

JEFFERY JOHNSON

Information Technology

CONTACT

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SOFT SKILLS

Leadership
Project Management
Team Management
Communication
Budget Management
Resource Planning
Employee Training
Process Improvement

HARD SKILLS

Microsoft Office
Advanced Excel for Analytics
Multicloud - AWS, Azure, GCS
Cloud Computing and Infrastructure
Python
PHP, MySQL, SQL, and NoSQL
Linux Server
Kubernetes/Docker
Windows Server
UX Design
SaaS, PaaS, and IaaS
HTML5 and CSS
Network Security
Technical Writing
Information Systems

CERTIFICATIONS

Google Data Analytics
Google IT Support
Google Project Management
Google Cybersecurity

PROFILE

I am a seasoned IT professional with over 22 years of experience in Business Analysis, Leadership, and Communication. I have a proven track record of managing people and projects, and I am passionate about leveraging technology to drive business growth. My expertise includes developing and implementing IT strategies, leading cross-functional teams, and delivering innovative solutions that meet business needs. I am a skilled communicator and collaborator, with a talent for building strong relationships with stakeholders at all levels. I am committed to continuous learning and professional development, and I thrive in fast-paced, dynamic environments.

EXPERIENCE

Co-Manager/Operations Manager

Wal-Mart Inc. 2014-2024

- Lead all aspects of projects, including capacity planning, resource allocation, project documentation, client engagement, and change management.
- Address and resolve project risks, roadblocks, and obstacles while securing resources to efficiently complete deliverables.
- Manage employee relations, including performance management, employee engagement, and conflict resolution.
- Develop and manage budgets, ensuring that all financial targets are met and that all financial reporting is accurate and timely.
- Analyzed and optimized business processes to reduce costs, improve efficiency, and increase customer satisfaction.

EDUCATION

Bachelor's in Science - Information Technology
Southern New Hampshire University

ORGANIZATIONS

ACM - Association for Computing Machinery
Sigma Alpha Pi - National Society for Leadership and Success (NSLS)