

# ***Jason L. Loucel***

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## **Mission:**

Work with talented people who share my passion for developing innovative software solutions. Create effective feedback loops with stakeholders ensure objectives and concerns are addressed timely. Be an advocate for quality and lead by example.

## **Experience:**

### **Quality Assurance Engineer II CDK Global, LLC**

Sep '11 to Cur

- Work closely with product managers and developers to design and implement new features
- Validate issues reported by users, support, and project management
- Identify and document steps for defect reproduction ensuring effective regression tests are created
- Manage defect and test repositories for both manual and automated tests
- Develop automated test scripts in JavaScript using Test Complete automation suite
- Building Selenium automation framework for web projects in Java
- Utilize agile methodologies in development tasks, scrum
- Applications deployed across range of services, JBoss, Linux, Windows Server, Postgres, SQL, IIS
- Use of Jira, Greenhopper, TestLink, and Bamboo project management tools
- Lead collaboration and priorities meetings for three development projects
- Manage scrum list, backlog, and project sprints
- Perform targeted regression testing during project development
- Verify hardware and internal/external API integrations against new product versions
- Collaborate with development and product managers to develop test plans for new functionality

### **Software Quality Assurance Specialist Unishippers Global Logistics, LLC**

Oct '08 to Sep '11

- Designed and implemented process automation using QuickTest Professional
- Ensure that business requirements were met each software release
- Java web applications running on JBoss, Siebel CRM
- Manual and usability testing on several web deployed applications
- Document defects in Trac defect management system
- Black and White box testing of web integrations with 3<sup>rd</sup> party API's
- Exploratory testing of business workflows to provide robust user experience
- Validate data integrity between front-end and database
- Retained the duties of Automation Support Specialist

### **Automation Support Specialist**

Apr '01 to Oct '08

#### **Unishippers Global Logistics, LLC**

- Provide training for all automation products, Seibel CRM
- Integrate shipping automation hardware and software
- Document process workflows and developed process improvement plans
- Updated training documents, maintained online support documentation
- Liaison between end users and developers
- Supported over 200 franchise locations

**Education:**

Westminster College, BS in Computer Science

Graduate May '17

Salt Lake Community College, AS in Computer Science & Information Systems

Graduate Aug '15

ITT Technical Institute, AAS in Computer Network Systems Technology

Graduate May '01

**Personal:**

Eagle Scout, Honorary Kentucky Colonel, Q4B Employee award (Unishippers)