



James Adams

I'm a driven and detail-oriented data professional, with a background in operations and management in sport. With a further background in therapy, biomechanics, statistical analysis and teaching, I'm always looking to challenge myself while putting my skills to good use.

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 <https://www.linkedin.com/in/jmablog>  <https://github.com/jmablog>

Experience

Enterprise Technical Lead

Nov 2023 - Present

Multiverse

- Working on the largest Enterprise account at Multiverse to strategise and build bespoke operational and programme customisations to deliver on the needs of the client, and ensuring these are effectively developed and rolled out to internal stakeholders
- Responsible for liaising with cross-functional departments to manage changes across the business and their interaction with client expectations and needs
- Responsible for the technical expertise of the coaches within the Data Fellowship programme, and in particular the additional technical skills needed to work as an Enterprise coach

Data Fellowship Coach

Sept 2022 - Nov 2023

Multiverse

- Teaching, coaching and mentoring apprentices through the Multiverse Data Fellowship programme, supporting them to successful completion of the apprenticeship programme and into their future careers
- 92% first time pass rate, with all passing apprentices achieving either a merit or distinction

Chief of Operations

May 2012 - Feb 2017

Parkour Generations

- General management of the company and Chainstore Gym & Parkour Academy facility. Moving from a small group focused on outdoor coaching to a location based and scaling business of 20+ coaches, I was responsible for managing our transition and developing standardised procedures around memberships, payments, staffing (including coaches, reception, and admin staff) and day-to-day operations
- Other responsibilities included KPI tracking, oversight of financial records and budgeting, and liaising with local councils, schools, and national governing bodies for bookings

Enforcements Section Team Leader

Jan 2010 - May 2012

HM Courts & Tribunals Service, Royal Courts of Justice

- Leading on the day to day running of the Enforcement Section of the High Court, managing seven staff
- Responsibilities included reporting regularly to Senior Civil Service management and the Judiciary, monitoring, compiling and analysing KPIs via the daily statistics for the office, prioritising and managing workload for staff, dealing with customer complaints and managing staff attendance and performance

Education

MRes Sport & Exercise Science (Distinction)

Oct 2020 - Oct 2021

London Metropolitan University

- Natural Language Processing in R to determine sentimentality in qualitative interview data

BSc Sports Therapy (First Class Hons.)

Feb 2017 - June 2020

London Metropolitan University

- Force platform data analysis with repeated-measures multi-factorial ANOVA in R
- Received Best Performance and Highest Degree Mark in Subject Group Award

Professional Memberships

Associate Fellow (AFHEA)

Oct 2021 - Current

AdvanceHE

- Meeting the criteria of Descriptor 1 of the UK Professional Standards Framework for teaching and supporting learning in higher education

References available on request