
WORK EXPERIENCE

Symphony Ventures

Nov 2018 – Present

Robotics Process Automation Consultant

- Delivery of 8 high-quality processes into production for business process outsourcing company, using UiPath.
- Contributing to growth of new RPA team, adding improvements to best practices, standards and training.
- Oversaw development of a web-based complexity estimator to improve efficiency of process analysis
- Aided development of a NICE accelerator, built in C# and front-end design with VueJS.
- Implementing unassisted automation for courier company to improve customer experience using UiPath. Involved in creating documentation and coordinating with stakeholders to manage effort and time estimates.

Maitre Choux

Jul 2018 – Nov 2018

Sales Assistant

- Delivering consistently high-quality customer service and providing in-depth product knowledge.
- Routinely performing hygiene checks and ensuring visual presentation of store was to an excellent standard.
- Processing sales at checkout and through delivery platforms, managing customer relationships and stock.

VOLUNTARY EXPERIENCE

Oxfam, Summer volunteer

Aug 2016, Aug 2017

- Responsible for Oxfam online sales, ensuring that weekly targets for sales were met.
- Ensuring excellent customer service, managing the till and mentoring new volunteers.
- Collaborated in teams to sort donations and increase profits by encouraging Gift Aid sign ups.

UberVolunteers, University ambassador

Oct 2015 – Jun 2016

- Promoting the organisation throughout the year, arranging a stand in the student union to attract prospective volunteers. 15% of volunteers were referred through me on the first year.
- Giving presentations about the organisation and analysing competitors to see how to improve the company.
- Assisted in managing the social media page on Facebook page to increase publicity, reaching out to over 1000 people on its first year.

PASS Leader, Mentor

Sep 2015 – Jun 2016

- Scheduled weekly sessions with first year undergraduates in Chemical Engineering to provide support and insight into university and the course.
 - Preparing resources for future sessions to help aid answers and improve understanding.
 - Arranged events outside of the meetings to strengthen relationships
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EDUCATION

University of Manchester, MEng Chemical Engineering

Sep 2014 – Jul 2018

Design Project: 'Methanol Carbonylation via CATIVA Process for the manufacture of Acetic Acid'

Dissertation: 'Infrared Spectral Pathology: The Influence of the Glass Substrate on Tissue Classification and Implications for Clinical Translation'

Overall Mark: First Class

St. Michael's Catholic Grammar School, North Finchley

Sep 2012 – Jul 2014

Advance Levels: Biology (A), Chemistry (A), Mathematics (A), Economics AS (A)

Park High School, Stanmore

Sep 2008 – Jul 2012

GCSE: 6A*, 4A, 2B with A* in Mathematics, A in English Literature and Language and B in German

SKILLS & INTERESTS

Skills Microsoft Office, UiPath, Blueprism, C#, VB, HTML/JS/CSS**Interests** Captain of a 6-a-side Student Soccer football team, Young Leaders award for football and badminton, completing 10km Great Manchester Run, climbing, snowboarding.