# **JONATHAN LYLE**

# **Software Engineer**

# **SUMMARY**

Software Engineer with 6+ years of experience **bridging the gap between engineering, product, and business needs**. Skilled at **identifying edge cases, optimizing workflows, and leading discussions with stakeholders** to develop scalable, user-focused solutions. Proficient in **TypeScript, Kotlin, Python, and Node.js**, with expertise in Al integration, cloud architecture, and automation.

# **EXPERIENCE**

### Full Stack Software Engineer II

### Alcon (Contracted through Hoylu)

iii 09/2022 - Present ♀ Long Beach, CA (Remote)

- · Developed core features that enhanced doctor-patient interactions, increasing adoption and driving business growth
- · Utilized TypeScript, Kotlin, and Node is to implement new rebate programs, automate return processes, and support product rollouts
- · Collaborated with the iOS team to integrate web views, debug rendering issues, optimize performance, and handle API communication bugs
- Optimized Kotlin Spring Boot backend and Node is services to enhance system performance and scalability
- Built Python KPI reporting scripts to analyze patient activity, email interactions, and orders. Structured data to ensure new features supported seamless
  reporting and long-term scalability. Used my extensive knowledge of our NOSQL database to create efficient and effective queries
- Played a key role in developing and deploying an Al-powered patient data import feature, leading the implementation of a critical page that streamlined EHR
  extraction for doctors

# Software Engineer II

#### **Ambassador Software**

- · Spearheaded daily stand-ups for a team of five engineers, ensuring alignment and efficiency
- · Proactively identified and resolved system bugs, reducing the backlog by 70% and improving platform stability
- · Investigated and resolved complex implementation challenges using JavaScript, addressing customer-reported bugs and enhancing system reliability
- Enhanced Node.js backend to improve referral processing speed
- Planned and implemented new automation integrations with Ambassador Software

# Software Consultant (Part Time/Contract)

#### Deskvana

- · Engineered a Slack application with Node.js, enabling real-time communication and workflow automation
- · Developed and integrated Slack API solutions, enhancing functionality and streamlining interactions between external systems
- Designed and maintained authentication and cloud functions on Google Cloud Platform (GCP) to ensure secure and scalable operations
- · Optimized system performance and reliability, reducing downtime and improving user experience

# Senior Software Developer-CRM Systems

### Clarus Inc

- · Designed and delivered custom plugins and JavaScript web resources, enhancing functionality for enterprise clients
- Orchestrated technical strategy for a CRM consultant team, designing B2B solutions that integrated Dynamics CRM with .NET workflows, RESTful APIs, and SQL databases while ensuring scalability and security
- · Performed in depth analysis on bussiness needs in order to bring a unique technical perspective that meshed business goals with practical implementation
- · Executed complex SQL migrations to transfer data from legacy systems to new services, ensuring data integrity and minimal downtime

# Software Developer - CRM Systems

### **Clarus Inc**

- · Developed and maintained custom JavaScript web resources to enhance CRM functionality and user experience
- Developed custom automation scripts and client-specific solutions to streamline business workflows, leveraging Python, Java, and C# to enhance efficiency
  and system functionality
- · Built scalable and reusable components within the CRM system to support business needs
- Debugged automation and web resource quickly to maintain smooth functionality

# **EDUCATION**

### B.S. in Computer Science

# **University of California**

# **SKILLS**

