

# ARTIFICIAL INTELLIGENCE & MACHINE LEARNING

CAREER GUIDE

## INTRODUCTION

Data has garnered a great deal of attention over the past decade and is being considered as the new oil because it's extremely valuable to organisational success. This data economy with its vast reservoir of vital information is pushing for innovations in Data Science, Artificial Intelligence, Machine Learning, and <u>Deep Learning</u> technologies. Machines are learning from data to derive patterns and insights to aid various applications and processes.

## APPLICATIONS OF ARTIFICIAL INTELLIGENCE

With the fast-paced advancements in the field of Artificial Intelligence and related technologies, we can witness AI applications being used in our routine lives. Automated customer support systems, chatbots, and personalized shopping experience with product recommendations are common examples of this.

With smart autonomous cars driving on roads and autonomous drones delivering items directly to doorsteps, a great deal of transportation and service issues will be resolved effectively. Companies like Walmart and <a href="Mailto:Amazon">Amazon</a> are investing heavily in making drone delivery a reality and an efficient system of delivering goods faster and safely.

The creative fields are also adopting AI as a means of exploring new ideas in art and music in this technologically advanced era. Other applications of AI can be witnessed in the new-age Security and Surveillance systems where technologies like image processing, data science, facial recognition, and voice recognition are helping security forces to develop better systems to identify and act upon security breaches, many a time before they actually happen.

## **IMPORTANCE** OF AI

Artificial Intelligence is influencing people and businesses at a massive scale and has become an inseparable component of our lives today. The scope of AI will only increase in the near future. The everyday interaction with AI to make our lives simpler is evident in the way we use our smartphones to navigate around the city, with live insights on traffic, suitable and fastest routes, and other recommendations. Also, virtual digital assistants such as Cortana or Alexa are making our lives simpler than ever.

Businesses are exploring the scope and utility of AI to devise new products, processes, and capabilities with an aim to gain competitive advantage along with saving costs and time. The vast amounts of data collected by businesses along with concepts like the Internet of Things are driving marketing decisions and improving operations and customer service.



## **INDUSTRY APPLICATIONS**

## OF AI

Here are a few sectors that are being massively influenced by Artificial Intelligence.

#### **Healthcare**

Al technologies are being developed to help medical institutions to streamline clinical as well as administrative healthcare processes. Accenture analyzed the <u>Al applications in healthcare</u> in terms of estimated potential annual benefits by application by 2026. Here is what the study established:

ROBOT-ASSISTED SURGERY	\$40B
VIRTUAL NURSING ASSISTANTS	·
ADMINISTRATIVE WORKFLOW ASSISTANTS	\$20B
FRAUD DETECTION	\$18B
DOSAGE ERROR DETECTION	\$17B
CONNECTED MACHINES	\$16B
CLINICAL TRIAL PARTICIPANT IDENTIFIER	\$14B
	\$13B
PRELIMINARY DIAGNOSIS	\$5B
AUTOMATED IMAGE DIAGNOSIS	\$3B
CYBERSECURITY	\$2B

Source: Forbes Insights - Al And Healthcare: A Giant Opportunity

#### **Entertainment**

Today media and <u>entertainment</u> companies are training ML algorithms to design advertisements and develop film trailers. Personalized user experience is given a lot of importance with streaming channels that recommend content based on specific user activity and behaviour.

Artificial Intelligence software are improving the speed and efficiency of the media production process and the ability to organize visual assets. Many gaming platforms are also adopting new technologies to enable a more interactive gaming experience. Sports show maximum affinity towards using Artificial Intelligence for game preparation and real-time analysis of the on-field action.



## **Banking and Finance**



Applications of Artificial Intelligence in Banking and Finance are set to revolutionize the industry and bring it up to a more secure and sophisticated platform. Al is being used to detect anti-money laundering patterns, which is much more efficient than the traditional rule-based software systems.

Talking about Algorithmic trading, reports suggest that automated Al systems are behind more than 70% of the trading today. One of the fields where Al has proved to provide the most accurate and superior results is 'Fraud Detection'. Apart from the regulatory and legal aspects, banks and financial institutions are using chatbots and virtual assistants to provide better customer services than ever.



## Marketing

Al-generated content is big news among the content-generating and aggregating agencies and professionals. Smart content curation allows better engagement with visitors on a website by showing content pieces relevant to them. Another aspect is Voice Search which is set to change the future SEO strategies. Brands need to keep up and leverage huge returns on organic traffic with high purchase intent.



Marketing automation, programmatic media buying, propensity modelling, predictive analytics, and lead scoring are other applications where AI can leverage better results. Some Machine Learning algorithms can run through vast amounts of historical data to draw insights on the ads that performed best, audience targeted for the same, and buying stage.

Al is also helping to evolve the concept of dynamic pricing, web and app personalization, chatbots, and re-targeting, some of the marketing aspects directed towards conversion.

#### **Retail and e-commerce**

Image search is a very important application of Artificial Intelligence for e-commerce. It makes it so much easier for shoppers to search products similar to a product image across sellers online. All is also deriving sense and insights out of the massive amounts of data generated by the minute.





## **Manufacturing**

Smart factories are primarily driven by AI concepts and technologies taking active measures for increased productivity, environment friendliness, and quality of life at these intensive workplaces. Artificial Intelligence is being applied for quality checks, maintenance, and creating more reliable designs and layouts for the plant and its processes.

Apart from that, it is also reducing environmental impact by applying methods of cutting down waste and using the resources optimally. An example of this is demonstrated by Siemens, where hundreds of sensors feed an AI operating data processing system to adjust fuel valves to keep emissions as low as possible.





The outcome of these applications and the general acceptability of these technologies can be seen in the form of increased job opportunities and new work domains. This has created a necessity to learn new skills and move from older, redundant roles to newer, high-paying jobs, given one acquires the required skillset and subject matter knowledge.

In this age and time, there are plenty of opportunities to move horizontally and vertically across organizations and industries. With sophisticated skills and continuous learning, employees can deem themselves irreplaceable and make a strong position for themselves in the job market as highly preferred resources.

The myth that AI will eat up jobs is being constantly proven wrong by these innovative solutions and applications of Artificial Intelligence. The jobs will surely be displaced by leaving some roles redundant, but a lot more opportunities will open up, demanding an upskilled workforce.

## CAREER OPPORTUNITIES

'Artificial Intelligence Specialist' was #1 on LinkedIn's 2020 Emerging Jobs Report Al specialists have seen a **74% job growth** annually in the past 5 years.

(Source: LinkedIn Emerging Jobs Report, 2019)

By 2020, AI will create **2.3 million jobs** and eliminate 1.8 million jobs.

(Source: Gartner, 2017)

Al could add as much as \$15.7 trillion to the global economy by 2030.

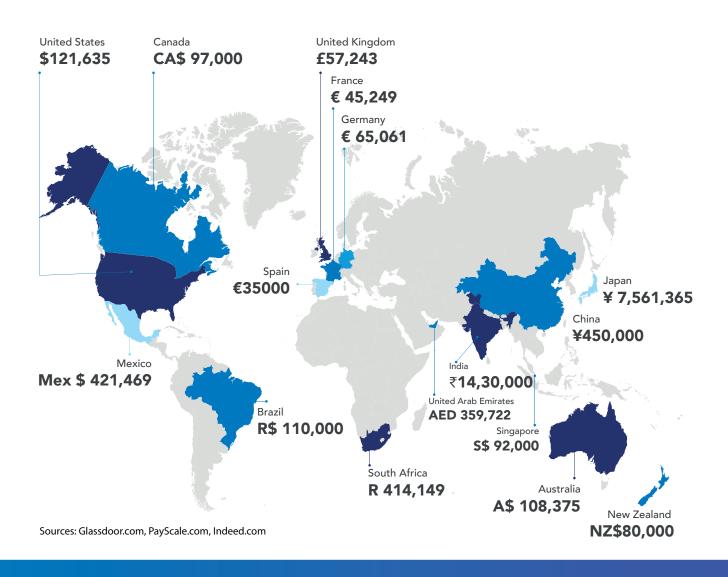
(PwC, 2019)

You can enter into the field of Artificial Intelligence and pursue a career in the same by following these five steps:

- Understand the AI career landscape
- Research and list out popular job roles in the field of AI and evaluate which suits you best
- Understand the education and knowledge pre-requisites to pursue your chosen job role
- Enrol in relevant programs to gain the necessary skills and knowledge
- Start with the job hunt to land your dream job

### AI SALARY TRENDS ACROSS THE GLOBE

Average salaries for 'Machine Learning Engineer'



## TOP 5 AI JOB TITLES WITH THE HIGHEST SALARIES

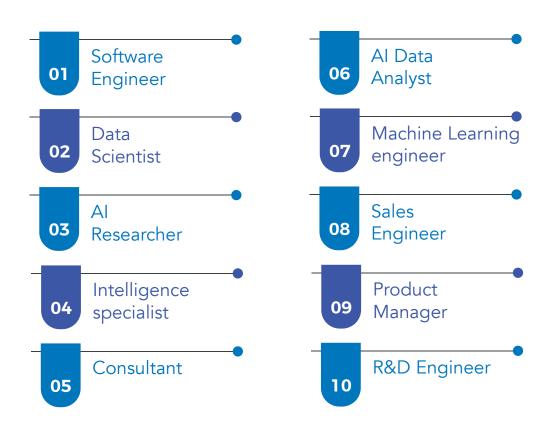
- Machine Learning Engineer
- Data Scientist
- Computer Vision Engineer
- Data Warehouse Architect
- Algorithm Engineer (Source: Indeed, 2019)



## A JOB TITLES

MIT Sloan's research aggregated the responses of over 3000 analysts, executives, and managers across industries and deduced that 85% of them believed that AI will provide a competitive advantage to their businesses. But, on the other hand, only 20% have started to implement this technology in their own businesses. Also, the World Economic Forum's report forecasts that AI and robots at the workplace will create 58 million net new jobs in the coming years. The landscape is wide and varied for a career in AI and professionals can expect a major shift in the quality, number, location, and permanency in AI specialist roles.

The job roles offered by companies hiring for AI roles



# TOP INDUSTRIES FOR AI AND MACHINE LEARNING

- Manufacturing
- Supply Chain Management
- ★ Healthcare
- ★ Education
- ★ IT Service Management

- ★ Financial Services
- ★ Energy & Mining
- ★ Agriculture
- ★ Retail & eCommerce
- ★ Telecom

#### **LEADING ORGANIZATIONS FOR AI**









































(Sources: Towards Data Science Blog, 2019; US News & World Report, 2019)

## SAMPLE

## **JOB DESCRIPTIONS**

#### ARTIFICIAL INTELLIGENCE ENGINEER

## Responsibilities

- Set up and manage AI development and production infrastructure
- Help AI product managers and business stakeholders understand the potential and limitations of AI when planning new products
- Build data ingest and data transformation infrastructure
- Identify transfer learning opportunities and new training datasets
- Build AI models from scratch and help product managers and stakeholders understand results
- Deploy Al models into production
- Create APIs and help business customers put results of your AI models into operations

## **Skills Required**

 Demonstrated proficiency in multiple programming languages with a strong foundation in a statistical platform such as

Python, R, SAS, or MatLab

Experience building AI models in platforms such as

Keras, TensorFlow, or Theano

Demonstrated commitment to learning about AI through your own initiatives through

courses, books, or side projects

#### MACHINE LEARNING ENGINEER

Machine Learning Engineer responsibilities include creating machine learning models and retraining systems. To do this job successfully, you need exceptional skills in statistics and programming. The knowledge of data science and software engineering is an added advantage. Your ultimate goal will be to shape and build efficient self-learning applications.

## Responsibilities

- Study and transform data science prototypes
- Design machine learning systems
- Research and implement appropriate ML algorithms and tools
- Develop machine learning applications according to requirements
- Select appropriate datasets and data representation methods
- Run machine learning tests and experiments
- Perform statistical analysis and fine-tuning using test results
- Train and retrain systems when necessary
- Extend existing ML libraries and frameworks
- Keep abreast of developments in the field

## **Skills Required**

- Proven experience as a Machine Learning Engineer or similar role
- Understanding of data structures, data modelling & software architecture
- Deep knowledge of mathematics, probability, statistics & algorithms
- Ability to write robust code in Python, Java and R
- Familiarity with machine learning frameworks like Keras or PyTorch and libraries like scikit-learn
- Outstanding analytical and problem-solving skills

## **SKILLS** REQUIRED

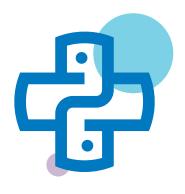
The top skills that employers seek in AI professionals are Natural Language Processing, Machine Learning, Neural Networks, Cloud Computing, Data Science, Analytics, and Pattern Recognition among others.

While the technical skills on your <u>resume</u> will surely help you land a good job in Artificial Intelligence, you cannot ignore the supporting written and verbal communication skills that are needed to convey how the AI tools and services are deployed within the business or industrial processes.

Professionals are required to be hands-on with the following tools, techniques, and programming languages:

## **Python**

Object-Oriented Programming, Python is a very useful and robust programming language that focuses on RAD (Rapid Application Development). The ever-changing libraries are the reason that it is an ideal choice for developers working on Al projects.



The benefits of using Python are:



PRE-BUILT LIBRARIES



MINIMAL CODING



PLATFORM AGNOSTIC



**FLEXIBILITY** 

#### Java



This programming language derives a major part of its syntax from C and C++. It is fast, powerful, and secure along with easier debugging. Java is architecture -neutral and hence portable with no implementation-dependent aspects of a specification. The multi-threading feature makes it possible for a program to perform various tasks simultaneously.

#### The benefits of using Java are:



SCALABILITY



BETTER USER INTERACTION



PLATFORM AGNOSTIC



LARGE-SCALE PROJECTS

#### R

Considered as a Statistical Software, R is specialized for statistics, data visualization, and data analytics with graphical tools. It has effective data handling and storage facility and runs on all platforms, being easily ported to another platform. A common application is in monitoring user experience on Social Media.



The benefits of using R are:



OPEN SOURCE & FREE



CAN CONNECT WITH OTHER LANGUAGES



ADVANCED VISUALIZATIONS

Other tools which are also important are Hadoop, Spark, and SAS.

## POST GRADUATE PROGRAM IN

# ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING





The Post Graduate Program in Artificial Intelligence and Machine Learning (PGP-AIML) is a 6-month-long comprehensive program by The University of Texas at Austin and Great Learning.

Designed to enable career outcomes in AI and Machine Learning, the program uniquely combines a comprehensive curriculum, covering the most widely-used tools and techniques in the industry, with a hands-on learning approach. A structured learning journey keeps you on track throughout as you achieve your weekly learning milestones with your mentor and benefit from their rich professional experience.

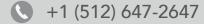
Following a "learn by doing" pedagogy, the program offers you the opportunity to apply your skills and knowledge in real-time every week through interactive mentor-led practice sessions with practicing AI/ML experts from leading companies. This is supplemented by industry-scale hands-on projects to build your portfolio.

On a whole, the program empowers you with the skills, body of work, and job market insights you need to find the right career opportunities or lead AI and ML in your current organisation.

All this comes with the credibility, global advantage, and academic leadership of The University of Texas at Austin.

#### **LEARN MORE AND APPLY**

## **Contact Details**



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