

joshlefkowicz@gmail.com | 3152783346 | Manlius, NY 13104

### Summary

Experience as a server made me an efficient and detail-oriented worker, even in a fast-paced environment. Having worked there for years I often led my shifts, delegating tasks to servers in order to ensure maximum quality and efficiency. This also improved my people skills, as interacting with customers was a big part of the job. Being co-president of FM Fresh Meals taught taught my leadership, organization and communication, as I was the middleman for communications between volunteers, the farm and the food pantry.

#### Skills

- Assignment Delegation
- Guest Service
- Customer Service Management
- Cleaning and Sanitation

- Personnel Training
- Team Leadership
- Planning/scheduling
- People skills

### Experience -

Matthew 25 Farm | Tully, NY Fm Fresh Meals Co-President and Farm Coordinator

07/2022 - 08/2023

- Volunteered at the farm in exchange for fresh produce for the local food pantry
- Organized when volunteers would visit the farm
- Recorded the weights of harvests and reported to the local food pantry
- Shuttled the produce to the food pantry
- Ran informational meetings to boost volunteer enrollment, with much success

Brookdale Assisted Living | Manlius, NY . Server Shift Leader

10/2021 - 08/2023

- Provided leadership to servers and other restaurant staff members by setting an example of excellent service.
- Assisted with training new servers on company policies and procedures as well as proper food handling techniques.
- · Assigned tasks to servers to ensure efficient operations
- Inspected all tables prior to seating guests in order to ensure cleanliness standards were being met.
- Trained and acclimated new servers to the workplace's culture and
- Cleared dishes from tables during and after meal service to maintain clean dining area.
- Provided exceptional service to high volume of daily customers.
- Completed end-of-shift paperwork accurately and submitted it according to company guidelines.

## **Education and Training**

SUNY College At Geneseo | Geneseo, NY **Associate of Science** Expected in 05/2027

Fayetteville-Manlius Senior High School | Manlius, NY **High School Diploma** 06/2023

### **Activities and Honors**

- Photography
- Rugby
- Plant-Keeping

# Accomplishments

Scholar Athlete Award