

Jakob D. Luter

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[Portfolio](#) • [LinkedIn](#) • [GitHub](#)

Education

UNIVERSITY OF TEXAS AT SAN ANTONIO

Bachelor of Arts, Psychology. 3.51

Awards and honors: Cum Laude, Dean's List, President's List

San Antonio, TX

05/2020

BRAINSTATION

Full-stack software development bootcamp.

06/2022 – 08/2022

Experience

SHERCO USA | Web Developer

San Antonio, TX | 02/2023 - Present

- Managed, designed, and developed customer features for multiple websites. Provided Tier 1 IT Support and training for new and existing Microsoft Office products. Developed WordPress sites with custom plugins that brought in \$12,000+ in monthly revenue using PHP, JS, HTML, and CSS. Improved eCommerce SEO resulting in 3k+ average monthly visitors and 8k+ average monthly revenue. Developed custom API tools for B2B sales on eCommerce sites. Integrated products with Google and Meta business suites to promote digital marketing.

COMPLETE CHESS | Web Developer

San Antonio, TX | 11/2022 – 02/2023

- Maintained, updated, and improved multiple websites as a contractor for a local San Antonio Chess Club and non-profit utilizing WordPress; hosted on WP Engine. Created a secure email system used for notifications and customer support through Google Cloud services that linked with MailChimp. Provided digital marketing solutions resulting in increased weekly views and higher sign-ups for events.

POTLUCK HOSPITALITY | Farmer's Market Facilitator

San Antonio, TX | 06/2022 – Present

- Performed a variety of physical labor tasks with other facilitators (lifting 50+ pounds without assistance) in specific time-windows to ensure efficiency of a market. Maintained inventory for retail sales and promoted company branding through face-to-face customer service/support. Communicated customer feedback, requests, and complaints effectively to management team.

ALAMO AREA COUNCIL OF GOVERNMENTS | IDD Coordinator

San Antonio, TX | 08/2020 – 06/2022

- Demonstrated superb communication skills by working with over 50 customers with disabilities and their families consistently. Documented encounters and PHI/Medical Records using Microsoft Office while logging in company database, resulting in 150+ datapoints monthly. Demonstrated problem-solving and crisis-identification skills by assessing customer's living environments to ensure fair treatment. Connected customers with Medicaid resources available to them based on their disabilities. Provided training to new team members on CMS platform.

Portfolio

PERSONAL SITE

Web Developer

<https://jluter.com>

- Designed and built a responsive, single-page-application entirely in React. Utilized TypeScript, SCSS, and THREE.js 3D modeling with custom glsl shaders. Hosted on AWS S3 Bucket, DNS managed by Cloudflare. For a list of my projects, please visit this site.

Skills

Technical: React.js, TypeScript, PHP, CSS3, HTML5, Bootstrap, SASS, JavaScript, jQuery, THREE.js, glsl, Microsoft Suite, Microsoft Access, Redux, Gulp.js, Node.js, Express.js, Next.js, Git, MySQL, SQL, SSH, CLI, Google Cloud, DNS, TCP/IP, AWS, Docker, REST, GraphQL, Jest, WordPress, Shopify, BigCommerce, CI/CD

Soft: Communication, Teamwork, Time-management, Coachability, Leadership, Documentation, Attention-to-detail, Consistency, Flexibility, Punctuality, Quick-Study