#### JULIETTE ZIMMER

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**Objective:** Seeking a kitchen position.

**SUMMARY:** Focused, self-directed and driven individual with strong foodservice skills.

# **Summary of Qualifications**

- Strong passion for foodservice/hospitality industry with 10+ years experience in both fast casual and fast food environments
- Proactive problem solver and able to multi-task
- Able to work quickly and prioritize while recovering from busy meal rushes
- Excellent knowledge in taking care of culinary facilities, equipment, materials and supplies
- Strong customer service skills, particularly with hospitality and suggestive selling

## **Professional Experience**

## **Homemaker / Household Manager**

## 2011 - Present

- Cooks all meals from scratch nightly, following proper nutritional guidelines and clean-as-you-go mentality. Plans meals based on what foods are on hand and what is in season.
- Prepares a wide variety of foods: artisan-style fresh baked breads, rice and pasta dishes (including sauces), salads, stir fry dishes, steamed and fresh cut foods, and occasional sweets (such as cookies and cakes).
- Thoroughly cleans kitchen, bathroom, and living areas weekly, within short time deadlines.
- Organizes and plans all grocery spending within a budget.

# Whataburger Cashier/ Hostess

2011 - Present

- Operates register to ring up orders, with accuracy. Works efficiently in a fast-paced work environment while also cleaning tables and restrooms in a timely manner.
- Assists with fryer operation (french fries, chicken, fish) during breakfast hours and supports team during rush periods when not operating the cash register.
- Friendly and skilled at resolving customer service issues that arise.
- Mentor and develop new employees with high level of excellent customer service. Reliable team player.

# CEC Entertainment Service Manager / POS Manager

2008 - 2011

- Developed a reputation for expert knowledge of company operations. Maintained impeccable standards, ensuring shifts ran smoothly. Monitored both sales and suggestive selling results. Assisted employees on proper food safety, cleanliness, and presentation procedures as both a coach and a leader.
- Actively assisted with interviewing, hiring, training, and developing new employees. As the service manager: actively demonstrated great hospitality while teaching it as well.
- Demonstrated excellent eye for detail, including: making sure restaurant supplies were always working and in good repair, ensuring that employees had the correct tools and proper equipment to do their job. Followed up to communicate any other store needs with the proper channels.

- Actively monitored the store cleanliness in a wide variety of areas: kitchen, restrooms, dining areas, gaming sections, etc. On a daily basis, maintained kitchen back storage areas daily to keep them neat and organized as well.
- Monitored and assisted with additional maintenance type duties such as: dusting difficult-to-reach areas, cleaning air vents, window and awning cleaning.

### **CEC Entertainment**

Kitchen: AM Dough Production / Cook / Cashier-AM Prep / Team Leader

2004 - 2008

- Was responsible for the preparation of more than 70% of the weekly pizza dough needs. Followed proper temperature/holding guidelines to make dough, set up a make table and sandwich table, operated a mixer and oven, hand-bunned dough into different portion sizes, and operated a rollout machine to form pizza crusts.
- Prepared pizzas, sandwiches and other side dishes, following specific company standards for presentation, both accurately and properly. Switched between tasks quickly without falling behind.
- Assisted with pizza topping and salad bar food prep. Prepared a wide variety of items for pizzas
  and the salad bar: seasonal fruits and vegetables and some canned goods. Properly prepared,
  rotated and dated food items in order to avoid waste.
- Responsible for cleaning kitchen equipment and work areas. Maintained district-wide reputation for cleanest kitchen.
- Assisted with putting away truck deliveries, along with checking that products are correct.

# **Hotel Housekeeper**

2004

#### The Clarion Inn

- Actively and enthusiastically supported staff during busy football season in the fall, instantly gaining reputation as a fast worker.
- Willingly took on extra assignments: cleaned and restocked restrooms for the dining area each morning prior to beginning regular housekeeper shift.

## **Education**

# Child Nutrition and Cooking (Online Coursera Course)

Coursera Course: University of Stanford (2016)

# **Certificate in Computer Programming in Information Systems**

State University of New York at Farmingdale (2001-2003)

#### **Business Communication**

Course at Suffolk Community College in Brentwood, NY (2002)

(Manager's Name)

## **HR Manager**

# **Company Name**

## **Company Address**

Date Dear Mr./Mrs./Ms. (Manager's Name)

I'm writing to you in reference to the recent job opening for a cook position.

Recently I found myself watching an inspiring video on YouTube by Vincent Talleu called "Bakery Work". It features French man who shows his work in a UK bakery. He shows every step of his job, and even when it is time to clean up, he genuinely looks like he really likes that too! I can completely relate with that. The video ends with the man happily trying some of the food he worked so hard to make and the caption, "best job in the world". I feel like this sums up how I feel when I when I work in the kitchen. I find doing the same thing every day is not boring at all and putting a lot of care into the work and seeing the results - well, that is what makes food service so great.

I have been working with food for my entire working history and I am excited to be applying for this position. I have experience with pizza and some sandwich making, food prep, salad bar work, and most recently, operating the fryers in a fast food restaurant environment. I have spent the last 5 years mastering more advanced culinary techniques, such as making sauces, rice and pasta dishes, and also creating steamed vegetable and stir fry meals, using freshly cut vegetables. My most impressive skill is my ability to bake artisan quality breads.

Right now I am interested in returning to kitchen work, something that I found very enjoyable and rewarding because I love the making things happen and helping others. I would very much like to be considered as one of your staff.

I have attached my resume for your review and would very much like to be considered as one of your staff.

Sincerely,

Name

**Address** 

T: Phone number

E: email address

http://www.indeed.com/cmp/Rag-Mops/jobs/College-Friendly-No-Night-or-Weekenddf115fd93a0d432d?q=No+Night+No+Weekend

https://www.indeed.com/cmp/Imperial-Maid-Service/jobs/Maid-Housekeeping-Cleanere4dc1424d849c5b7?sjdu=QwrRXKrqZ3CNX5W-O9jEvWyEFzNviaxgaDPTGe5Ujo8J23MNJ1FJZ4Zfzn9FrBlr2bA4wXj1ym2hlcA1bU9jTQUHWz7a9PKRRv3VhVq