JULIETTE ZIMMER

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Objective: Seeking a Housekeeper position.

SUMMARY: Focused, self-directed and driven individual with strong housekeeping skills.

Summary of Qualifications

- Strong passion for service/hospitality/foodservice industries with 10+ years experience
- Proactive problem solver and able to multi-task
- Works well without supervision
- Able to speak, write and read English fluently

Professional Experience

Homemaker

2011 - Present

Household Manager

- Cooks all meals from scratch nightly, following proper nutritional guidelines and clean-as-you-go mentality. Carefully plans meals based on what is on hand and in season.
- Thoroughly cleans kitchen, bathroom, and living areas weekly, within short time deadlines
- Organizes and plans all grocery spending within a budget

Cashier/ Hostess

2011 - Present

Whataburger

- Operates register to ring up orders, with accuracy. Works efficiently in a fast-paced work environment to clean tables and restrooms in a timely manner.
- Friendly and skilled at resolving customer service issues that arise.
- Mentor and develop new employees with high level of excellent customer service. Reliable team player.

Kitchen Staff/ Service Manager

2004 - 2011

CEC Entertainment

- Maintained district-wide reputation for cleanest kitchen.
- Actively monitored the company standards for cleanliness in a wide variety of areas: kitchen, restrooms, dining areas, gaming sections, etc.
- Developed and maintained a store cleaning spreadsheet. Communicated all store needs with staff for both weekly and monthly assignments, including ensuring all necessary cleaning supplies were adequately available, stocked, and being used properly.
- Actively assisted in store maintenance, including miscellaneous projects such as: dusting difficultto-reach areas, cleaning air vents, and performing window and awning cleaning.

Hotel Housekeeper

2004

The Clarion Inn

- Actively and enthusiastically supported staff during busy football season in the fall, instantly gaining reputation as a fast worker
- Willingly took on extra assignments: cleaned and restocked restrooms for the dining area each morning prior to beginning regular housekeeper shift.

Education

Child Nutrition and Cooking (Online Coursera Course) Coursera Course: University of Stanford (2016)

Certificate in Computer Programming in Information Systems

State University of New York at Farmingdale (2001-2003)

Business Communication

Course at Suffolk Community College in Brentwood, NY (2002)