File 20090909.2137: Today I contacted the following people through www.linkedin.com: Hal Forsberg, Chris Raymond, Patti Spicer, Clint Winebrenner, Jared Praniewicz, and Charles Nightingale. Not contacted (not found): Ian Levy of CESG and Bill Beckwith of Objective Interface Systems (www.ois.com).

Update: I got back responses right away from Hal Forsberg and Patti Spicer. I followed up with both immediately.

'My thesis problem is to figure out what happened and how better to do it the next time. It's a great thesis problem. (Now all I have to do is solve it.)'

## References