Placeholder for Servicing Guidelines

From One-Pager Guidelines

Serviceability

- How will the components that make up this epic be tested?
- How will we have confidence in the deployments/shipping of the components of this epic?
- Identifying secrets (e.g. PATs, certificates, et cetera) that will be used (new ones to be created; existing ones to be used).
  - Instructions for rotating secret (if the secret is new)
- Does this change any existing SDL threat or data privacy models? (models can be found in sharepoint folder)
- Does this require a new SDL threat or data privacy models?
- Steps for setting up repro/test/dev environments?

Rollout and Deployment

- How will we roll this out safely into production?
  - Are we deprecating something else?
- How often and with what means we will deploy this?
- What needs to be deployed and where?
- What are the risks when doing it?
- What are the dependencies when rolling out?

Monitoring

- Is there existing monitoring that will be used by this epic?
- If new monitoring is needed, it should be defined and alerting thresholds should be set up.

FR Hand off

- What documentation/information needs to be provided to FR so the team as a whole is successful in maintaining these changes?
- If you have created new monitoring rules - what tools/processes should FR use to troubleshoot alerts
- If existing monitoring is used, do the parameters need to be updated to accommodate these new updates

Was this helpful? 👍👎