerID"].mean().s
avg_rating_user
```

<ipython-input-38-8752c1212ea2>:1: FutureWarning:

Indexing with multiple keys (implicitly converted to a tuple of keys) wil l be deprecated, use a list instead.

Out[38]:

	overall
reviewerID	
A1W522Z24EPBJB	1.0
A2DPSPXFJ507C0	1.0
A1GQLVT0SWAWU	1.0
A1KLA02LZXAT46	1.0
A2MHHSACEJANSX	1.0
A15QGN6UXJVW9G	5.0
ANOJX4RAUJ9HL	5.0
A2RJT3IE2T6KXJ	5.0
A1ORLBQV893JF0	5.0
A4UHZXSLMBWT2	5.0

22363 rows × 1 columns

```
In [39]: low_rating_user = avg_rating_user[avg_rating_user["overall"]==1.0]
low_rating_user
```

Out[39]:

overall

reviewerID	
A1W522Z24EPBJB	1.0
A2DPSPXFJ507C0	1.0
A1GQLVT0SWAWU	1.0
A1KLA02LZXAT46	1.0
A2MHHSACEJANSX	1.0
A2RJTIE73NPN3C	1.0
ASWIC85F71H4J	1.0
A2TBE0N8JN6H4K	1.0
A1GPPMHYM6SMEW	1.0

```
In [40]: #only 9 users have rated every product a 1
```

```
In [41]: high_rating_user = avg_rating_user[avg_rating_user["overall"]==5.0]
high_rating_user
```

Out[41]:

overall

reviewerID	
A2FINIRQNXOTI	5.0
ATWS89FH6Y6S4	5.0
A16Q479PYT0G6N	5.0
A3OKW5VRXZG3OQ	5.0
A3O9Q3154FPZLL	5.0
A15QGN6UXJVW9G	5.0
ANOJX4RAUJ9HL	5.0
A2RJT3IE2T6KXJ	5.0
A1ORLBQV893JF0	5.0

2822 rows × 1 columns

```
In [42]: #2822 users have rated every product a 5
In [43]: #we decide to keep these users in our final dataset but will not use them t
In [44]: #elaborate on justification for keeping these reviews
```

Exploring Meta Data

```
In [45]: #Import our meta data
import gzip

def parse(path):
    g = gzip.open(path, 'rb')
    for 1 in g:
        yield eval(1)

def getDF(path):
    i = 0
    df = {}
    for d in parse(path):
        df[i] = d
        i += 1
    return pd.DataFrame.from_dict(df, orient='index')
```

```
In [46]: meta_data_df = getDF("Data/meta_Beauty.json.gz")
    meta_data_df
```

Out[46]:

	asin	description	title	imUrl	sale
0	0205616461	As we age, our once youthful, healthy skin suc	Bio-Active Anti-Aging Serum (Firming Ultra- Hyd	http://ecx.images- amazon.com/images/I/41DecrGO	{'H P∈ 4
1	0558925278	Mineral Powder BrushApply powder or mineral 	Eco Friendly Ecotools Quality Natural Bamboo C	http://ecx.images- amazon.com/images/I/51L%2BzY	{'B 4
2	0733001998	From the Greek island of Chios, this Mastiha b	Mastiha Body Lotion	http://ecx.images- amazon.com/images/I/311WK5y1	{'B 5
3	0737104473	Limited edition Hello Kitty Lipstick featuring	Hello Kitty Lustre Lipstick (See sellers comme	http://ecx.images- amazon.com/images/I/31u6Hrzk	{'B 9
4	0762451459	The mermaid is an elusive (okay, mythical) cre	Stephanie Johnson Mermaid Round Snap Mirror	http://ecx.images- amazon.com/images/l/41y2%2BF	
259199	B00LP2YB8E	Color: White\nFullness72 inches\nCenter Gather	2t 2t Edge Crystal Rhinestones Bridal Wedding	http://ecx.images- amazon.com/images/I/41E630m	
259200	B00LOS7MEE	The secret to long lasting colors, healthy nai	French Manicure Gel Nail Polish Set - "Se	http://ecx.images- amazon.com/images/I/41skHL1O	{'B 1
259201	B00LPVG6V0	ResQ Organics Face & Body Wash - With Aloe Ver	ResQ Organics Face & Wash - Aloe Vera	http://ecx.images- amazon.com/images/I/31C1w4Ku	
259202	B00LTDUHJQ	Color: White\n2 Tier \nFullness 72 inches\nSew	2 Tier Tulle Elbow Wedding Veil with Ribbon Ed	http://ecx.images- amazon.com/images/I/51%2B%2B	
259203	B00LU0LTOU	The bags produced by us are 100% ECO friendly	*ECOCRAFTWORLD* GENUINE BUFFALO LEATHER TRAVEL	http://ecx.images- amazon.com/images/I/41kXSEch	

Out[47]:

	asin	description	title	imUrl	salesRank	categories
0	0205616461	As we age, our once youthful, healthy skin suc	Bio-Active Anti-Aging Serum (Firming Ultra- Hyd	http://ecx.images-amazon.com/images/I/41DecrGO	{'Health & Personal Care': 461765}	[[Beauty, Skin Care, Face, Creams & Moisturize
1	0558925278	Mineral Powder Brush Apply powder or mineral	Eco Friendly Ecotools Quality Natural Bamboo C	http://ecx.images-amazon.com/images/I/51L%2BzY	{'Beauty': 402875}	[[Beauty, Tools & Accessories, Makeup Brushes
2	0733001998	From the Greek island of Chios, this Mastiha b	Mastiha Body Lotion	http://ecx.images-amazon.com/images/l/311WK5y1	{'Beauty': 540255}	[[Beauty, Skin Care, Body, Moisturizers, Lotio
3	0737104473	Limited edition Hello Kitty Lipstick featuring	Hello Kitty Lustre Lipstick (See sellers comme	http://ecx.images- amazon.com/images/l/31u6Hrzk	{'Beauty': 931125}	[[Beauty, Makeup, Lips, Lipstick]]
4	0762451459	The mermaid is an elusive (okay, mythical) cre	Stephanie Johnson Mermaid Round Snap Mirror	http://ecx.images-amazon.com/images/I/41y2%2BF	NaN	[[Beauty, Tools & Accessories, Mirrors, Makeup
95	6041134473	Restore your skin's firmness and elasticity.\n	Cellulite Massager Face Lift Face Massager 24k	http://ecx.images- amazon.com/images/I/41Mv9hUf	{'Beauty': 26646}	[[Beauty, Skin Care, Face]]
96	6040652705	Cure time: 3 minutes. Performs with ease when	Atnails Nail Uv Gel - Extreme White - French M	http://ecx.images- amazon.com/images/l/41EPV9ft	{'Beauty': 554040}	[[Beauty, Makeup, Nails, Nail Polish]]
97	6041134511	Gold has magic energy of resisting oxidation.\	24k Gold Vibrating Face Lifting Tightening T S	http://ecx.images- amazon.com/images/I/511oshir	{'Beauty': 397584}	[[Beauty, Skin Care, Sets & Kits]]

	asin	description	title	imUrl	salesRank	categories
98	604113449X	The Extra 600 Titanium Micro Needles per rolle	Derma Roller Titanium 1.0mm 600 Micro Needles 	http://ecx.images- amazon.com/images/l/41kVoMvq	{'Beauty': 80310}	[[Beauty, Skin Care, Face, Treatments & Masks]]
99	6053640972	Worried about your hair loss, tired of using p	Toppik Hair Building Fibers Travel Size Small 	http://ecx.images- amazon.com/images/I/419hAhz1	{'Beauty': 319142}	[[Beauty, Hair Care, Hair Loss Products, Styli

100 rows × 9 columns

Out[50]: (259204, 9)

```
In [48]: meta_data_df.isna().sum()
Out[48]: asin
                             0
         description
                         24707
         title
                           444
         imUrl
                            88
         salesRank
                          5188
         categories
         price
                         69274
         related
                         51350
         brand
                        131038
         dtype: int64
In [49]: #exploring NaN and deciding which data is helpful to return to our users fo
In [50]: meta_data_df.shape
```

```
In [51]: from IPython import display
    display.Image(meta_data_df.loc[192]["imUrl"])
#display.Image(meta_data_df_cleaned.loc[259179]["imUrl"])
```

Out[51]:



```
In [52]: meta_data_df.price.describe()
```

```
Out[52]: count
                  189930.000000
         mean
                      24.878165
                      33.431190
         std
         min
                      0.010000
         25%
                       8.240000
         50%
                      15.690000
         75%
                      29.300000
         max
                     999.990000
         Name: price, dtype: float64
```

```
In [53]: meta_data_df[meta_data_df['price'] == 999.99]
```

Out[53]:

	asin	description	title	imUrl	salesRank	Ci
197364	B009PQIAL6	This beautifully sculpted and gracefully desig	"Vernet" Black Dual Dryer Chair With	http://ecx.images- amazon.com/images/I/41ks5sFA	{'Beauty': 582815}	Acc 1

In [54]: display.Image(meta_data_df.loc[197364]["imUrl"])

Out[54]:



Out[55]:

	asin	description	title	imUrl	sale
0	0205616461	As we age, our once youthful, healthy skin suc	Bio-Active Anti-Aging Serum (Firming Ultra- Hyd	http://ecx.images- amazon.com/images/I/41DecrGO	{'H P€ 4
1	0558925278	Mineral Powder BrushApply powder or mineral 	Eco Friendly Ecotools Quality Natural Bamboo C	http://ecx.images- amazon.com/images/I/51L%2BzY	{'B 4
2	0733001998	From the Greek island of Chios, this Mastiha b	Mastiha Body Lotion	http://ecx.images- amazon.com/images/l/311WK5y1	{'B 5
3	0737104473	Limited edition Hello Kitty Lipstick featuring	Hello Kitty Lustre Lipstick (See sellers comme	http://ecx.images- amazon.com/images/l/31u6Hrzk	8'B
4	0762451459	The mermaid is an elusive (okay, mythical) cre	Stephanie Johnson Mermaid Round Snap Mirror	http://ecx.images- amazon.com/images/I/41y2%2BF	
259199	B00LP2YB8E	Color: White\nFullness72 inches\nCenter Gather	2t 2t Edge Crystal Rhinestones Bridal Wedding	http://ecx.images- amazon.com/images/I/41E630m	
259200	B00LOS7MEE	The secret to long lasting colors, healthy nai	French Manicure Gel Nail Polish Set - "Se	http://ecx.images- amazon.com/images/I/41skHL1O	{'B 1
259201	B00LPVG6V0	ResQ Organics Face & Body Wash - With Aloe Ver	ResQ Organics Face & Wash - Aloe Vera	http://ecx.images- amazon.com/images/I/31C1w4Ku	
259202	B00LTDUHJQ	Color: White\n2 Tier \nFullness 72 inches\nSew	2 Tier Tulle Elbow Wedding Veil with Ribbon Ed	http://ecx.images- amazon.com/images/I/51%2B%2B	
259203	B00LU0LTOU	The bags produced by us are 100% ECO friendly	*ECOCRAFTWORLD* GENUINE BUFFALO LEATHER TRAVEL	http://ecx.images- amazon.com/images/I/41kXSEch	

In [56]: #renaming columns we plan to return to users for improved aesthetics

In [57]: meta_data_df.rename(columns={'description':'Description', 'title': 'Product

In [58]: meta_data_df.head()

Out[58]:

	ASIN	Description	Product Name	Image	salesRank	categories	pri
0	0205616461	As we age, our once youthful, healthy skin suc	Bio- Active Anti- Aging Serum (Firming Ultra- Hyd	http://ecx.images- amazon.com/images/I/41DecrGO	{'Health & Personal Care': 461765}	[[Beauty, Skin Care, Face, Creams & Moisturize	N.
1	0558925278	Mineral Powder Brush Apply powder or mineral	Eco Friendly Ecotools Quality Natural Bamboo C	http://ecx.images-amazon.com/images/I/51L%2BzY	{'Beauty': 402875}	[[Beauty, Tools & Accessories, Makeup Brushes	N
2	0733001998	From the Greek island of Chios, this Mastiha b	Mastiha Body Lotion	http://ecx.images- amazon.com/images/I/311WK5y1	{'Beauty': 540255}	[[Beauty, Skin Care, Body, Moisturizers, Lotio	N
3	0737104473	Limited edition Hello Kitty Lipstick featuring	Hello Kitty Lustre Lipstick (See sellers comme	http://ecx.images- amazon.com/images/I/31u6Hrzk	{'Beauty': 931125}	[[Beauty, Makeup, Lips, Lipstick]]	N
4	0762451459	The mermaid is an elusive (okay, mythical) cre	Stephanie Johnson Mermaid Round Snap Mirror	http://ecx.images- amazon.com/images/I/41y2%2BF	NaN	[[Beauty, Tools & Accessories, Mirrors, Makeup	19.

```
In [59]: meta_data_df.isna().sum()
Out[59]: ASIN
                               0
         Description
                           24707
         Product Name
                             444
         Image
                              88
         salesRank
                            5188
         categories
         price
                           69274
         related
                           51350
         brand
                          131038
         dtype: int64
In [60]: #dropping brand due to large # of nulls
In [61]: meta_data_df.drop(columns=['brand'], inplace=True)
```

Methods

We utilized a Normal Predictor model for our initial model, which returned an RMSE of 1.5. We iterated through the following model algorithms to assess which models to further explore: SVD(), SVDpp(), SlopeOne(), NMF(), NormalPredictor(), KNNBaseline(), KNNBasic(), KNNWithMeans(), KNNWithZScore(), BaselineOnly(), and CoClustering(). Our results were based on cross validation and returning the RMSE for each model, along with the fit time and test time. The top 3 models according to Test RMSE were SVDpp, SVD, and Baseline Only. Based on these results, we chose those 3 models to explore further.

We ran multiple grid searchs to test hyperparameters for SVDpp and SVD. Our best model based on RMSE was an SVD model with the following parameters specified: (n_factors=2, n_epochs=20, biased=True).

Setting Up Surprise

```
In [62]: reader = Reader(rating_scale=(1, 5))
    surprise_data = Dataset.load_from_df(surprise_df, reader)
    trainset, testset = train_test_split(surprise_data, test_size=0.2, random_s

In [63]: surprise_data

Out[63]: <surprise.dataset.DatasetAutoFolds at 0x7fd8e984cf10>
```

```
In [64]: # How many users and items are in the trainset
         print('Number of users: ', trainset.n_users, '\n')
         print('Number of items: ', trainset.n_items, '\n')
         Number of users: 22359
         Number of items: 12101
In [65]: print('Type trainset :',type(trainset),'\n')
         print('Type testset :',type(testset))
         Type trainset : <class 'surprise.trainset.Trainset'>
         Type testset : <class 'list'>
         Dummy Model
In [66]: baseline = NormalPredictor()
         baseline.fit(trainset)
Out[66]: <surprise.prediction algorithms.random pred.NormalPredictor at 0x7fd95eb0
         3c40>
In [67]: predictions = baseline.test(testset)
In [68]: baseline = accuracy.rmse(predictions)
         RMSE: 1.4993
         Baseline Models
In [69]: baseline2 = BaselineOnly()
         baseline2.fit(trainset)
         Estimating biases using als...
Out[69]: <surprise.prediction algorithms.baseline only.BaselineOnly at 0x7fd8e9d95
In [70]: predictions2 = baseline2.test(testset)
```

```
In [71]: baseline2 = accuracy.rmse(predictions2)
         RMSE: 1.0890
In [72]: #baseline RMSE of 1.089 utilizing BaselineOnly
In [73]: als_options = {'method': 'als',
         als_baseline = BaselineOnly(bsl_options=als_options)
In [74]: |als_baseline.fit(trainset)
         Estimating biases using als...
Out[74]: <surprise.prediction_algorithms.baseline_only.BaselineOnly at 0x7fd8e687f
         070>
In [75]: predictions = als_baseline.test(testset)
In [76]: als_baseline = accuracy.rmse(predictions)
         RMSE: 1.0890
In [77]: sgd options = {'method': 'sgd',
         sgd baseline = BaselineOnly(bsl options=sgd options)
In [78]: sgd_baseline.fit(trainset)
         Estimating biases using sgd...
Out[78]: <surprise.prediction_algorithms.baseline_only.BaselineOnly at 0x7fd96c692
         d30>
In [79]: predictions = sgd baseline.test(testset)
In [80]: | sgd_baseline = accuracy.rmse(predictions)
         RMSE: 1.0818
In [81]: #our baseline model with sgd improved our RMSE to 1.0818
```

Iterating Over All Algorithms to Assess Which Models to Further Explore

```
In [82]: benchmark = []
# Iterate over all algorithms
for algorithm in [SVD(), SVDpp(), SlopeOne(), NMF(), NormalPredictor(), KNN
# Perform cross validation
    results = cross_validate(algorithm, surprise_data, measures=['RMSE'], c

# Get results & append algorithm name
    tmp = pd.DataFrame.from_dict(results).mean(axis=0)
    tmp = tmp.append(pd.Series([str(algorithm).split(' ')[0].split('.')[-1]
    benchmark.append(tmp)

pd.DataFrame(benchmark).set_index('Algorithm').sort_values('test_rmse')
```

Estimating biases using als... Computing the msd similarity matrix... Done computing similarity matrix. Estimating biases using als... Computing the msd similarity matrix... Done computing similarity matrix. Estimating biases using als... Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Computing the msd similarity matrix... Done computing similarity matrix. Estimating biases using als... Estimating biases using als... Estimating biases using als...

Out[82]:

test_rmse fit_time test_time

Algorithm

SVDpp	1.094490	23.848926	1.397009
SVD	1.094936	8.433316	0.488092
BaselineOnly	1.095902	0.336700	0.191650
KNNBaseline	1.170535	19.163846	2.919733

```
test_rmse
                                   fit_time test_time
                Algorithm
                          1.203121
                                   4.033110 0.484079
             CoClustering
           KNNWithMeans
                          1.213770 18.034438
                                           2.814322
           KNNWithZScore
                          1.216247 20.545019 2.854065
                          1.233196 19.139106 2.495180
               KNNBasic
                SlopeOne
                          1.239357
                                  3.994641 1.064155
                          1.296316 8.622149 0.264613
                    NMF
                          1.497461
                                 0.132576 0.299679
           NormalPredictor
In [83]: #given our results, we will further explor SVDpp and SVD
          SVD Model Exploration
In [84]: #Running an SVD model with defaults on trainset
In [85]: svd = SVD(random_state=42)
          svd.fit(trainset)
          predictions = svd.test(testset)
          print(accuracy.rmse(predictions))
          RMSE: 1.0889
          1.0889451149217502
In [86]: #Checking to see estimated rating for 2 user/product combinations
```

Out[87]: Prediction(uid='A1YJEY40YUW4SE', iid='B00LLPT4HI', r ui=None, est=4.41104

Out[88]: Prediction(uid='A2BLFCOPSMBOZ9', iid='7806397051', r ui=None, est=3.77449

In [87]: |svd.predict('A1YJEY40YUW4SE', 'B00LLPT4HI')

In [88]: svd.predict('A2BLFCOPSMBOZ9', '7806397051')

In [89]: #Cross validate the model

541567184, details={'was_impossible': False})

9861592997, details={'was impossible': False})

In [90]: cv_svd_baseline = cross_validate(svd, surprise_data)

```
Attempt on new split
In [92]: #Hold out 10% of data for validation
         #Create a new surpise data class
         svd_data = Dataset.load_from_df(surprise_df, reader)
         raw ratings svd = svd data.raw ratings
         # A = 90% of the data, B = 10% of the data
         threshold = int(.9 * len(raw_ratings_svd))
         A_raw_ratings_svd = raw_ratings_svd[:threshold]
         B raw ratings svd = raw ratings svd[threshold:]
In [93]: # svd data is now the set A
         svd data.raw ratings = A raw ratings svd
In [94]: #Create a param grid for grid search
         SVD parm grid = {'n factors':[20,50,100,150],'n epochs':[10,20,30],'biased'
In [95]: #Instantiate our grid search & fit to set A
         svd grid search = GridSearchCV(algo class=SVD,param grid=SVD parm grid,meas
         svd grid search.fit(svd data)
In [96]: best_svd_algo = svd_grid_search.best_estimator['rmse']
In [97]: svd grid search.best params
Out[97]: {'rmse': {'n_factors': 20, 'n_epochs': 20, 'biased': True}}
```

```
In [98]: #{'rmse': {'n factors': 20, 'n epochs': 20, 'biased': True}}
 In [99]: # retrain on the whole set A
          trainset svd = svd data.build full trainset()
          best svd algo.fit(trainset svd)
 Out[99]: <surprise.prediction_algorithms.matrix_factorization.SVD at 0x7fd98ffebbe
In [100]: predictions = best_svd_algo.test(trainset_svd.build_testset())
          print('Biased accuracy on A,', end=' ')
          accuracy.rmse(predictions)
          Biased accuracy on A,
                                  RMSE: 0.9392
Out[100]: 0.9391517959433653
In [101]: # Compute unbiased accuracy on B
          testset_svd = svd_data.construct_testset(B_raw_ratings_svd) # testset is n
          predictions = best_svd_algo.test(testset_svd)
          print('Unbiased accuracy on B,', end=' ')
          accuracy.rmse(predictions)
          Unbiased accuracy on B, RMSE: 0.9690
Out[101]: 0.9689750498995585
In [102]: svd2 = SVD(n factors=20, n epochs=20, biased=True, random state=42)
          svd2.fit(trainset)
          predictions = svd2.test(testset)
          print(accuracy.rmse(predictions))
          RMSE: 1.0840
          1.0840257198509056
          Attempt new grid search params with lower n factors
In [103]: SVD parm grid = {'n factors':[2,5,10,20],'n epochs':[10,20,30],'biased':[Tr
In [104]: #Instantiate our grid search & fit to set A
          svd_grid_search = GridSearchCV(algo_class=SVD,param grid=SVD parm grid,meas
          svd grid search.fit(svd data)
In [105]: best svd algo = svd grid search.best estimator['rmse']
```

```
In [106]: svd grid search.best params
Out[106]: {'rmse': {'n_factors': 2, 'n_epochs': 20, 'biased': True}}
In [107]: #{'rmse': {'n factors': 2, 'n epochs': 20, 'biased': True}}
In [108]: # retrain on the whole set A
          trainset svd = svd data.build full trainset()
          best svd algo.fit(trainset svd)
Out[108]: <surprise.prediction_algorithms.matrix_factorization.SVD at 0x7fd97a92197
In [109]: predictions = best_svd_algo.test(trainset_svd.build_testset())
          print('Biased accuracy on A,', end=' ')
          accuracy.rmse(predictions)
          Biased accuracy on A, RMSE: 0.9827
Out[109]: 0.9827370959416434
In [110]: # Compute unbiased accuracy on B
          testset svd = svd data.construct testset(B raw ratings svd) # testset is n
          predictions = best_svd_algo.test(testset_svd)
          print('Unbiased accuracy on B,', end=' ')
          accuracy.rmse(predictions)
          Unbiased accuracy on B, RMSE: 0.9688
Out[110]: 0.9687683063536121
In [111]: svd3 = SVD(n factors=2, n epochs=20, biased=True, random state=23)
          svd3.fit(trainset)
          predictions = svd3.test(testset)
          print(accuracy.rmse(predictions))
          RMSE: 1.0820
          1.08197848557543
In [112]: #Same RMSE as sgd baseline
In [113]: cv svd3 = cross validate(svd3, surprise data)
```

Attempt new grid search params with different Ir_all values

SVPpp Model Exploration

```
In [118]: #Running an SVDpp model with defaults on train
```

```
In [119]: svdpp = SVDpp(random_state=23)
          svdpp.fit(trainset)
          predictions = svdpp.test(testset)
          print(accuracy.rmse(predictions))
          RMSE: 1.0880
          1.0879628428315302
In [120]: cv svdpp baseline = cross validate(svdpp, surprise data)
In [121]: cv_svdpp_baseline
Out[121]: {'test rmse': array([1.08945456, 1.09246937, 1.08849169, 1.09090713, 1.08
          916246]),
           'test_mae': array([0.82466892, 0.82662864, 0.82357916, 0.82629973, 0.824
          07994]),
           'fit_time': (30.680674076080322,
            29.895809173583984,
            29.96164894104004,
            30.057493925094604,
            29.788533926010132),
            'test_time': (0.8825788497924805,
            0.877150297164917,
            0.859544038772583,
            0.885124921798706,
            0.8451321125030518)}
In [122]: # grid search for SVD++
          svdpp_param_grid = {'n_factors':[10, 20],
                               'n epochs':[20, 30],
                               'reg all':[0.02, 0.05],
                              "lr all": [0.007, 0.005]}
          #svdpp_gs_model = GridSearchCV(SVDpp, param_grid=svdpp_param_grid, cv=3, jo
          # Fit and return the best params based on cross validation this will take a
          #svdpp gs model.fit(surprise data)
          #svdpp gs model.best params['rmse']
In [123]: #{'n factors': 10, 'n epochs': 20, 'reg all': 0.05, 'lr all': 0.005}
In [124]: # Instantiate - fit on trainset - score the model on testset
          #SVDpp model = SVDpp(n factors=10, n epochs=20, random state=42, reg all=0.
          #SVDpp model.fit(trainset)
          #predictions = SVDpp model.test(testset)
          #SVDpp gs = accuracy.rmse(predictions)
```

```
In [125]: #RMSE: 1.0823
In [126]: # New dictionary for SVD++
          svdpp_param_grid = {'n_factors':[15, 20, 25],
                              'n epochs':[10, 20],
                              'reg_all':[0.02, 0.05, .07],
                              "lr all": [0.007, 0.005, .002]}
          #svdpp gs model = GridSearchCV(SVDpp, param grid=svdpp param grid, cv=3, jo
          \# Fit and return the best params based on cross validation this will take a
          #svdpp qs model.fit(surprise data)
          #svdpp gs model.best_params['rmse']
In [127]: #{'n factors': 15, 'n epochs': 20, 'reg all': 0.07, 'lr all': 0.005}
In [128]: # Instantiate - fit on trainset - score the model on testset
          #SVDpp model = SVDpp(n factors=15, n epochs=20, random state=42, reg all=0.
          #SVDpp model.fit(trainset)
          #predictions = SVDpp_model.test(testset)
          #SVDpp gs = accuracy.rmse(predictions)
In [129]: #RMSE: 1.0824
          #still not as good as svd and very large fit time; will move forward with s
```

Final Collaborative Filtering Models

Our final model allows us to input the unique reviewerID and number of recommendations we would like the model to return. The model then returns the requested number of items, including the ASIN, Product Name, Description, Image, and predicted_rating. Recommended products are ordered from the highest predicted_rating to the lowest.

```
In [130]: # Building our trainset_full to fit our final model on full trainset
In [131]: trainset_full = surprise_data.build_full_trainset()
In [132]: trainset_full
Out[132]: <surprise.trainset.Trainset at 0x7fd8e984c730>
```

```
In [133]: best_model = SVD(n_factors=2, n_epochs=20, biased=True, random_state=23)
          best model.fit(trainset full)
Out[133]: <surprise.prediction_algorithms.matrix_factorization.SVD at 0x7fd9137a3a6
In [134]: ## Subset data frame to show reviewers the products they have rated
          df_prior_ratings = pd.DataFrame(df.set_index("reviewerID"))
          df prior ratings.drop(columns= ["reviewerName", "helpful", "reviewText", "o
          df_prior_ratings.info()
          <class 'pandas.core.frame.DataFrame'>
          Index: 198502 entries, A1YJEY40YUW4SE to A3UJRNI8UR4871
          Data columns (total 1 columns):
           # Column Non-Null Count Dtype
           0 asin
                      198502 non-null object
          dtypes: object(1)
          memory usage: 3.0+ MB
In [135]: pd.set_option('display.max_colwidth', None)
```

We utilize the same user demonstration purposes in the difference between general recommended products and products recommended by category:

reviewerID: AYRYR6UGT2HAG

```
In [136]: def buyer_recommended_products():
    pd.set_option('display.max_colwidth', None)
    buyer = input("reviewerID: ")
    n_recs = int(input("How many recommendations? "))

already_reviewed = list(df_prior_ratings.loc[buyer, "asin"])
    not_reviewed = meta_data_df.copy()
    not_reviewed = not_reviewed[not_reviewed.ASIN.isin(already_reviewed) ==
    not_reviewed.reset_index(inplace=True)
    not_reviewed["predicted_rating"] = not_reviewed["ASIN"].apply(lambda x:
    not_reviewed.sort_values(by="predicted_rating", ascending=False, inplac
    not_reviewed = not_reviewed[['ASIN','Product Name', 'Description', 'Ima

#Converting links to html tags
    def path_to_image_html(path):
        return '<img src="'+ path + '" width="60" >'

return HTML(not_reviewed.to_html(escape=False, formatters=dict(Image=pa))

return HTML(not_re
```

```
In [137]: buyer_recommended_products()
```

reviewerID: AYRYR6UGT2HAG
How many recommendations? 5

Creating a Recommendation System with an option to add Category of Product

Our additional final model allows us to input the unique reviewerID, the number of recommendations we would like the model to return, and the category of product we would like our recommended products to be. The model then returns the requested number of items, including the ASIN, Product Name, Description, and Image. This will be especially helpful when trying to promote certain items at certain times of year, like Fragrances around Valentine's Day or Skin Care products in the winter time.

```
In [138]: meta data df.categories #which level do we want to go to?
Out[138]: 0
                                                 [[Beauty, Skin Care, Face, Creams &
          Moisturizers]]
                    [[Beauty, Tools & Accessories, Makeup Brushes & Tools, Brushes
          & Applicators]]
                                                 [[Beauty, Skin Care, Body, Moisturi
          zers, Lotions]]
                                                                 [[Beauty, Makeup, L
          3
          ips, Lipstick]]
                                           [[Beauty, Tools & Accessories, Mirrors, M
          akeup Mirrors]]
          259199
                       [[Beauty, Hair Care, Styling Tools, Styling Accessories, Dec
          orative Combs]]
          259200
                                                             [[Beauty, Makeup, Nail
          s, Nail Polish]]
          259201
                                                 [[Beauty, Skin Care, Face, Creams &
          Moisturizers | ]
          259202
                       [[Beauty, Hair Care, Styling Tools, Styling Accessories, Dec
          orative Combs]]
          259203
                                       [[Beauty, Tools & Accessories, Bags & Cases,
          Toiletry Bags]]
          Name: categories, Length: 259204, dtype: object
In [139]: list(meta data df.categories)[:][643][0][1]
Out[139]: 'Makeup'
In [140]: #return unique subcategories from meta deta to give user input options for
```

```
In [141]: subcategories = []
          for row in meta_data_df["categories"]:
              value = row[0][1]
              if value not in subcategories:
                  subcategories.append(value)
          subcategories
Out[141]: ['Skin Care',
           'Tools & Accessories',
           'Makeup',
           'Hair Care',
           'Bath & Body',
           'Fragrance',
           'Fan Shop',
           'Snow Sports',
           'Kitchen & Dining',
           'Health Care',
           'Stationery & Party Supplies',
           'Storage & Organization',
           'Baby & Child Care',
           'Personal Care',
           'Household Supplies',
           'Accessories',
           'Hardware']
```

We see subcategories beyond the Beauty category; we will focus on the Beauty subcategories of 'Skin Care', 'Tools and Accessories', 'Makeup', 'Hair Care', 'Bath & Body', and 'Fragrance'.

```
In [142]: #create a function to extract subcategory level 1 from categories
def get_subcategory(cat):
    value = cat[0][1]
    return(value)
```

```
In [143]: #Create a new column in our meta data df called "sub_cat" containing sub ca
meta_data_df["sub_cat"] = meta_data_df["categories"].apply(get_subcategory)
```

```
In [144]: meta_data_df.head()
```

Out[144]:

Product Name	Imag

moisturizes and protects the skin from damaging environmental factors. \n\nParacress Extract, a natural alternative to cosmetic injections, limits and relaxes microcontractions that create facial lines, producing immediate and long-term smoothing of the skin.\n\nTo Use: Apply a few pumps to Apply a few pumps to a clean and dried face,

neck and dcollet.

barriers.\n\nA nutritive Vitamin Complex

ASIN

	ASIN	Description	Product Name	lmage
1	0558925278	Mineral Powder BrushApply powder or mineral foundation all over face in a circular, buffing motion and work inward towards nose.\n\nConcealer BrushUse with liquid or mineral powder concealer for more coverage on blemishes and under eyes. \n\nEye Shading Brush Expertly cut to apply and blend powder eye shadows.\n\nBaby Kabuki Buff powder over areas that need more coverage. \n\nCosmetic Brush Bag 55% hemp linen, 45% cotton	Eco Friendly Ecotools Quality Natural Bamboo Cosmetic Mineral Brush Set Kit of 4 Soft Brushes and 1 Pouch Baby Kabuki Eye Shading Brush Mineral Powder Brush Concealer Brush(travle Size)	http://ecx.images-amazon.com/images/I/51L%2BzYCQWSLSX300jpc
2	0733001998	From the Greek island of Chios, this Mastiha body lotion is made from Mastic oil, a pure product derived from mastic. With organically grown: Olive oil, red grape leaves, Aloe vera, Rosemary, Bee's wax, Shea Butter.	Mastiha Body Lotion	http://ecx.images- amazon.com/images/I/311WK5y1dMLSY300jpç
3	0737104473	Limited edition Hello Kitty Lipstick featuring shiny black casing with Hello Kitty figure on a pop art pattern background. Cap features the logos of both MAC and Hello Kitty in this collection.	Hello Kitty Lustre Lipstick (See sellers comments for colors)	http://ecx.images- amazon.com/images/I/31u6Hrzk3WLSY300jpç

ASIN	Description	Product Name	Image
4 0762451459	The mermaid is an elusive (okay, mythical) creature, her beauty glimpsed only fleetingly by swimmers and sailors. With this mermaid-inspired iridescent compact, we landlubbers can capture a bit of that shimmering allure. Plus, having a mirror always on hand, we'll have no trouble catching a glimpse of our own gorgeousness (or doing a quick touchup when we need to). Within its slim silhouette, this colorful compact contains a double-sided mirror: Each mirror is large enough to show your entire face, and angling the two offers a side-angle view for hair fixes. The case snaps shut to keep the mirrors scuff-free.	Stephanie Johnson Mermaid Round Snap Mirror	http://ecx.images- amazon.com/images/l/41y2%2BFUdf1LSY300jpç

```
In [145]: def buyer recommended category products():
              pd.set_option('display.max_colwidth', None)
              buyer = input("reviewerID: ")
              n_recs = int(input("How many recommendations? "))
              #request category from subcategories
              request_category = input("Which category of beauty to recommend buyer?
              already_reviewed = list(df_prior_ratings.loc[buyer, "asin"])
              not_reviewed = meta_data_df.copy()
              not_reviewed = not_reviewed[not_reviewed.ASIN.isin(already_reviewed) ==
              not_reviewed.reset_index(inplace=True)
              not_reviewed["predicted_rating"] = not_reviewed["ASIN"].apply(lambda x:
              not_reviewed = not_reviewed[not_reviewed["sub_cat"]==request_category]
              not_reviewed.sort_values(by="predicted_rating", ascending=False, inplac
              not reviewed = not reviewed[['ASIN','Product Name', 'Description', 'Ima
              #Converting links to html tags
              def path_to_image_html(path):
                  return '<img src="'+ path + '" width="60" >'
              return HTML(not_reviewed.to_html(escape=False, formatters=dict(Image=pa
```

In [146]: buyer_recommended_category_products()

reviewerID: AYRYR6UGT2HAG How many recommendations? 5

Which category of beauty to recommend buyer? Fragrance

Out[146]:

	ASIN	Product Name	Description	Image	predicted_rating
13421	B000C1VT0W	Curious by Britney Spears for Women, Eau De Parfum Spray, 1.7 Ounce	Introduced in 2004. Recommended use: casual.When applying any fragrance please consider that there are several factors which can affect the natural smell of your skin and, in turn, the way a scent smells on you. For instance, your mood, stress level, age, body chemistry, diet, and current medications may all alter the scents you wear. Similarly, factor such as dry or oily skin can even affect the amount of time a fragrance will last after being applied	÷	4.279954
20884	B000HJT1CW	The Body Shop Vitamin E Face Mist, 3.3-Fluid Ounce	Vitamin E Face Mist is a quick skin pick-me up and excellent for setting make-up. Spritz it on for instant refreshment, moisture, and protection. With a delicate rosewater scent. Spray the moisturizing mist onto your face once or twice and allow it to dry. It is excellent for setting make-up; just spray over make-up to seal it after applying. Carry with you when traveling, especially when flying to protect your skin from dry air in the cabin and climate changes, so you'll have healthy-looking, hydrated skin when you arrive. Try keeping face mist in the refrigerator during the summer for extra coolness.	Comment of the commen	4.267174
19288	B000GHYSVE	Fantasy by Britney Spears for Women - 1.7 Ounce EDP Spray	Launched by the design house of Britney Spears. When applying any fragrance please consider that there are several factors which can affect the natural smell of your skin and, in turn, the way a scent smells on you. For instance, your mood, stress level, age, body chemistry, diet, and current medications may all alter the scents you wear. Similarly, factor such as dry or oily skin can even affect the amount of time a fragrance will last after being applied	8	4.251050
10348	B0009OAHVO	L'eau D'issey (issey Miyake) by Issey Miyake for Men - EDT Spray	Introduced in 1994. Fragrance notes: citrus and spice combined with lower notes of musk, amber and woods. Recommended use: evening. When applying any fragrance please consider that there are several factors which can affect the natural smell of your skin and, in turn, the way a scent smells on you. For instance, your mood, stress level, age, body chemistry, diet, and current medications may all alter the scents you wear. Similarly, factor such as dry or oily skin can even affect the amount of time a fragrance will last after being applied	300 500	4.245603

```
In [147]: #pulling out images for our recommendation e-mails
In [148]: color club = meta data df.loc[meta data df['ASIN'] == "B00A1Y177A"]
In [149]: color club
Out[149]:
                                              Product
                          ASIN Description
                                                                                       Image sale
                                                Name
             200571 B00A1Y177A
                                    A linear
                                            Color Club
                                                                              http://ecx.images-
                                                                                               {'E
                                 holographic
                                           Halographic
                                                      amazon.com/images/I/51J8BWjszoL._SX300_.jpg
                                                                                                1
                                  nail polish
                                             Hues Nail
```

Polish,

Green,

Cloud Nine, .05 Ounce

Light

that will

Α

take you to

cloud nine.

halographic
nail polish
that will
bring a
touch of
heaven to
everything
you do.
Favorite nail
polish for

In [150]: display.Image(color_club.loc[200571]["Image"])

Out[150]:



In [151]: bed_head = meta_data_df.loc[meta_data_df['ASIN'] == "B001EWF2SI"]
 bed_head

Out[151]:

	ASIN	Description	Product Name	Image	sales
60398	B001EWF2SI	TIGI BedHead After the Party Smoothing Cream 3.4 Ounces	TIGI Bed Head After the Party Smoothing Cream, 3.4 Ounce(pack of 2)	http://ecx.images-amazon.com/images/I/31oiW3t2VBLSY300jpg	{'B€ 2

```
In [152]: display.Image(bed_head.loc[60398]["Image"])
```

Out[152]:



```
In [153]: curious = meta_data_df.loc[meta_data_df['ASIN'] == "B000C1VTOW"]
    curious
```

Out[153]:

ASIN	Description	Product Name	
are na th Fo a o	Introduced in 2004. Recommended use: sual.When applying any fragrance please consider that there is several factors which can affect the latural smell of your skin and, in turn, ne way a scent smells on you. for instance, your mood, stress level, age, body chemistry, diet, and current medications may all alter the scents you wear. Similarly, factor ch as dry or oily skin can even affect the amount of time a fragrance will last after being applied	Curious by Britney Spears for Women, Eau De Parfum Spray, 1.7 Ounce	r amazon.com/images/I/412S0EU\$

```
In [154]: display.Image(curious.loc[13422]["Image"])
```

Out[154]:



```
In [155]: fantasy = meta_data_df.loc[meta_data_df['ASIN'] == "B000GHYSVE"]
fantasy
```

Out[155]:

	ASIN	Description	Product Name	
19289	B000GHYSVE	Launched by the design house of Britney Spears. When \$\& \pmax \text{A0}\$; applying \$\& \pmax \text{A0}\$; any fragrance please consider that there are several factors which can affect the natural smell of your skin and, in turn, the way a scent smells on you. \$\& \pmax \text{A0}\$; For instance, your mood, stress level, age, body chemistry, \$\& \pmax \text{A0}\$; diet, and current medications may all alter the scents you wear. \$\& \pmax \text{A0}\$; \$\& \pmax \text{A0}\$; Similarly, factor such as dry or oily \$\& \pmax \text{A0}\$; skin can even affect the amount of time a fragrance will last after being applied	Fantasy by Britney Spears for Women - 1.7 Ounce EDP Spray	amazon.com/images/I/51MiFc%

```
In [156]: display.Image(fantasy.loc[19289]["Image"])
```

Out[156]:



Evaluation of Model

The following is code to take a random user, finds a product they should like based on what Amazon recommended to them in the bought together recommendations for their highest rated product. Then it uses our model to predict the user's rating for that product.

```
In [157]: #Join our review and meta data
    joined_df = surprise_df.join(meta_data_df.set_index("ASIN"),on="asin",how="
In [158]: #Confirming join worked
    len(joined_df) == len(surprise_df)

Out[158]: True
In [159]: #Select a random reviewer
    user_ID = "AYRYR6UGT2HAG"
```

```
In [160]: #Inspect random user's reviews
    user_ID_DF = joined_df[joined_df["reviewerID"] == user_ID]
    user_ID_DF
```

In [161]: #checking the items the users have reviewed; looking at asin with 5 review: #in the related column, we see products that are purchased with Cure Natura #pulling out the asin of the related product--we assume user should also li #will check our system's predicted rating

```
In [162]: #Find Amazon's bought together recommendation ASIN for user's top rated ite
bt_asin = user_ID_DF[user_ID_DF["overall"] == (user_ID_DF["overall"].max())
#We expect that this ASIN should recieve a high predicted rating from our s
from IPython import display
print(joined_df[joined_df["asin"]==bt_asin]["Description"].values[0])
display.Image(joined_df[joined_df["asin"]==bt_asin]["Image"].values[0])
```

Biore SARASARA UV Aqua Rich Waterly Essence Sunscreen 50g SPF50+ PA+++ for Face and Body.SPF50+ PA+++ sunscreen for face and body.It is Water-base Wash off with regular cleanser.Fresh fruit aroma

Out[162]:



```
In [163]: #User our model to predict a rating given this product and user combination
    best_model.predict(uid=user_ID,iid=bt_asin)

Out[163]: Prediction(uid='AYRYR6UGT2HAG', iid='B004LR07D0', r_ui=None, est=4.261800
    862764359, details={'was_impossible': False})
In [164]: #estimated rating of 4.26 for this product for this user
```

Final Model Evaluation

The final recommendation model using SVD yielded a RMSE of 1.0820 meaning that, on average, our predicted review scores for Amazon buyers were 1.0820 points off of the true value of review scores. This score is more than half a point drop from our baseline model. On a review scale of 1-5, we believe that is a significant improvement.

The model also has other features that greatly improves the personalization of a post-purchase marketing email:

 No repeat products. The model will not recommend items that the buyer has already purchased. This helps improve product discoverability.

- Prioritizes the best match for the buyer. Whether the model is recommended through the
 catalog of products, or through a sub category, it will always deliver N number of the top
 predicted reviews for a buyer.
- Subcategory filtering. The model allows for filtering beauty products based on six subcategories, allowing a more refined search.
- Image retrieval. The model converts the URL to an image and delivers this image alongside recommended titles and descriptions.

Limitations and Next Steps

While our model optimizes for minimizing the RMSE of predicted reviews, it has its limitations. First, our dataset was skewed towards higher ratings as nearly 60% of all reviews were rated 5 points. This in turn skews our predicted values higher. While this may not matter when grabbing the highest rated products, it certainly would affect our lower rated items. We suggest looking into whether these high ratings are a product of the dataset we used, or are consistent with Amazon buyer behavior.

Secondly, our model does not handle indiscriminate reviewers - or reviewers who rate all products the same. This means that our model does not capture their preferences well. We suggest a separate survey be sent to these buyers post-purchase in an effort to determine their preferences. We could then find a way to incorporate these preferences in a future model.

Third, our model does not address the cold start problem. Our model needs prior reviews from users in order to offer recommendations. Next steps would be to add a content-based approad to address this problem.

Finally, we noticed that the dataset often miscategorizes products in their subcategories (haircare, skincare, etc.), which can lead our subcategory predictor to recommend misclassified products. We recommend implementing a standardized classification of subcategories when new products are added to the marketplace.

Conclusion

The Amazon marketing team can implement our recommendation tools quickly and with ease in order to offer more individualized recommendations for users. This will increase user engagement and user purchases. Our model can also be used to market certain types of products that may be popular seasonally, such as sending out individualized Skin Care recommendations in the winter time/dry season, or Fragrance recommendations around gift-giving occassions such as Valentine's Day.