Julian Madrigal

Baton Rouge, LA (Open to Relocation)
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ABOUT

I'm a Computer Science student specializing in Cybersecurity. Although I'm still early in my IT journey, I've already built a solid technical foundation in Linux and Windows administration, Python, Java, and C programming. Those experiences taught me that clear communication and patience are just as important as maintaining security. I'm eager to contribute wherever I can add value, whether that's a security-focused internship, a help-desk role, or a junior developer position.

EDUCATION

Louisiana State University (LSU), Baton Rouge, LA   **Expected: May 2026**
Working towards Bachelor's in Cybersecurity   **GPA: 3.30**

EXPERIENCE

Cashier | Serop's Express Restaurant, Baton Rouge LA   **November 2017 – April 2020**

- Processed transactions and handled confidential payment information securely
- Provided excellent customer service and assisted in resolving customer inquiries

Admissions & Receptionist | Baton Rouge Community College, Baton Rouge, LA   **August 2020 – September 2024**

- Managed student records and data entry, ensuring accuracy and security
- Provided frontline technical assistance for students navigating online enrollment systems
- Communicated effectively with students and staff demonstrating problem-solving skills in a fast-paced environment

Information Security Specialist | Super Purposes, Remote   **June 2025 – September 2025**

- Handled IT tickets regarding issues with company software and any IT related questions.
- Performed maintenance on company computers to ensure safety and integrity of company files and personal data
- Engaged and sometimes lead weekly team meetings to discuss current projects and interact with other co-workers

SKILLS

- **Programming:** Python, Java, C
- **Operating Systems:** Linux, Windows
- **Applications:** Microsoft Excel, Word, PowerPoint, GitHub
- **Soft Skills:** Fluent (English & Spanish), Customer Service, Teamwork, Problem-Solving, Technical Support, Project Management, Meeting Planning, Meeting Scheduling