

# Jean Luis Urena

## Software Engineer

BRONX, NY · [eljean@live.com](mailto:eljean@live.com)

### PROFILE

I focus on designing and implementing smart and scalable solutions with meaningful experiences for the end users.

### EDUCATION

Rochester Institute of Technology, B.S in Computer Science

Aug 2015 – Dec 2018, Rochester, NY

### EMPLOYMENT HISTORY

Associate Software Engineer, **Teladoc Health**

Jan 2018 – Present, Purchase, NY

May 2017 – August 2017, Purchase, NY

Work with Ruby on Rails, React, Redux, Elixir with Phoenix and MySQL to develop, demonstrate and document software solutions based on user stories, changes and information needed.

- Enhanced video conference experience and video conference logging. Ultimately, this helped decrease canceled visits due to technical issues by over 10% and increased our confidence on detecting and ease to debug/fix future production issues involving video conferences.

- Spearheaded WCAG initiative to help make the member website accessible to all users irrespective of disability. With this work we were awarded a WCAG compliance certification with an overall score of 9/10.

Software Engineer (Intern), **Ultimate Software**

Aug 2017 – Dec 2017, Weston, FL

Worked with .NET, Ruby and JavaScript to developed and documented software improvements and changes.

Most notably, decoupled various services into modular micro-services, essentially increasing scalability, improving performance by over 30% and improving user experience.

Quality Assurance Engineer, **EarthLink**

Jan 2017 – Apr 2017, Rochester, NY

Using the CUITe testing framework on a .NET application, implemented automated integration, performance and load tests to ensure, quality of the application and to provide detailed reports of quality metrics.

### LINKS

[jlurena.me](http://jlurena.me)

[github.com/jlurena](https://github.com/jlurena)

[medium.com/@jlurena123](https://medium.com/@jlurena123)

### SKILLS

JavaScript

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ReactJS

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Redux

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Ruby

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Ruby on Rails

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CSS & HTML

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Java

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Elixir

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Phoenix Framework

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SQL

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Android Development

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