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The New RERO Statistics Services

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Introduction I

- ▶ institutions need statistics for reports and analysis
- ▶ as instance manager we need statistics to understand user behavior

Introduction II

- ▶ a statistical module exists in Invenio
 - ▶ unfortunately it includes **bots accesses** (widely more frequent than humans)
 - ▶ it does not give enough detailed information
- ▶ awstats
 - ▶ too general
 - ▶ bad robot detection
 - ▶ bad user interface (lacks of multiple filters)
- ▶ google analytics
 - ▶ difficult to add instance specific information such as collections
 - ▶ data protection (privacy)

we therefore decided to create our own module

Workflow

1. parse apache log to retrieve access information
 - ▶ IP address
 - ▶ datetime
 - ▶ URL
 - ▶ http status
 - ▶ referrer
2. filters accesses to keep only useful accesses (to avoid bots traffic)
3. on the fly Elasticsearch indexing
4. users can access the statistics using a specific web page
 - ▶ angular based interface using ajax request to query the ES index

Technology

- ▶ indexing
 - ▶ apache logger that pipe into a home-made indexing script
 - ▶ on the fly indexing using Invenio API to **enrich** data
 - ▶ **black IPs** creation
 - ▶ specific Elasticsearch index
 - ▶ use UASparser: User Agent String parser
 - ▶ GeoLiteCity: geo-localisation IP based database
- ▶ frontend
 - ▶ based on **AngularJS**
 - ▶ use ajax request to a Flask-API

Apache Log Parsing

- ▶ on the fly indexing using a script CustomLog "|log_indexing.py"
- ▶ regular expression to parse logs
- ▶ remove non pertinent data (images, css, etc.)
- ▶ remove bots accesses

Enrich the Data

- ▶ add informations using Invenio API, UASparser and GeoLiteCity
 - ▶ with a *recid* and Invenio API we add:
 - ▶ insitution
 - ▶ document type
 - ▶ UDC domains
 - ▶ patrimonial collection
 - ▶ based on the URL we add:
 - ▶ *recid*
 - ▶ file name
 - ▶ request type: simple search, advanced search, file uploads, etc.
 - ▶ language of the interface
 - ▶ referrer
 - ▶ using GeoLiteCity and the IP address we add
 - ▶ country

Frontend

- ▶ use AngularJS with bootstrap and highcharts
- ▶ ajax based Elasticsearch queries through a JSON-RPC Flask server
- ▶ has been **tested** by several institutions and the feedback is widely positive

Considered as Human Access

- ▶ corresponds to a predefined list of valid URLs (search, record, file, etc.)
- ▶ referrer does not match Bots regular expression
- ▶ IP in white list tips
- ▶ IP not in black list

White List

- ▶ RERO Institutions IPS extracted from Invenio (web access)

Black List IPS Rules

Used to remove undeclared bot accesses.

- ▶ more than 1 access to **"/robots.txt"**
- ▶ more than 20 accesses to **MarcXml** (/export/xm)
- ▶ more than 20 accesses to **MODS** (/export/xo)
- ▶ more than 20 accesses to **subformat** (subformat*)
- ▶ more than 20 accesses to file **version** (?version=1)
- ▶ more than accesses to records or files with an unlikely **"referrer"** (direct access from the main page):
 - ▶ <http://doc.rero.ch>
 - ▶ <https://doc.rero.ch>
 - ▶ <http://doc.reroc.ch/>
 - ▶ <https://doc.reroc.ch/>

Demo

Let's see how it looks like:

- ▶ `http://doc.rero.ch/stats/#?ln=en`
- ▶ `http://doc.rero.ch/stats/#?ln=en&cc=PRESS`

Learnt from the Data

- ▶ fun to play and learn using the new interface
- ▶ Google is our friend (of course), Bing is not (sorry)!
- ▶ **bug** detected for Scholar since our migration (will be fully re-indexed in late-January)
- ▶ save time to produce statistics (previously needed manual work)
- ▶ Multivio(home-make pdf reader) is used but not always
- ▶ most of accesses are **files**
- ▶ Invenio search interface **is still used** (not only Google)

And Next?

- ▶ display statistics in the Invenio detailed view
- ▶ CSV export for reports usage

References

- ▶ Elasticsearch <https://www.elastic.co/fr/>
- ▶ Flask Python Web Framework <http://flask.pocoo.org/>
- ▶ JSON-RPC Flask package
<https://github.com/cenobites/flask-jsonrpc>
- ▶ Charts Javascript Library <http://www.highcharts.com/>
- ▶ HTML/CSS Framework <http://getbootstrap.com/>
- ▶ IP geo localisation database <http://dev.maxmind.com/>
- ▶ User Agent Database
<https://github.com/chetan/UASparser>
- ▶ Invenio Software <http://invenio-software.org/>