Jess Markowitz

Certified UX Designer passionate about social justice, lifting up underserved communities, and creating healthcare access for all. Proud to hold over a decade of combined experience in patient-facing healthcare roles, clinical research, and health tech.

CONTACT

JLMarkowitz@gmail.com

(585) 802-1001

New York, NY

Portfolio
LinkedIn

SKILLS

Design

Wireframing, Storyboarding, Persona creation, User research, Lo- and Hi-Fidelity Prototyping, Usability testing

Tools

Figma, Proto.io, Canva, Behance, VSCode, GitHub, Salesforce, EMR systems (eClinicalWorks, OncoEMR)

EDUCATION

SUNY at Brockport

BSc. in Psychology and Gender Studies

CareerFoundry

Certified UX Designer with Frontend Development specialization

EXPERIENCE

Flatiron HC (NY, NY)

Product Solutions Specialist: 9/20 - present

→ First point of contact for doctors, nurses, and other users of OncoEMR: a web-based, oncology-specific electronic medical record (EMR) system used by over 1,700 oncology clinicians every day to diagnose, treat and manage patients undergoing cancer treatment.

Planned Parenthood of Greater NY (NY, NY)

Clinical Research Coordinator: 5/17 - 9/20

→ Recruited and enrolled study participants using an informed consent model, as well as reported and documented AEs, SAEs, and protocol deviations. Maintained site SOPs, audit-ready regulatory binders, case report forms, enrollment logs, and drug/device accountability logs for trials. Facilitated site monitoring visits with sponsors.

Planned Parenthood of Greater NY (NY, NY)

Health Care Associate Trainer: 10/13 - 5/17

→ Trained medical assistants on contraceptive and abortion counseling, EMR and medical history documentation, HIV testing, and pregnancy testing. Assisted MDs and RNs with patient care and transport, documenting medical issues and concerns. Wrapped and sterilized instruments using autoclave, and assembled sterile trays and kits for medical providers.