

Jamie Meredith

Technical Project Manager

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SUMMARY

I am a passionate technology professional with a strong background in delivering exceptional web experiences. I find my greatest fulfillment helping others achieve success, personally and professionally. I am passionate about technology in many forms, with experience ranging from 16+ years working with the Drupal open source project, to helping develop and design 3D printed LED lighting products. I look forward to leveraging my experience as a leader in my next role as a Technical Project Manager.

SKILLS

- Drupal CMS (16 years)
- Senior Account Management (6 years)
- Web Architecture (15 years)
- Product Development (6 years)
- Agile Methodologies (12 years)
- Project Management (15 years)
- Customer Service (15 years)
- Digital Marketing (15 years)
- Jira / Scrum Workflow (12 years)
- Team Leadership (12 years)
- Strategic Planning (10 years)
- HTML / CSS (15 years)

PROJECTS

NBC Universal - 2014 NBC Olympics Website Launch and On-Site Hosting Support

Technical Account Manager

Managed a 12 person technical team for NBC Universal while also being responsible for providing technical consultation between the various service groups maintaining the web presence of the 2014 Sochi Olympics. Our team successfully delivered more than 6 million unique visitors, served over a 30 day time frame.

- *Primary engagement:* Hosting infrastructure monitoring and account level management, budgetary and resource usage reporting, performance testing and test monitoring
- *Technology:* Amazon Web Services, Drupal, SumoLogic, Akamai

NBC Universal - MSNBC Drupal Migration and Launch / [Project Link](#)

Led and architected the successful migration of the MSNBC website from a custom built solution to the Drupal platform.

- *Primary engagement:* Solution architecting, managing migration efforts, account management, budgetary and resource usage reporting, performance testing and test monitoring
- *Technology:* Amazon Web Services, Drupal, SumoLogic, Akamai

Dartmouth University Web Services Restructure / [Project Link](#)

Established a new Drupal hosting infrastructure with the Dartmouth University web team through development of a platform for addressing the website management needs of the university.

- *Primary engagement:* Hosting infrastructure monitoring and account level management, budgetary and resource usage reporting, performance testing and test monitoring
- *Technology:* Amazon Web Services, Drupal, SumoLogic, Akamai

Additional Key Projects

- Thomson Reuters - 2012 Olympics Website
- NBC Sports - Comcast Sports Network Drupal Migration
- Thomson Reuters - 2012 Olympics Website
- NBC Sports - GolfChannel.com Drupal migration
- NBCUniversal - PBS Kids Sprout

EXPERIENCE

OWNER

TMG Finish Services | Nashville, TN

2017-2020

TMG Finish Services is a company that I operated for three years in Nashville. The company specialized in finishing services for homeowners and businesses. I managed all aspects of the business including project management, execution of the work needed and all customer engagement.

DIRECTOR OF OPERATIONS

Plan Left | Nashville, TN

2015-2016

As Senior Director of Operations, I was responsible for ensuring the successful delivery of all products and services for Plan Left. My responsibilities included:

- Management of all team resources including HR, payroll and benefits
- Operational and technical management for all Plan Left products and services

- Technical architecture oversight of projects and campaigns
- Management of relationships with customers and partners

CUSTOMER SUCCESS ENGINEER

Acquia | Boston, MA

2015

As a customer success engineer at Acquia, my primary focus was ensuring the successful onboarding and migration of customers onto the Acquia Platform. My responsibilities included:

- Technical onboarding of customers onto Acquia hosting infrastructure and systems
- Technical audits and reviews of customer sites
- Provide customers with consultation on best practices for both Drupal and Acquia products

TECHNICAL ACCOUNT MANAGER

Acquia | Boston, MA

2012-2015

My role at Acquia had the primary goal of ensuring customer success utilizing the Drupal platform through Acquia products and services. Success is delivered for our customers through providing deep technical consulting, technical/communications/logistics support, team leadership and project management. My responsibilities included:

- Strategic account development
- Simultaneous management of 10+ enterprise customers, their projects and teams
- Daily collaboration and consultation with large enterprise application development teams
- Provided consultation to customers about technical needs
- Quality of build technical audits for customer applications
- Provide customers with consultation on best practices for both Drupal and Acquia products

VP OF BUSINESS DEVELOPMENT

MCN Interactive | Nashville, TN

2011-2012

Primary responsibilities included exploration and vetting of new business opportunities, client strategy and planning, development and strategy of new product lines.

LEAD DEVELOPER

South Central Media | Nashville, TN

2009-2010

As the lead developer I was responsible for managing a team of Drupal programmers. I was also responsible for guiding the direction of our technology platforms and product lines. I managed internal IT resources and hosting for the Digital Operations Group at South Central Media.

ACCOUNT MANAGER

Centresource Interactive Agency | Nashville, TN

2008

- Responsibilities included the management of client accounts from planning to finalizing project closeout. This included the management of project budgets, timelines and client expectations.

EDUCATION

CERTIFICATION, TECHNICAL PROJECT MANAGEMENT

2021

Thinkful

- As a student in the Thinkful Technical Project Management Immersion program, I became proficient in all aspects of the project management process with a focus on technical project development and management.

INTERESTS

Beekeeping, 3D printing, art, sustainability, MAKE, photography, woodworking, LED design