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## **Summary**

Motivated and dedicated professional transitioning into the tech industry, known for being a fast learner and a hard worker. Eager to embrace new challenges and quickly acquire the skills necessary to excel in a dynamic environment. With a strong commitment to personal and professional growth, I am enthusiastic about contributing to innovative projects and collaborating with teams to drive success. Ready to dive into the tech world and make a meaningful impact through determination and a passion for learning.

## Skills

- Communications
- Staff management
- Data collection and analysis
- Customer service
- Strategic planning
- Organization
- Budgeting

- Tech savvy
- Fast learner
- Creativity and Innovation
- Staff Motivation
- Windows 10
- Windows 11
- Microsoft word

## Work History

Matador Mexican Grill | Loveland, CO General Manager of Food Service 10/2021 - Current

- Developed and implemented strategies to increase customer satisfaction and loyalty.
- Created operational policies and procedures to ensure efficient operations, quality control, and safety standards.
- Coordinated with vendors to ensure proper supply of food items at competitive prices.
- Trained and supervised staff members in all aspects of restaurant operations.
- Monitored daily financial transactions and prepared weekly reports for management review.

C.C Logic | Loveland, US Smart Home automator

08/2018 - Current

- Problem resolution
- Business Planning
- Supervision
- Assessed customer needs and worked with supply chain and quality teams to find solutions
- Set aggressive goals for employees in order to boost motivation and drive company success
- Created budgets and prepared quotes for new products and services
- Set up and operate audio equipment for live events, such as microphones, sound speakers, mixing boards, and digital recorders.
- Troubleshoot any technical issues with the audio equipment.
- Adjust sound levels to ensure optimal sound quality during recording sessions or live performances.

N/A | Loveland, CO **Audio Technician** 10/2017 - Current

- Record and edit audio files using software programs such as ProTools and Logic Pro.
- Mix music tracks together to create a cohesive sound.

City of Loveland Government | Loveland, US Wastewater Supervisor

08/2021 - 08/2022

- Developed team communications and information for meetings
- Collaborated with customers to determine their needs and deliver the best service

## Education

Google Cybersecurity Professional Certificate | Loveland, CO Certification in Cyber Security

Expected in 2025

This is the first course in the Google Cybersecurity Certificate. These courses will equip me with the skills i need to prepare for an entry-level cybersecurity job.

Google | Loveland, CO **Certification** in Foundations of Cybersecurity 11/2024

• I completed foundations of cyber security through Google with a 96.96%

Loveland High School | Loveland, CO **High School** 01/2019