

Citi-Bike Data Challenge

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IS THERE AN OPPORTUNITY?

If we reduce claims we

1. reduce temporary cost coverage, legal fees, administrative costs, etc and
2. get publicity and improve brand reputation

Scale of the problem:

- Roughly 5,000 crashes involving bikes and cars annually
- ~40% of these are likely Citi Bike users
→ 2000 cases per year

HOW CAN WE DO SOMETHING?

Nudging is promising:

- Effective: Benefits hard to prove
- Versatile delivery channels:
 - Within Citi Bike app
 - AXA mobile app
 - 3rd party wearables
- Multiple intervention types:
 - Push notifications
 - Incentive programs
 - Route suggestions

Key considerations:

Nudging fatigue: Keep interventions rare to maintain effectiveness

Neighborhood discrimination: Avoid reinforcing existing spatial inequalities

Usage disincentive: Don't discourage overall bike usage

Solution: Precise identification of dangerous area × time combinations

DATA DRIVEN CITI BIKE OPTIMIZATION

Extensive data-driven optimization across multiple domains:

Operations: Rebalancing optimization, station relocation, dynamic corrals

User Experience: Interface redesign, app improvements, kiosk enhancements

Business Models: Bike Angels program, discounted memberships, incentive systems

Policy & Equity: Expansion to underserved areas, public accountability metrics

Why no data + crash data for safety interventions?

→ It's complicated ...

DATA IS COMPLICATED: SPACE AND TIME MATTERS

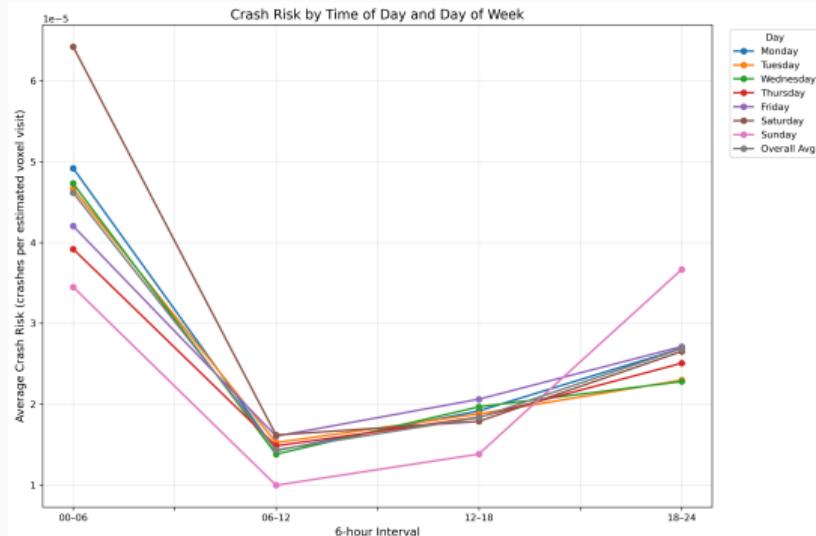


Figure 1: Risk varies by day and time

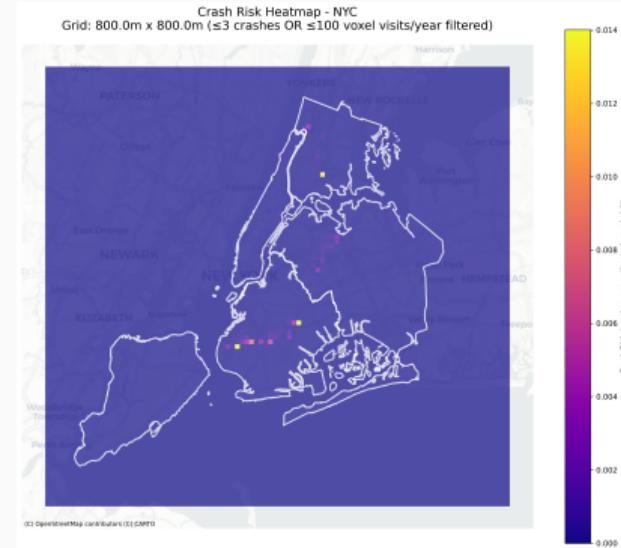


Figure 2: Risk varies by location

High spatial and temporal variability in crash risk

COMPLEX INTERACTING EFFECTS

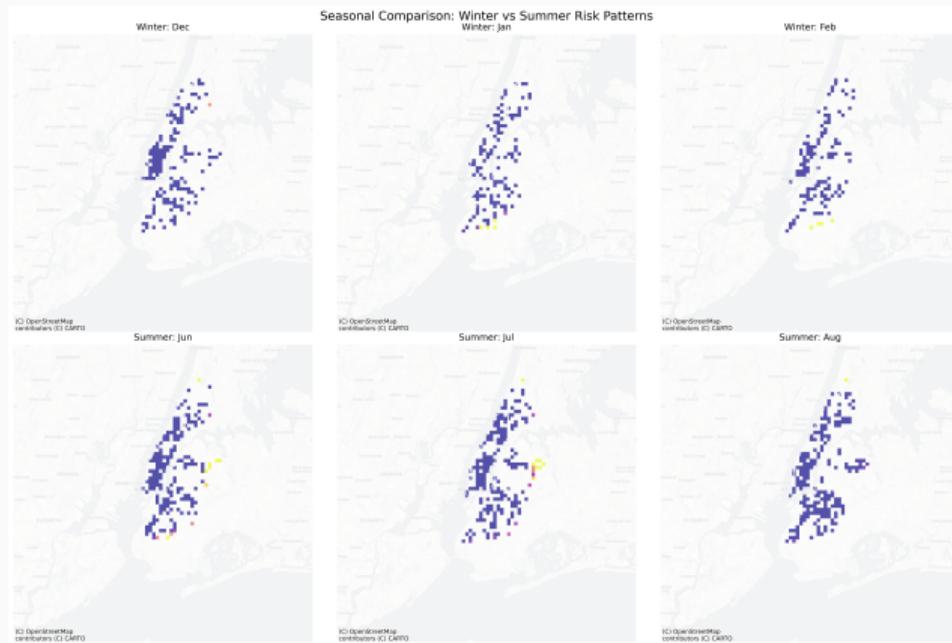


Figure 3: Seasonal risk patterns differ spatially

Problem: Despite rough rasterization

- spatial clusters are not homogeneous and inconsistent across time and
- crash cases per voxel approach outlier territory.

CURRENT BEST SOLUTION: SIMPLE, DIGESTIBLE RULES

Honest assessment: With current data alone, we cannot reliably identify specific danger zones. Instead, we should focus on easy rule.

Time-based warnings:

Be extra careful during night hours and weekends

Peak risk periods: Friday-Sunday evenings

Location-based guidance:

Exercise caution in areas with low bike traffic

Increased vigilance near highways and major intersections

Avoid isolated routes during off-peak hours

Future direction: Predict dangerous areas ahead of time by integrating additional data sources (weather, traffic, events) and conduct careful re-analysis.

IMPLEMENTATION DETAILS

For full details on data processing and analysis methods, please consult the documented source code:

`src/apps/rasterize_data.py`

`src/utils.py`

`src/jupyter/vis_results.ipynb`